ILO Social Security Scheme Performance Indicators

Sample tables for key indicators

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ILO Social Security Scheme Performance Indicators: Legal Indicators

(L-1-1) Legislative coverage rate for insured population

(Fiscal) Year	Number of legally target population*1			Number of total economically active population*2			Legislative coverage rate for insured population		
	Gender total (1) =(2)+(3)	Males (2)	Females (3)	Gender total (4) =(5)+(6)	Males (5)	Females (6)	Gender total (7) =(1)/(4)	Males (8) =(2)/(5)	Females (9) =(3)/(6)
							%	%	%
1960									
1965									
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2009									

*1 The number of those who should be covered by the scheme according to the legislation.
This number might be obtained only by estimation. Please indicate the legislation on coverage, the method and the data for the estimation.

*2 The same as the ILO definition.

(L-1-2) Legislative coverage rate for employers

(Fiscal) Year	Number of legally target employers[*1]			Number of whole employers[*2]			Legislative coverage rate for employers		
	Gender total (1) =(2)+(3)	Males (2)	Females (3)	Gender total (4) =(5)+(6)	Males (5)	Females (6)	Gender total (7) =(1)/(4)	Males (8) =(2)/(5)	Females (9) =(3)/(6)
							%	%	%
1960									
1965									
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2007									
2008									
2009									

*1 The number of those who should be covered by the scheme according to the legislation.
This number might be obtained only by estimation. Please indicate the legislation on coverage, the method and the data for the estimation.

(L-2-1) Level of contribution ceilings 1

(Fiscal) Year	Amount of annual contribution ceilings		Average annual insurable earnings per capita			Level of contribution ceilings					
	Min.	Max.	Gender total	Males	Females	Gender total		Males		Females	
						Min.	Max.	Min.	Max.	Min.	Max.
	(1)	(2)	(3)	(4)	(5)	(6) =(1)/(3)	(7) =(2)/(3)	(8) =(1)/(4)	(9) =(2)/(4)	(10) =(1)/(5)	(11) =(2)/(5)
						%	%	%	%	%	%
1960											
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(L-2-2) Level of contribution ceilings 2

(Fiscal) Year	Number									Percentage			
	Total insured population			Insured population with minimum insurable earnings			Insured population with minimum insurable earnings			Insured population with minimum insurable earnings			
	Gender total (1) =(2)+(3)	Males (2)	Females (3)	Gender total (4) =(5)+(6)	Males (5)	Females (6)	Gender total (7) =(8)+(9)	Males (8)	Females (9)	Gender total (10) =(4)/(1)	Males (11) =(5)/(2)	Females (12) =(6)/(3)	Gender total (13) =(7)/(1)
1960													
1965													
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2009													

Insured population with minimum insurable earnings	
Males	Females
(14) =(8)/(2)	(15) =(9)/(3)

(L-3) Age structure of insured persons

(Fiscal) Year	Average age of whole insured persons			Average age of insured persons newly joining the scheme during the year		
	Gender total (1)	Males (2)	Females (3)	Gender total (4)	Males (5)	Females (6)
1960						
1965						
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(L-4-1) Average replacement ratio of benefits in payment*1

(Fiscal) Year	Average annual benefit in payment per beneficiary			Average annual insurable earnings per insured			Average replacement ratio of benefits in payment		
	Gender total (1) =(2)+(3)	Males (2)	Females (3)	Gender total (4) =(5)+(6)	Males (5)	Females (6)	Gender total (7) =(1)/(4)	Males (8) =(2)/(5)	Females (9) =(3)/(6)
							%	%	%
1960									
1965									
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2009									

*1 Replacement ratio should be established by each category of benefits,
e.g. old-age, invalidity, survivors', unemployment, sickness, employment injury etc.

