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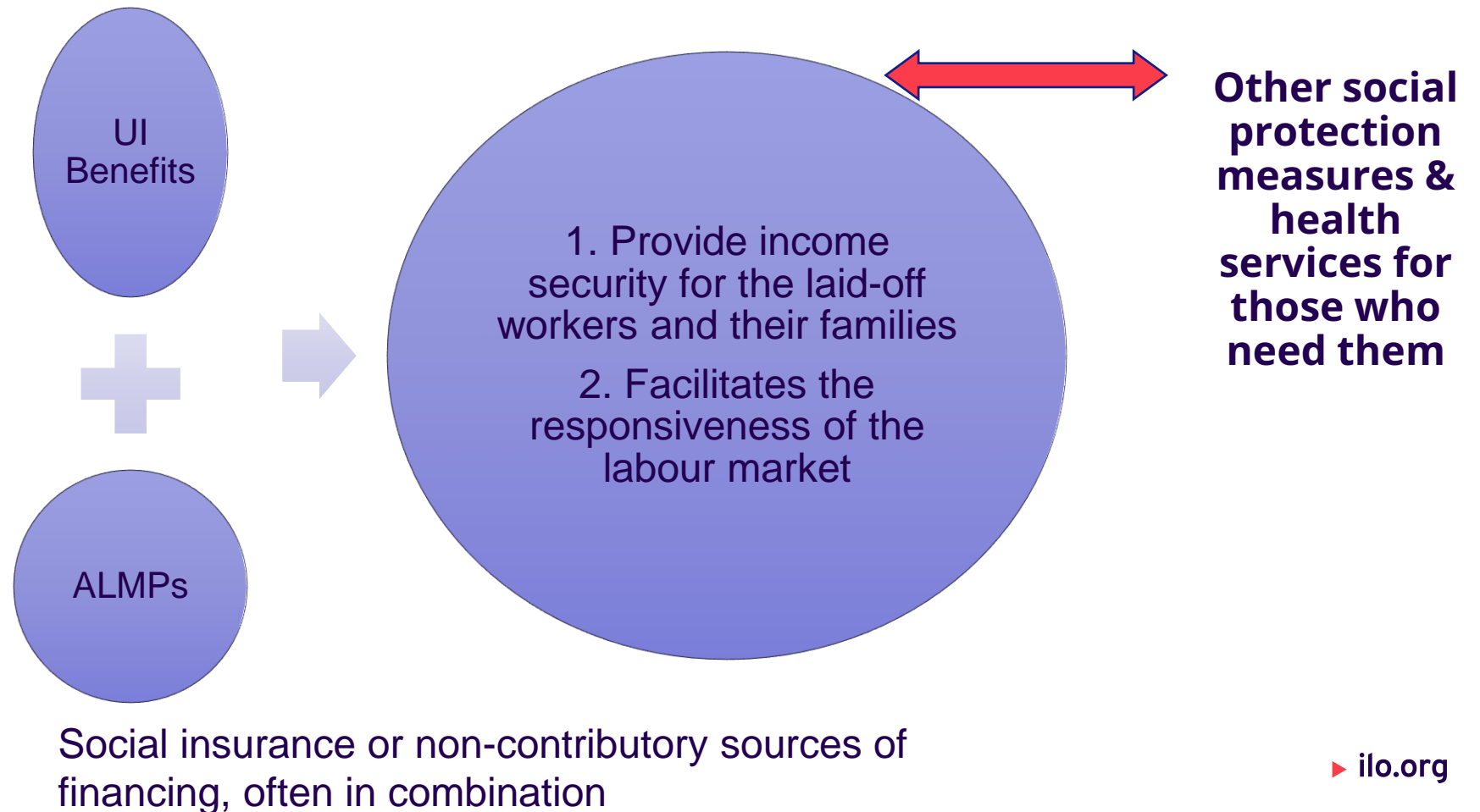
# Institutional set-up for unemployment protection scheme

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## ► Unemployment protection objectives

Maintaining the unemployed and their family in **healthy and reasonable living conditions** (C.168, art.16)

