

► **Creating links between social protection and labour market services**

Jasmina Papa, Social Protection Specialist, ILO

Policy & practice

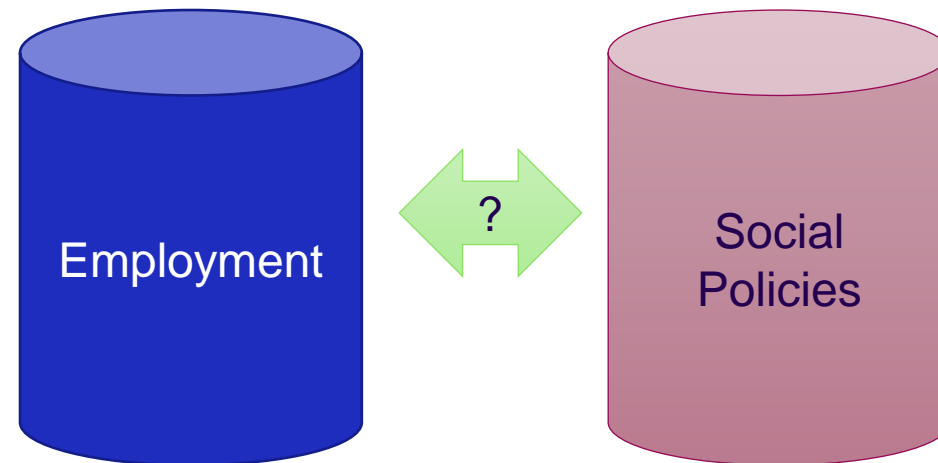
❖ Policy and practice solutions :

- ✓ Aim to achieve /labour market/economic/educational inclusion **&inclusion into society**
- ✓ Based on **long-term perspectives** (intergenerational, taking into account the life-cycle perspective)
- ✓ Follow a **preventive and protection approach** (from targeted to universal)
- ✓ Based on specific needs **groups of population and local context** Look at the **quality and sustainability of jobs**
- ✓ Be embedded in **cooperation** ...



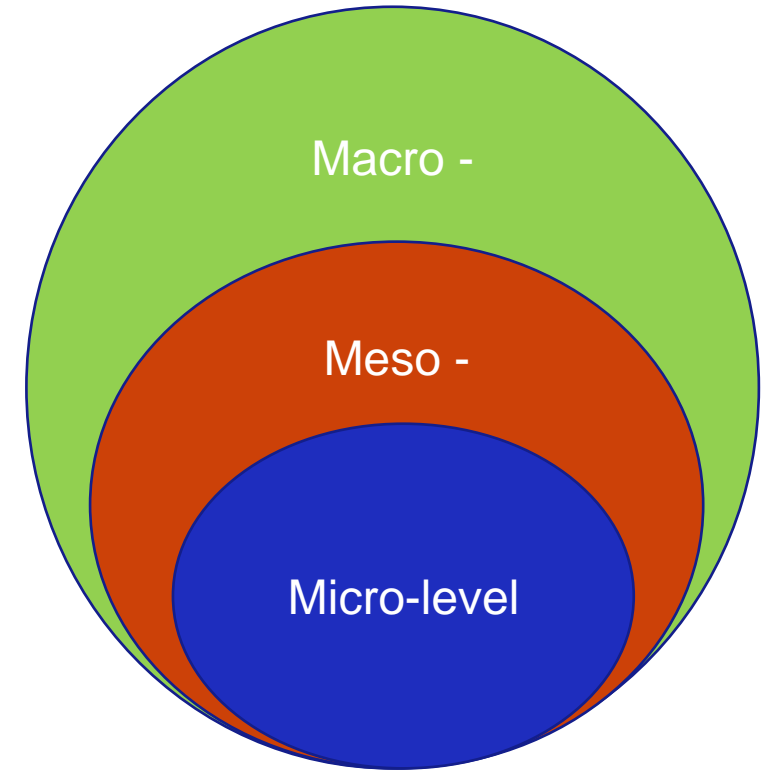
Institutional challenges

- ❖ **Shared** public **responsibility** for employment and social policies (and for health, education, regional development, etc.); i.e. breaking **policy silos**
- ❖ **Well-functioning cooperation between institutions**, i.e. interplay between *all relevant actors at the same eye level* including service providers such as social partners and NGOs; i.e.; **Partnerships**



Institutional framework & autonomy freedom of choice

- ❖ **No single institution** can address various needs and rights: **collaborative approaches** taken for **services adjusted to local conditions** are needed
- ❖ **Policy interventions** should reflect the macro-, meso- and micro level:
 - ✓ **Macro**: systemic links between policies (e.g. active labour market policy and social assistance and skills)
 - ✓ **Meso**: the organisational level, at which stakeholders experience (institutionalised) ways of collaborative work
 - ✓ **Micro**: the beneficiary level at which users receive support via services and measures