(L-4-2) Average replacement ratio for newly awarded benefits*1

(Fiscal) Year	Average annual benefit for newly awarded benefits during the year			Average annual insurable earnings per insured			Average replacement ratio for newly awarded benefits during the year		
	Gender total (1) =(2)+(3)	Males (2)	Females (3)	Gender total (4) =(5)+(6)	Males (5)	Females (6)	Gender total (7) =(1)/(4)	Males (8) =(2)/(5)	Females (9) =(3)/(6)
							%	%	%
1960									
1965									
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2009									

*1 Replacement ratio should be established by each category of benefits,
e.g. old-age, invalidity, survivors', unemployment, sickness, employment injury, etc.

(L-4-3) Average contributing period*1

(Fiscal) Year	Average contributing years per benefit in payment			Average contributing years per newly awarded benefit during the year		
	Gender total (1)	Males (2)	Females (3)	Gender total (4)	Males (5)	Females (6)
1960						
1965						
1970						
1975						
1980						
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1990						
1995						
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*1 Replacement ratio should be established by each category of benefits,
e.g. old-age, invalidity, survivors', unemployment, sickness, employment injury, etc.

(L-5) Real indexation in benefits*1

(Fiscal) Year	Average annual indexation*2 in benefits (1)	Average annual increase in wages (2)	Average annual increase in CPI*3 (3)	Average annual real indexation in benefits 1 (4) =(1)-(2)	Average annual real indexation in benefits 2 (6) =(1)-(3)
	%	%	%	%	%
1960					
1961					
1962					
1963					
1964					
1965					
1966					
1967					
1968					
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1971					
1972					
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2009					

*1 Replacement ratio should be established by each category of benefits,
e.g. old-age, invalidity, survivors', unemployment, sickness, employment injury, etc.

*2 Annual average should be calculated,
for example, even if the benefit is indexed by 4% in a year but concerning the last 3 month, the annual average increase rate is 1% (= 4% * 3/12) for the year;
the remaining 3% is carried over to the next year.

*3 CPI = Consumer price index

(L-6) Age structure of beneficiaries*1

(Fiscal) Year	Average age of whole beneficiaries			Average age of newly awarded beneficiaries during the year			Average life expectancy at the average age of newly awarded beneficiaries during the year			Normal retirement (pensionable) age (Calculated only for old-age pensions or lump-sum)	
	Gender total (1)	Males (2)	Females (3)	Gender total (4)	Males (5)	Females (6)	Gender total (7)	Males (8)	Females (9)	Males (11)	Females (12)
							years	years	years		
1960											
1965											
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2008											
2009											

*1 Should be established by each category of benefits,
e.g. old-age, invalidity, survivors', unemployment, sickness, employment injury, etc.

(L-7) Taking-up ratio of benefits*1

(Fiscal) Year	Number of beneficiaries			Number of potential needs*2			Taking-up ratio of beneficiaries		
	Gender total (1)	Males (2)	Females (3)	Gender total (4)	Males (5)	Females (6)	Gender total (7) =(1)/(4)	Males (8) =(2)/(5)	Females (9) =(3)/(6)
1960									
1965									
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*1 Should be established by each category of benefits,
e.g. old-age, invalidity, survivors', unemployment, sickness, employment injury, etc.

*2 Number of potential needs is defined as follows:

Old-age benefit:	number of the national population above the average age of newly awarded pensioners during the year
Invalidity benefit:	number of invalid persons (excluding employment injuries)
Survivors' benefit:	number of widows, widowers, orphans, etc.
Employment injury benefit:	number of people with employment injuries
Unemployment benefits:	number of reported unemployment
Sickness benefit:	number of reported sickness