Promoting active labour market policies for **full, productive and freely chosen employment** (C.168, art.2&7)



## Who does what: birds view of global practices

### Policy Development:

Ministries in charge of social protection or labour issues

### Collection of unemployment insurance contributions:

Social Security Organisations

(Tax authorities: non-contributory benefits)

### Benefit payment

Social Security Organisation.  
Public Employment Services

### & other services

Public Employment Services, local employment committees; local welfare offices (joined up social&employment services)

## ▶ Board of Administration/Governing Board

- Government officials involved in the administration of the unemployment protection scheme as well as employers' and workers' representatives;
- Other ministries involved in the delivery of support services to unemployed and underemployed workers, such as training and job matching, academics and social insurance experts, can be included

Employment  
Promotion and  
Protection Against  
Unemployment  
Convention, 1988  
(No. 168) – Article  
29 and Social  
Security (Minimum  
Standard)  
Convention, 1952,  
No. 102), Article 72

# Major functions in the administration of unemployment benefits and Active Labour Market Policies

Collection of contributions for unemployment insurance scheme and taxes for non-contributory schemes

Receiving and processing applications for benefit (including participation in active labour market programmes)

Payment of unemployment benefits and delivery of other services (i.e: minimum living guarantee, allowances for training, training and employment support information)

# Unpacking key functions: unemployment insurance policy development and oversight 1

<b>FUNCTIONS</b>	<b>WHO ? 1</b>	<b>WHO? 2</b>	<b>WHO? 3</b>
<b>Monitoring KPI's (coverage, contributions, payments, claims, clients' satisfaction)</b>			
<b>Recommendations for policy adjustments</b>			
<b>Translation into laws and amendments</b>			
<b>Training of members of board directors</b>			
<b>Development of national communication strategy</b>			



International  
Labour  
Organization

# Unpacking key functions: Board of directors for administration of employment insurance fund (tripartite), 2

FUNCTIONS	WHO ? 1	WHO? 2	WHO? 3
Actuarial assessments and proposal for adjustments to the parameters			
National annual reports about results of unemployment insurance scheme			
Investment decisions			

# Unpacking key functions: unemployment insurance/protection delivery, 3

<b>FUNCTIONS</b>	<b>WHO ? 1</b>	<b>WHO? 2</b>	<b>WHO? 3</b>
<b>Coverage: who is covered and under what conditions</b>			
<b>Registration of employers and employees to contribute to the scheme</b>			
<b>Collection of contributions (and administrative penalties and investigating failure to remit contributions)</b>			
<b>Termination notice sent by employer to institution</b>			
<b>Registration for employment by unemployed worker immediately after termination of employment</b>			

# Unpacking key functions: unemployment insurance/protection functions delivery, 4

FUNCTIONS	WHO ? 1	WHO? 2	WHO? 3
Receive application for benefits			
Process application for benefits, including assessment and final decision to pay benefits or issue notice of non-payment			
Payment of benefit to eligible persons			
Appeal process for persons disputing decision by institution			
Job-matching activities			



# Unpacking key functions: unemployment insurance/protection functions delivery, 5

<b>FUNCTIONS</b>	<b>WHO ? 1</b>	<b>WHO? 2</b>	<b>WHO? 3</b>
<b>Job counselling</b>			
<b>Needs assessment and referral for training</b>			
<b>Approve training providers and courses</b>			
<b>Provide training</b>			

