

Kingdom of Cambodia
National Religion King
Prakas
on
Health Provider Payment Methods
—♦♦—
Ministry of Labour and Vocational Training

- Having seen the Constitution of Kingdom of Cambodia
- Having seen the Royal Decree No ns /rkt 0908/1055 dated on 25 September 2008 on the appointment of Royal Government of Kingdom of Cambodia
- Having seen the Royal code No 02 /ns / 94 dated on 20 July, 1994 promulgated on arrangement and process of the Council of Minister
- Having seen the Royal code no.ns / rkm / 0105 / 003 dated on 17 January, 2004 promulgated on the organizing of Ministry of Labour and Vocational Training
- Having seen Royal Code No ns / rkm 0902 / 018 dated on 25 September, 2002 promulgated by the law on National Social Security Schemes for persons defined by the provisions of Labour Law
- Having seen Royal Decree No ns/ rkt / 1297 / 91 dated on 31 December, 1997 on Judicial Statute of Public Establishment
- Having seen Sub-Decree No 52 rnk-bk dated on 01 April, 2005 on the arrangement and process of Ministry of Labour and Vocational Training
- Having seen Sub-Decree No 16 rnk-bk dated on 02 March, 2007 on the establishment of the National Social Security Schemes
- Having seen Sub-Decree No..... Date.....on the establishment of Health care for worker under the provision of Labour Law.
- According to request of Government Body of National Social Security Fund

HEREBY DECIDES

Article 1- The Purposes

This Joint-Prakas aims to determine the health payment mechanisms and relationship between the National Social Security Fund and health facilities which provide health care services to the protected persons, as well as to promote the quality of the health service providers.

Article 2.- Payment Mechanisms

The payment for health service providers shall be made through the following mechanisms:

- a. Fee for service;
- b. Case base payment;
- c. Capitation (flat rate for OPD services).

Other mechanisms may be determined by the NSSF according to actual situation.

The applied mechanisms are regulated in the individual contract between the NSSF and the health service provider.

Article 3.- Payment Procedures

a) Payment Procedures for Fee for service & Case based payments

3.1 The health care provider receives payment from NSSF for each unit of services or for each case.

3.2 If NSSF pays for each unit of services, the health care provider must specify the generic name, the strength and the preparation of each drug and medicine administered to the insured person with the corresponding price charges therefore. Otherwise the claim shall be returned for compliance.

3.3 All compensations, paid through NSSF are based on the individual contract between the NSSF and health facilities.

The user fees and cases are regularly assessed by MOH. MOH shall give written notice about update of the price list to NSSF.

3.4 All claims for payment of services rendered shall be filed at the end of every month. The NSSF shall pay within 30 (thirty) calendar days after the date of receiving the claim form. The claim form shall be determined and provided by NSSF.

3.5 If NSSF has to cut or deny the requested amount of payments from a Health Care facilities due to

- over-utilization of services;
- Unnecessary diagnostics and therapeutic procedures and intervention;
- Irrational medication and prescriptions;
- Fraudulent, false or incorrect information as determined by the appropriate office;
- Gross, unjustified deviations from currently accepted standards of practice and/ or treatment protocols;

- Inappropriate referral practices;
- Use of fake, adulterated or misbranded pharmaceuticals, or unregistered drugs;
- Use of drugs other than those recognized in the latest Department of Drugs and Foods(DoDF) and those for which exemptions were granted by the GB of NSSF, the facilities are not allowed to charge, directly or indirectly, the amount, deducted by NSSF from the member.

b) Payment procedures for capitation payments

3.6 All capitation arrangement shall be covered by the NSSF and the concerned accredited health care provider.

3.7 The NSSF will pay the capitation fee to health facilities according to the calculated capitation amount, by an actuarial assessment.

3.8 The health care provider shall provide all documents regarding the utility costs to NSSF, necessary for adapting and calculating the prospective capitation rate.

3.9 The NSSF shall make a yearly adjustment of the capitation fee rate, according to the actual situation of health care services providers.

Article 4.- Health provider contract

The NSSF shall make an individual contract with health facilities according to acceptance of governing body of NSSF. The sample of health contract as attached in the annex 2 of this prakas

The health facilities shall comply with the following specific requirements and condition:

- The health facilities must be licensed by the Ministry of Health
- The materials and equipments of health are in use the hospital, must comply with all the rules, regulations and licensing requirements of the Ministry of Health
- The health facilities must have appropriate qualification and number of medical staff.
- The health facilities must accept the provision of an NSSF agent or a service center.

Article 5.- Quality assurance

The NSSF shall implement a quality assurance program applicable to all health care providers for the delivery of health services nationwide. This program shall ensure that the health services rendered to the members by accredited health care providers are of the quality necessary to achieve the desired health outcomes and member satisfaction.

Article 6.- Quality assurance program

To monitoring the health care provider, The NSSF shall undertake the following activities:

6.1 verify, through the accreditation process, the qualification and capabilities of health care providers for the purpose of conferring upon them the privilege of participating in the NSSF and assuring that the health care services they render meet the desired and expected quality;

6.2 Monitor on a periodic basis, the services rendered to member by health care providers through a process of utilization review and patient satisfaction review or index;

6.3 Monitor and review, through outcomes assessment, the outcomes resulting from the health care services rendered by health care providers both from the standpoint of effects on health and member satisfaction;

6.4 Initiate and impose changes and corrective actions based on the results of performance monitoring and outcomes assessment to ensure quality health service by using mechanisms for feedback and change;

6.5 Formulate and review program policies on health insurance based on data gathered from the conduct of the above activities, to ensure qualities of health services;

6.6 Undertake studies/researches that would gauge the effectiveness of the program.

Article 7.- Reconcile mechanism

1.1 The medical committee of NSSF will make the settlement, in case of breaking the contract between the health facilities and NSSF, and will decide on the termination of contract with a specific health facility. The termination of the contract needs to be approved by director of NSSF.

1.2 In case the insured person is not satisfied with medical services, he/she can complain to NSSF. NSSF has the right to advise health facilities to improve unacceptable services. If the health facilities are reluctant to do that, the case will be submitted to the medical committee.

Article 8- Transitional Period

During the first two years of running the Social Health Insurance Scheme, the payment process for OPD services will be on flat rate basis.

The flat rate needs to be negotiated between the NSSF and the health care providers.

Article 9.- Final Provision

This Prakas takes into effect from the date of signature.

Phnom Penh, Date Month 2010

Minister

Copied to:

- General Secretariat of the Constitutional Council
- General Secretariat of the Senate
- General Secretariat of the Assembly
- General Secretariat of the Royal Government
- Cabinet of Samdach Techo Hun Sen
- Cabinet Chom Tiev deputy prime minister
- Council Ministers
- Ministry of Economic and Finance
 "For Information"
- Ministry of Health
- Advisor committee of National social security fund
- NSSF