ILO Social Security Scheme Performance Indicators: Financial Indicators

(F-1) GDP ratio of expenditure and income

Fiscal Year	Amount								GDP ratio					
	Total expendi-ture[1*]	Income						GDP[*2]	Total expendi-ture[1*]	Income				
		Total	Contributions		Govern-ment subsidies	Invest-ment income	Other			Total	Contributions		Govern-ment subsidies	Invest-ment income
			Employers'	Employees'							Employers'	Employees'		
	(1)	(2) =(3)+(4) +(5)+(6) +(7)	(3)	(4)	(5)	(6)	(7)	(8)	(9) =(1)/(8)	(10) =(2)/(8)	(11) =(3)/(8)	(12) =(4)/(8)	(13) =(5)/(8)	(14) =(6)/(8)
									%	%	%	%	%	%
1960														
1965														
1970														
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2009														

1* Including administrative cost

2* GDP = Gross domestic product

Other
(15) =(7)/(8)
%

(F-2) Liquidity ratio

Fiscal Year	Amount			Liquidity ratio 1	Liquidity ratio 2
	Total income (**including** investment income) (1)	Total income (**excluding** investment income) (2)	Total expenditure (**including** administrative expenditure) (3)	(4) = (1) / (3)	(5) = (2) / (3)
				%	%
1960					
1965					
1970					
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(F-3) Pay-as-you-go contribution rate

(with and without government subsidies)

Fiscal Year	Amount			Pay-as-you-go contribution rate **with** government subsidy	Pay-as-you-go contribution rate **without** government subsidy
	Total expenditure (including administrative expenditure) (1)	Government subsidies (2)	Total insurable earnings (3)	(4) =((1)-(2)) /(3)	(4) =(1) /(3)
				%	%
1960					
1965					
1970					
1975					
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(F-4) Relative level of contribution rate

Fiscal Year	Contribution rate (1)	Pay-as-you-go contribution rate **with** government subsidy (i.e. calculated in F-3) (2)	Relative level of contribution rate (3) = (1) / (2)
			%
1960			
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1970			
1975			
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1996			
1997			
1998			
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(F-5) Funding ratio

Fiscal Year	Amount of reserves at the end of the **previous** fiscal year (1)	Amount of Total expenditure during the year (including administrative expenditure) (2)	Funding ratio (3) = (1) / (2)
			%
1960			
1965			
1970			
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(F-6) Dependency ratio

Fiscal Year	Number of beneficiaries					Number of insured population	Number of active insured population*2	Adjusted number of insured population*3	Dependency ratio 1	Dependency ratio 2
	Total	Old-age	Invalidity	Survivors	Others*1					
	(1) =(2)+(3) +(4)+(5)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9) =(1)/(6)	(10) =(1)/(7)
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1965										
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2008										
2009										

*1 If there are other significant kinds of benefits, please specify.
*2 Number of insured population who contributed at least once during the year.
*3 Number of total contributing months divided by 12 or
number of total contributing weeks divided by 52.

Dependency ratio 3 (11) =(1)/(8)
%

(F-7) Annual average real rate of return on investment (Page 1 of 2)

Fiscal Year	Amount of total assets at the beginning of the fiscal year (1)	Amount of total assets at the end of the fiscal year (2)	Amount of total investment income*1 (3)	Annual rate of return on investment (4) =2*(3)/((1)+(2)-(3))	Annual average rate of indexation in benefits*2 (5)	Annual average rate of increase in CPI*3 (6)	Annual average rate of increase in wages (7)	Annual average real rate of return on investment 1 (8) = (4) - (5)	Annual average real rate of return on investment 2 (9) = (4) - (6)
				%	%	%	%	%	%
1960									
1961									
1962									
1963									
1964									
1965									
1966									
1967									
1968									
1969									
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2009									

Annual average real rate of return on investment 3 (10) = (4) - (7)
%

(F-7) Annual average real rate of return on investment (Page 2 of 2)

