

*ASEAN Seminar on
unemployment insurance,
income security measures
and active labour market
policies*

Learning from international practices

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*Analysis of SWS
throughout the
world*

Analysis of other countries' delivery systems ...



*Analysis of SWS
throughout the
world*

... enables to outline good practices and innovations

	Delhi	Brazil	Chile	Bangalore
One stop shop	✓			✓
Use of smart cards and single database	✓	✓		
Develop linkages between SP and employment	✓		✓	✓
Social worker accompagnement			✓	
Empowerment of subnational level	✓	✓		
Financial sustainability				✓



Brazil : Bolsa Familia and Cadastro unico

A single registry database and
performance-based management mechanisms
to enhance coordination and integration

Name : Cadastro unico and Bolsa Família

Date : respectively 2001 and 2003

Legal form : n / a

Institutional model : decentralized system based on incentives

Institutions involved :

MDS

Ministry of Social
Development and fight
against hunger



Ministry of
Health



Ministry of
Education



Ministry of mines
and industry



Municipalities



State
Governments



Caixa Economica
Federal (Bank)

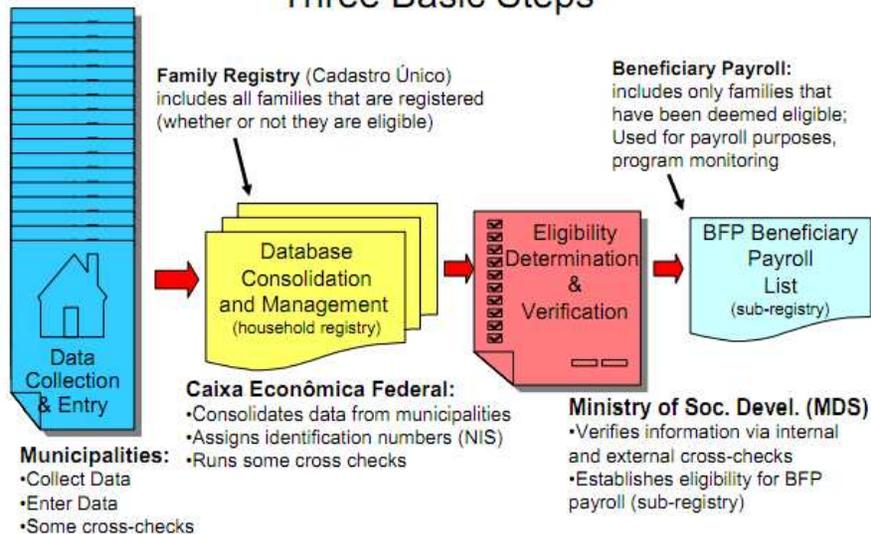
Key messages

- o A close partnership with the federal bank: enables to develop the single database on beneficiaries, and deliver the cash transfers
- o Performance based contracts and subsidies enable the federal government to empower and build the capacities of the decentralized level