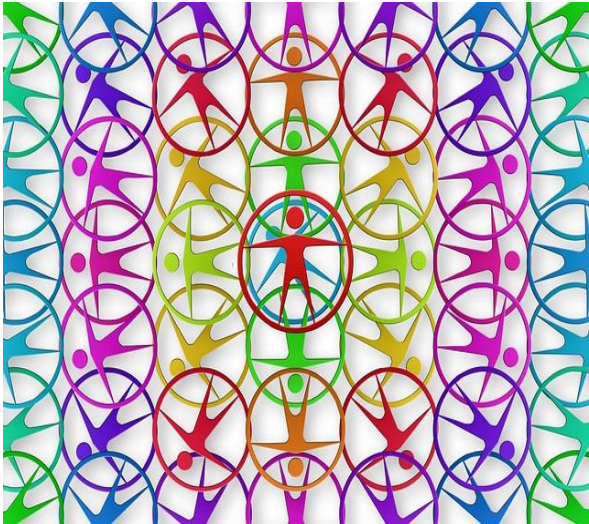




International
Labour
Organization

Group Work: Group 1

► Please, discuss following questions and propose specific actions



Which services/ measures implemented by the public employment services already had positive results for clients?

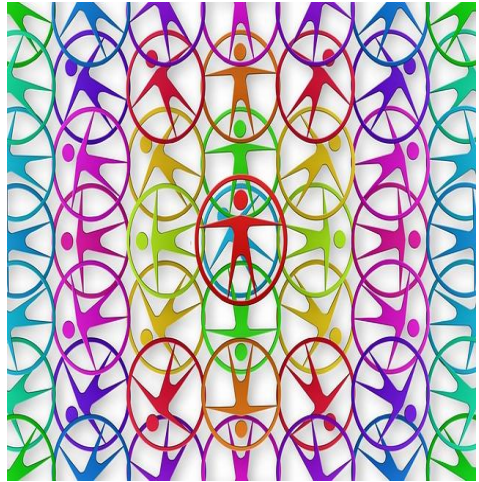
What is the profile of clients that benefit most from existing services delivered by PES? Are there clients whose needs are not met and why?

Can Public Work Programme/ALMP users find sustainable job? If not, what needs to be done/changed in current system for this to happen?

Group work: Group 2

Service planning

Please, discuss following questions and propose specific actions that can be taken by public employment service centers and social protection departments jointly

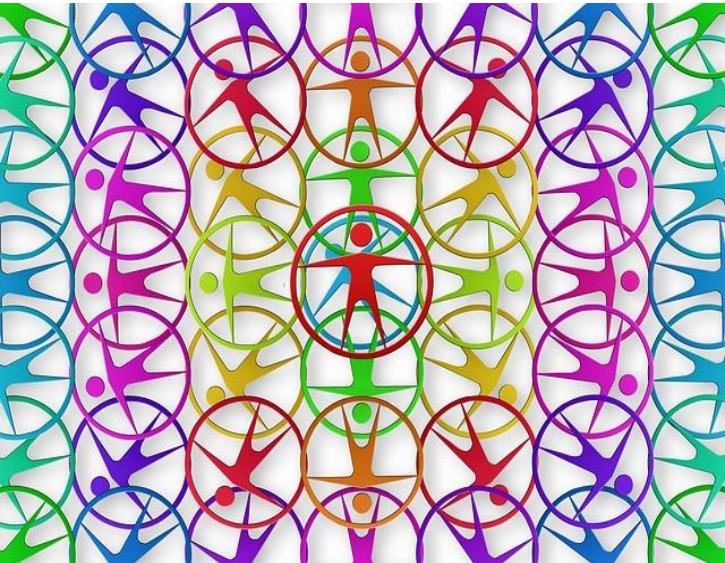


- What types of existing employment services and social protection schemes can be linked as a part of joined service bundle?
- What types of services are missing (for the client)? How will this be reported to the meso- and macro-levels?
- Which stakeholders need to get involved?
- What skills workers in PES/ Social protection departments need to have and/or to be enhanced?

Group Work: Group 2

Needs assessment process

Please, discuss following questions and propose specific actions that can be taken by public employment service centers and social protection departments jointly



- What should be criteria to identify those in need of unemployment protection? (characteristics of population)
- Under which conditions would unemployment benefit be attractive for informal sector/incentive?
- What tools should be used for needs assessment?
- What type of data access and IT support is needed?

Thank you