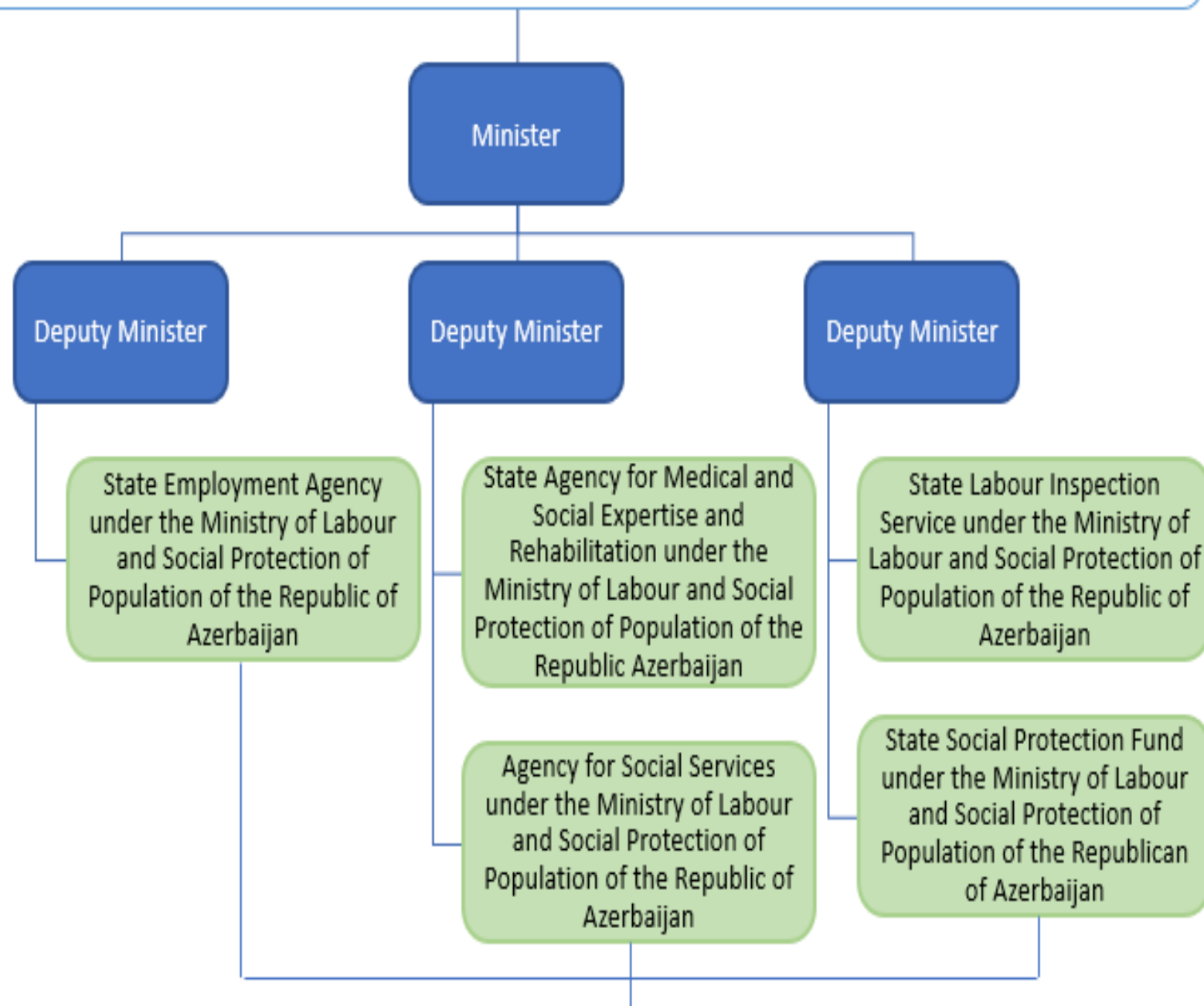
► **South Africa** Department of Labour provides general supervision.

Unemployment Insurance Fund, managed by a bipartite board, local unemployment benefit committees, and claims officers, administers the program and collects contributions jointly with the Commissioner of the South African Revenue Services

**Mongolia**, the Social Insurance General Office for the collection of contributions; the Labour Exchange Office, accepts and processes unemployment insurance claims, delivers services that promote re-employment and employability, including life-long vocational training, training to start up own businesses, job fairs and job counselling; and ( the Ministry of Population Development and Social Protection makes the benefits payment on behalf of the Social Insurance General Office.