*Bolsa Família &
Cadastro Único*

The database is centralized by the Federal Bank

Cadastro Único Targeting System: Three Basic Steps



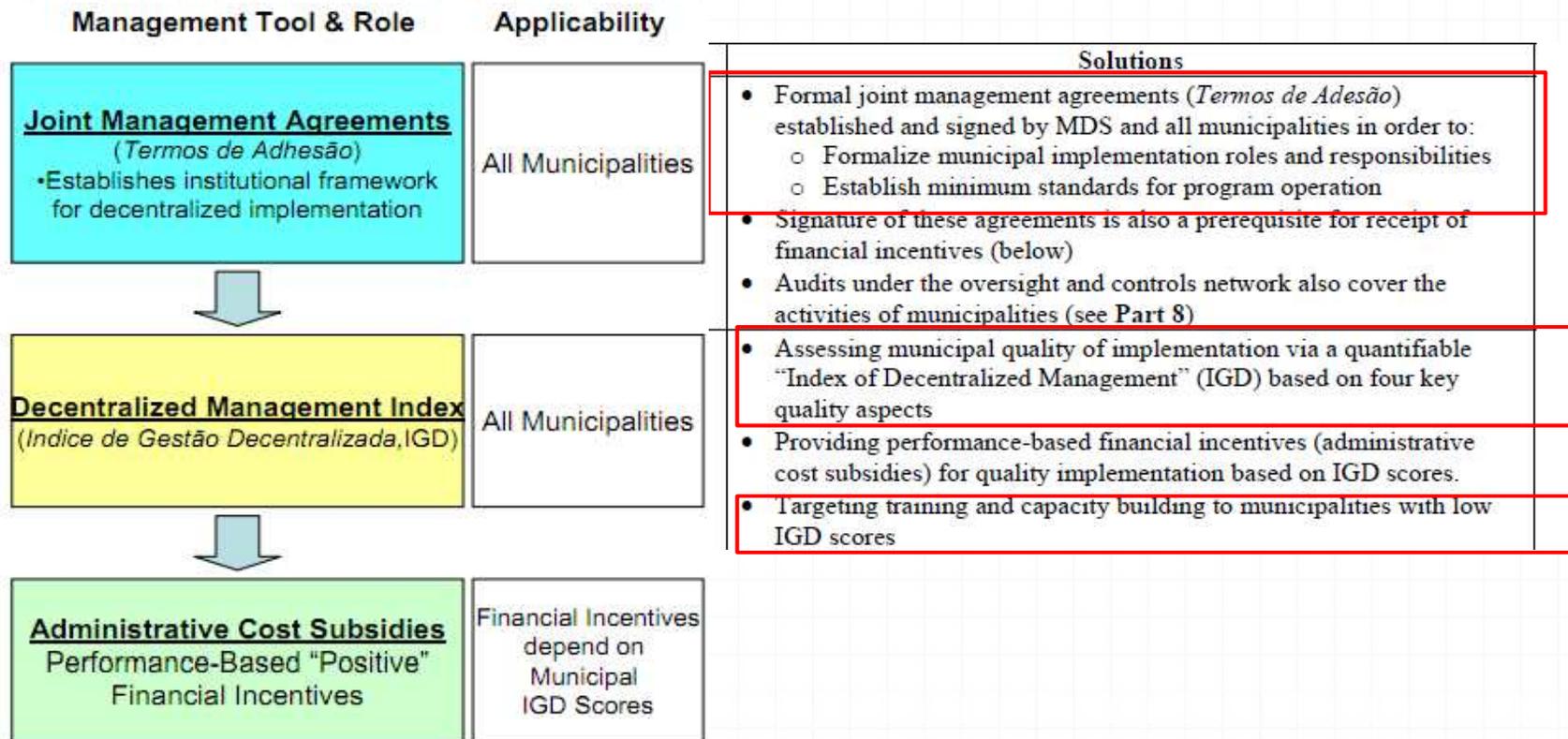
Source : *The Nuts and Bolts of Brazil's Bolsa Família Program: Implementing Conditional Cash Transfers in a Decentralized Context - 2007 - World Bank*

□ An integrated database consolidated and managed by the Caixa Econômica Federal, a federal bank,

- Caixa, as a bank, has the **technical capacity** to administer and check the complex database of individuals,
- The beneficiaries can access the cash transfers thanks to the **broad network** (2,000 agencies and partnerships with 9,000 lottery points), in all municipalities,
- Caixa is contracted by MDS via a “**performance based contract**” : 7 performance indicators

Bolsa Família &
Cadastro Único

... through an innovative performance-based management mechanisms



The Nuts and Bolts of Brazil's Bolsa Família Program: Implementing Conditional Cash Transfers in a Decentralized Context - 2007 - World Bank



Chile : Solidario

A contract between households and the
Government

Name : Chile Solidario

Date : 2002

Legal form : n / a

Institutions involved :



Ministry of Social Development



Ministry of Health



Ministry of Education



Ministry of Agriculture
(Education, Training
and Employment
Program)



Ministry of Labor



Foundation for Women's Promotion and Development

Key messages

- o a long-term psychosocial support, the families are followed by a social worker during 24 months based on a "Family contract"
- o Linkages between social protection and employment: the social workers facilitated the creation of an integrated package of programs tailored to meet the needs of households



Chile Solidario

A social worker tailors and integrated package of benefits

- **The most innovative aspect of Chile Solidario is the personalized intervention in each family**
 - A social worker **accompaniment for 24 months** : 21 home visits sessions with decreasing intensity after the first 6 months.
 - **Links to other social assistance programs**: the social worker provides information, referral and assistance to access complementary services (social assistance, health, education, housing, family support services, drug prevention and rehabilitation, technical help for disabled people, support for violence situation,), links to employment or income-generating programs, and transfers.
 - **Development of the supply side**: the social workers inform the municipalities about the demand of additional services not existing yet to 'bridge' the demand gap, including size, volume etc...