Fiscal Year	Amount of total assets at the beginning of the fiscal year (1)	Amount of total assets at the end of the fiscal year (2)	Amount of total investment income*1 (3)	Annual rate of return on investment (4) =2*(3)/((1)+(2)-(3))	Annual average rate of indexation in benefits*2 (5)	Annual average rate of increase in CPI*3 (6)	Annual average rate of increase in wages (7)	Annual average real rate of return on investment 1 (8) = (4) - (5)	Annual average real rate of return on investment 2 (9) = (4) - (6)
				%	%	%	%	%	%
1980									
1981									
1982									
1983									
1984									
1985									
1986									
1987									
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*1 Net investment income, i.e. (investment income) - (investment expenses)

*2 Anuual average should be calculated,
for example, even if the benefit is indexed by 4% in a year but concerning the last 3 month, the annual average increase rate is 1% (= 4% * 3/12) for the year;
the remaining 3% is carried over to the next year.

*3 CPI = Consumer price index

Annual average real rate of return on investment 3 (10) = (4) - (7)
%

(F-8) Percentage of safe assets

Fiscal Year	Amount of safe assets*1 at the end of the fiscal year							Amount of total assets at the end of the fiscal year	Percentage of safe assets
	Total	Cash at hand	Direct loans to members	Private sector			Others*2		
				Bank deposit	Bonds	Direct loans to companies			
	(1) = (2)+(3) + (4)+(5) + (6)+(7)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9) = (1) / (8)
									%
1960									
1965									
1970									
1975									
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*1 Safe assets do not include any government sector assets (lending, bonds, securities, etc.) or private sector stocks or shares.

*2 If there are other significant assets considered to be safe, please list the amount and nature of them.

(F-9) Liquidity of assets

Fiscal Year	Amount of short-term assets[*1] at the end of the fiscal year				Amount of total expenditure during the fiscal year (including administrative expenditure)	Liquidity of assets
	Total	Cash at hand	Bank deposit	Others[*2]		
	(1) = (2)+(3)+(4)	(2)	(3)	(4)	(5)	(6) = (1) / (5)
						%
1960						
1965						
1970						
1975						
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2002						
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2009						

*1 Short-term assets are defined as those which could be liquidated within one month, whenever necessary.

*2 If there are other significant ones considered to be short-term, please list the amount and the nature of them.

(F-10) Percentage of government assets

Fiscal Year	Amount of government assets at the end of the fiscal year						Amount of total assets at the end of the fiscal year	Percentage of government assets
	Total	Treasury bills	Bonds	Stocks	Facilities*1	Others*2		
	(1) =(2)+(3) +(4)+(5) +(6)	(2)	(3)	(4)	(5)	(6)	(7)	(8) =(1)/(7)
								%
1960								
1965								
1970								
1975								
1980								
1985								
1990								
1995								
1996								
1997								
1998								
1999								
2000								
2001								
2002								
2003								
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2007								
2008								
2009								

*1 Buildings, equipment, etc., which belong to government or the institution.
*2 If there are other significant ones considered to be government assets, please list the amount and the nature of them.

ILO Social Security Scheme Performance Indicators: Governance Indicators

(G-1-1) Percentage of registered population

(Fiscal) Year	Number of registered population (1)	Number of legally targeted population*1 (2)	Percentage of registered population (3) = (1) / (2)
			%
1960			
1965			
1970			
1975			
1980			
1985			
1990			
1995			
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2009			

*1 The number of people who should be covered by the scheme according to the legislation.
This number would be based on an estimate. Please indicate the legislation on coverage, the method and the data for the estimation (the same as in L-1-1).

(G-1-2) Percentage of registered employers

(Fiscal) Year	Number of registered employers (1)	Number of legally targeted employers*[1] (2)	Percentage of registered employers (3) = (1) / (2)
			%
1960			
1965			
1970			
1975			
1980			
1985			
1990			
1995			
1996			
1997			
1998			
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2000			
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2002			
2003			
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2005			
2006			
2007			
2008			
2009			

*1 The number of people who should be covered by the scheme according to the legislation.
This number would be based on an estimate. Please indicate the legislation on coverage, the method and the data for the estimation (the same as in L-1-2).