▶ **Viet Nam.** Ministry of Labour, Invalids and Social Affairs has the overall responsibility and management of the unemployment insurance scheme. Bureau of Employment in charge of processing claims for benefits (unemployment benefits, extension of social health insurance card and the training allowance). The Viet Nam Social Security is responsible for collecting social security contributions, including unemployment insurance contributions, for paying unemployment benefits and for managing the unemployment insurance fund.

**Egypt.** Ministry of Social Solidarity is in charge of policy development and supervision. Local offices of the Ministry of Manpower offers job seeking services. Public and Private Social Insurance Fund administers the programme.



Unemployment protection

in an integrated

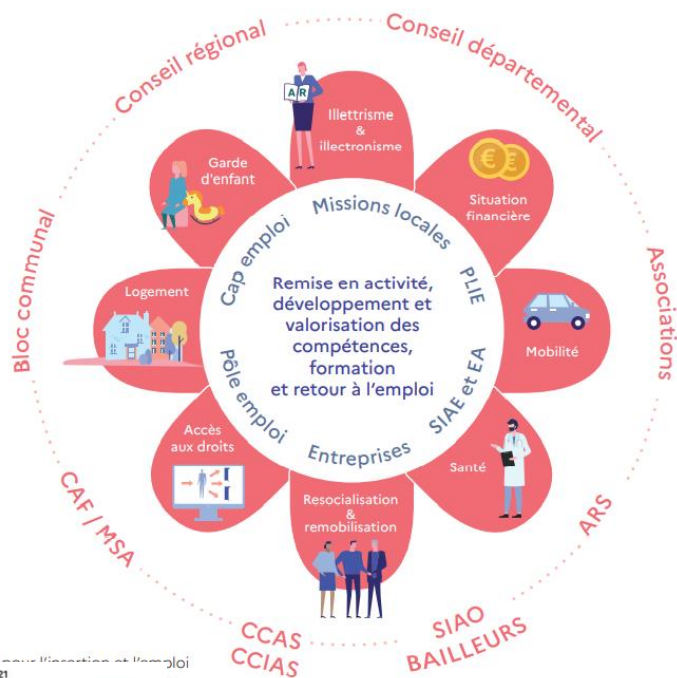
administration:

An example

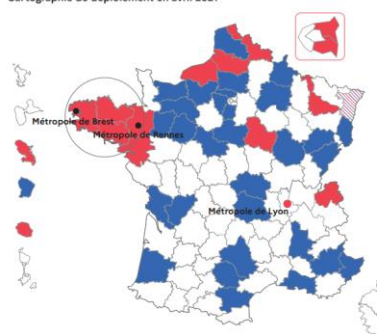
# Single Window Service: Agency for Sustainable and Operative Social Provision, (DOST - friend in Azerbaijani)



# Example France 2021 : Creation of « SPIE » (Social Integration and Employment Service)



Cartographie du déploiement en avril 2021



- ☐ Device inspired by “Accompagnement Global”: “support someone as a whole”
- ☐ Widened to all players in social and professional integration
- ☐ Implemented gradually, territory by territory

## Goal :

- ✓ Strengthen support towards employment to enable a sustainable exit from poverty
- ✓ Simplify the procedures - avoid "walking" the beneficiaries from one administration to another
- ✓ Better coordinate the actors

## Coordinated service base between administrations :

- ✓ A unique social and professional diagnosis shared between administrations
- ✓ Coordination between administration who follow the same person

## Digital component :

- ✓ Facilitate the sharing of data between services
- ✓ Creation of a shared digital logbook
- ✓ Single inter-service IT file project ▶ ilo.org

## ► **Key principles**

- Overall and primary responsibility of the State
- Universality of protection
- Entitlement to benefits prescribed by law
- Progressive realization (setting targets and time frames)
- Diversity of methods and approaches, including financing mechanisms & delivery systems
- Financial, fiscal and economic sustainability with due regard to social justice and equity
- Social inclusion
- Coherence across institutions responsible for delivery of social protection
- Solidarity in financing
- Coherence with social, economic & employment policies
- Tripartite participation and consultation
- High-quality public services.

# Thank you