- **The social worker develops an exit strategy with the families**
 - **The development of family contracts** : the counselor and the family develop a strategy (contract) based on a "game" methodology
 - **The objective is to meet 53 minimum conditions** grouped into seven pillars: health, work, education, family dynamics, housing, identification-documentation, and income.



LabourNet in Bangalore

An independant social entreprise working in
coordination with the Government and
development partners

Name : LabourNet

Date : 2005

Legal form : 2 entities, a for-profit enterprise, a non-for-profit enterprise

Institutions and partners involved :



Government partners



Training partners



Health partners



Financial inclusion



Research partners

Key messages

- o Linkages between social protection programs (health insurance, creches for children) and employment services (trainings, job placement...)
- o A system of SMS to link recruiters and workers/micro and small enterprises
- o The objective to reach financial sustainability

LabourNet

A comprehensive offer of services...

Providing Identity to workers

It registers workers and provide proper identification card to Micro and Small Entrepreneurs (MSE) and workers



It provides trainings to all workers and MSEs in the center and through videos

The trainings are certified through the Modular Employable Skills program set up by the Indian government.



Creating Job Linkages

Access to some social security schemes offered by the Government, access to health insurance, creches for children

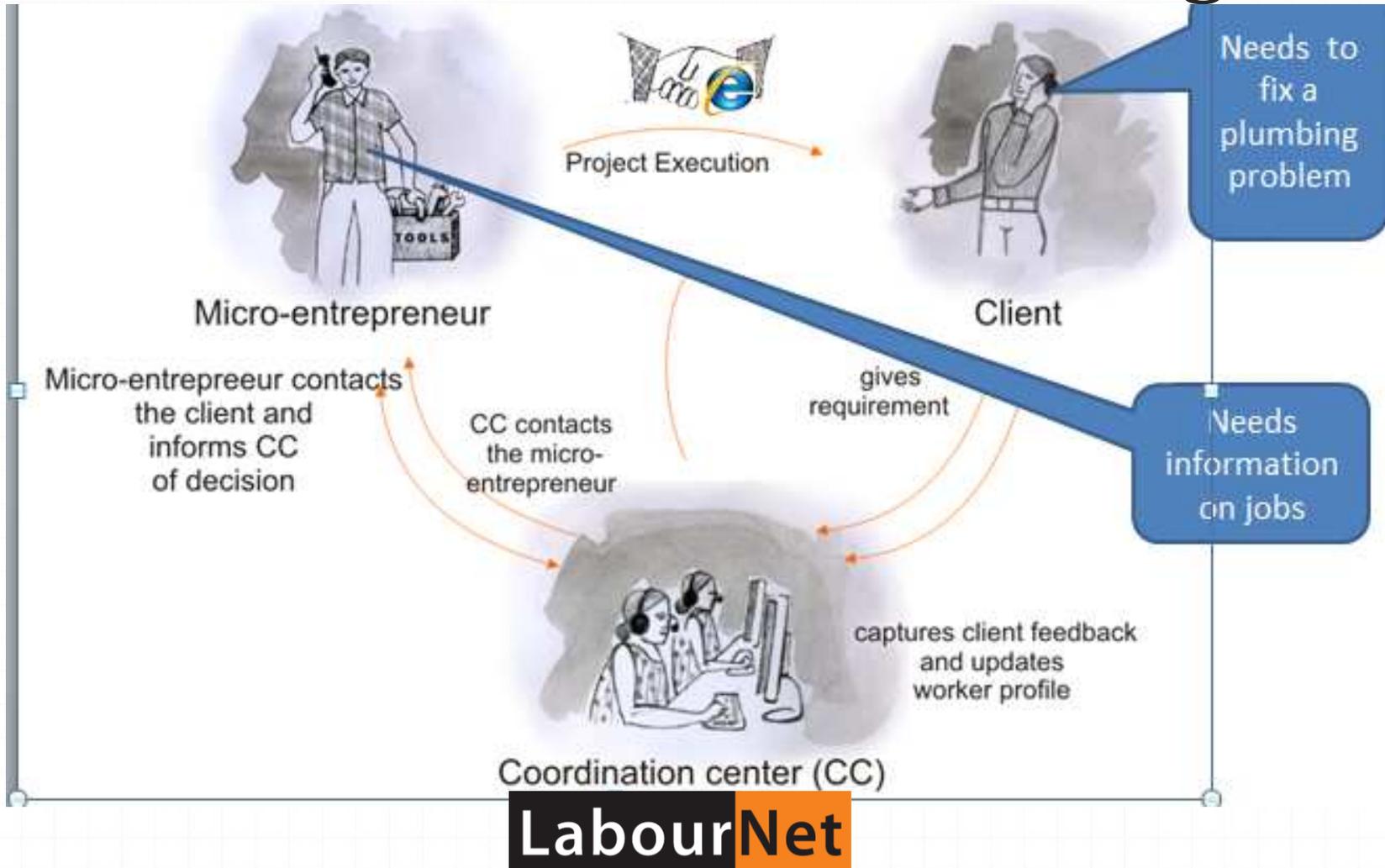
Ability to open formal bank account. Which gives them the means to save money and/or to take loans to develop their SME