(G-2-1) Percentage of actually contributing insured persons

(Fiscal) Year	Number of insured persons actually contributing at least once a year (1)	Adjusted number of insured persons[2*] (2)	Number of legally target population[*1] (3)	Percentage of of actually contributing insured 1 (4) = (1) / (3)	Percentage of of actually contributing insured 2 (5) = (2) / (3)
				%	%
1960					
1965					
1970					
1975					
1980					
1985					
1990					
1995					
1996					
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2007					
2008					
2009					

*1 The number of people who should be covered by the scheme according to the legislation.
This number would be based on an estimate. Please indicate the legislation on coverage, the method and the data for the estimation (the same as in L-1-1).

*2 Number of total contributing months divided by 12 or number of total contributing weeks divided by 52.

(G-2-2) Percentage of actually contributing employers

(Fiscal) Year	Number of registered employers actually contributing at least once a year (1)	Adjusted number of registered employers[2*] (2)	Number of legally target employers[*1] (3)	Percentage of of actually contributing employers 1 (4) = (1) / (3)	Percentage of of actually contributing employers 2 (5) = (2) / (3)
				%	%
1960					
1965					
1970					
1975					
1980					
1985					
1990					
1995					
1996					
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*1 The number of employers who should be covered by the scheme according to the legislation.
This number would be based on an estimate. Please indicate the legislation on coverage, the method and the data for the estimation (the same as in L-1-2).

*2 Number of total contributing months divided by 12 or number of total contributing weeks divided by 52.

(G-3-1) Percentage of employers inspected

(Fiscal) Year	Number of employers inspected (1)	Number of legally targeted employers*1 (2)	Percentage of employers inspected (3) = (1) / (2)
			%
1960			
1965			
1970			
1975			
1980			
1985			
1990			
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1996			
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1998			
1999			
2000			
2001			
2002			
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2004			
2005			
2006			
2007			
2008			
2009			

(G-3-2) Percentage of successful inspections

(Fiscal) Year	Number of successful inspections[*1] (1)	Number of employers inspected (2)	Percentage of successful inspections (3) = (1) / (2)
			%
1960			
1965			
1970			
1975			
1980			
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2007			
2008			
2009			

1* Inspections which have led to enforcement, collection of amount in arrears, etc.

(G-4-1) Percentage of contributions in arrears

(Fiscal) Year	Amount of total contribution in arrears during the year (1)	Amount of total contribution due[*1] during the year (2)	Percentage of contribution in arrears (3) = (1) / (2)
			%
1960			
1965			
1970			
1975			
1980			
1985			
1990			
1995			
1996			
1997			
1998			
1999			
2000			
2001			
2002			
2003			
2004			
2005			
2006			
2007			
2008			
2009			

1* Total contributions paid plus total contributions in arrears.

(G-4-2) Speed of collection of contributions in arrears

(Fiscal) Year	Amount of total contribution in arrears accumulated till the beginning of the year				Average days per case in the collection of contributions in arrears during the year	
	Total accumulated till the **beginning** of the year (1) =(2)+(3) +(4)	collected by administrative action (2)	collected by the court (3)	non collected (4)	collected by administrative action (5)	collected by the court (6)
1960						
1965						
1970						
1975						
1980						
1985						
1990						
1995						
1996						
1997						
1998						
1999						
2000						
2001						
2002						
2003						
2004						
2005						
2006						
2007						
2008						
2009						

(G-5) Record maintenance ratio

(Fiscal) Year	Number of Total returns during the year (1) =(2)+(3)+(4)	Number of Incomplete or inaccurate returns (2)	Number of Complete returns: Already posted to the record (3)	Number of Complete returns: Awaiting posting to the record (4)	Record maintenance ratio (5) = (3) / (1)
					%
1960					
1965					
1970					
1975					
1980					
1985					
1990					
1995					
1996					
1997					
1998					
1999					
2000					
2001					
2002					
2003					
2004					
2005					
2006					
2007					
2008					
2009					