Facilitating Welfare services



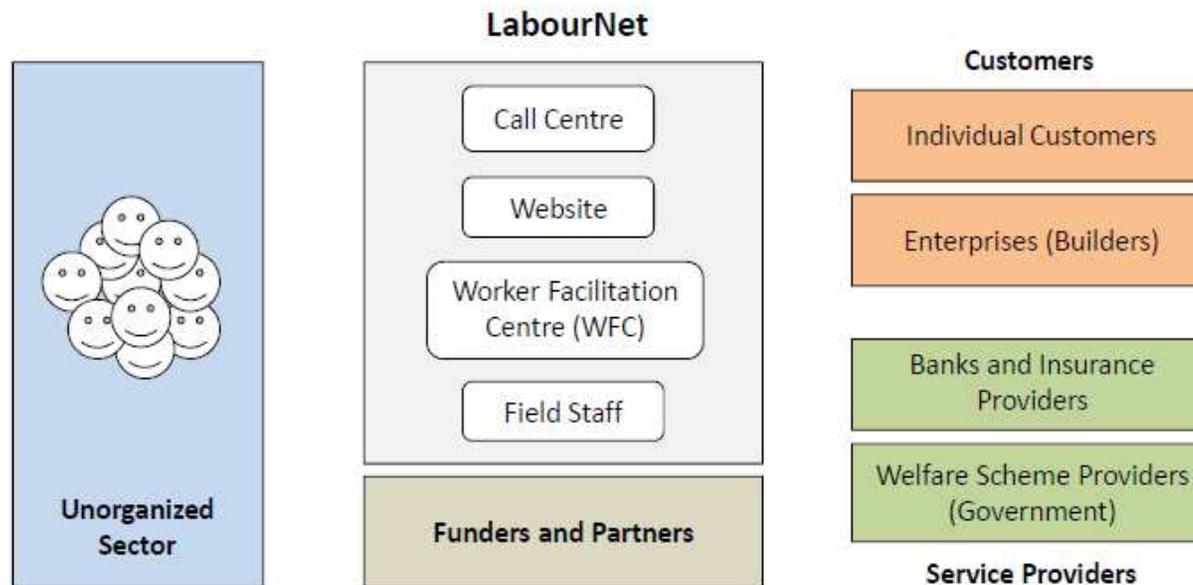
LabourNet

...with appropriate use of technologies...



LabourNet

... that aims to reach financial sustainability



□ 3 main sources of revenue :

- Registration fee of Rs 100 from the MSE and Rs 150 from employers
- Transaction fee of 5% from the MSE
- Transaction fee of 10% from the employer

Take away message : key innovations

A single digital card to ensure access to social protection programs (scholarships, cash transfers) and employment services (training, microcredits...)

A system of mobile text messages to connect recruiters and workers/ micro enterprises

Performance based contracts and subsidies systems to empower and build the capacities of the decentralized level

To charge fees to beneficiaries, employers, and service providers

Involving NGOs in the management of the office, to ensure their coordination

A long-term psychosocial support to the families by a social worker based on a "Family contract"