(G-6) Percentage of outstanding benefits*1

(Fiscal) Year	Amount of outstanding benefits during the year (1)	Amount of benefits due*2 during the year (2)	Percentage of outstanding benefits (3) = (1) / (2)
			%
1960			
1965			
1970			
1975			
1980			
1985			
1990			
1995			
1996			
1997			
1998			
1999			
2000			
2001			
2002			
2003			
2004			
2005			
2006			
2007			
2008			
2009			

1* Each different table to be processed for each different category of benefits (e.g. old-age benefit, invalidity benefit, survivors' benefit, employment injury etc.)

2* Number of benefits newly paid during the year plus the number of outstanding benefits during the year.

(G-7) Average claim handling time of benefits*1

(Fiscal) Year	Average claim handling time of benefits decided and paid during the year
	%
1960	
1965	
1970	
1975	
1980	
1985	
1990	
1995	
1996	
1997	
1998	
1999	
2000	
2001	
2002	
2003	
2004	
2005	
2006	
2007	
2008	
2009	

1* Average lapse of days between the claim and the first benefit payment.
Each different table to be processed for each different category of benefits
(e.g. old-age benefit, invalidity benefit, survivors' benefit, employment injury etc.).
This might be only available by survey.

(G-8) Rate of incorrectness in payment*1

(Fiscal) Year	Number of incorrect payments during the year: Total (1) =(2)+(3)	Number of overpayments (2)	Number of underpayments (3)	Number of total payments during the year (4)	Rate of incorrectness of payments (5) = (1) / (4)
					%
1960					
1965					
1970					
1975					
1980					
1985					
1990					
1995					
1996					
1997					
1998					
1999					
2000					
2001					
2002					
2003					
2004					
2005					
2006					
2007					
2008					
2009					

1* Each different table to be processed for each different category of benefits
(e.g. old-age benefit, invalidity benefit, survivors' benefit, employment injury etc.)

(G-9) Rates of public enquiries and complaints

(Fiscal) Year	Number of public enquiries during the year			Number of public complaints during the year			Number of insured and beneficiaries			Rates	
	Total	Insured persons	Benefi-ciaries	Total	Insured persons	Benefi-ciaries	Total	Insured persons	Benefi-ciaries	Enquiries	Com-plaints
	(1) =(2)+(3)	(2)	(3)	(4) =(5)+(6)	(5)	(6)	(7) =(8)+(9)	(8)	(9)	(10) =(1)/(7)	(11) =(4)/(7)
											%
1960											
1965											
1970											
1975											
1980											
1985											
1990											
1995											
1996											
1997											
1998											
1999											
2000											
2001											
2002											
2003											
2004											
2005											
2006											
2007											
2008											
2009											

(G-10) Level of administrative cost

(Fiscal) Year	Amount of administrative cost during the year (1)	Amount of whole insurable earnings during the year (2)	Amount of whole benefit expenditure during the year (3)	Level of administrative cost	
				compared with insurable earnings (4) = (1) / (2)	compared with benefit expenditure (5) = (1) / (3)
				%	%
1960					
1965					
1970					
1975					
1980					
1985					
1990					
1995					
1996					
1997					
1998					
1999					
2000					
2001					
2002					
2003					
2004					
2005					
2006					
2007					
2008					
2009					

(G-11) Percentage of personnel cost

(Fiscal) Year	Amount of personnel cost during the year: Total (1) =(2)+(3) +(4)+(5) +(6)	Salaries[1*] (2)	Employers' social security contributions (3)	Travel allowances (4)	Staff training cost (5)	Other[*2] (6)	Amount of total administrative expenditure during the year (7)	Percentage of personnel cost (8) = (1) / (7)
								%
1960								
1965								
1970								
1975								
1980								
1985								
1990								
1995								
1996								
1997								
1998								
1999								
2000								
2001								
2002								
2003								
2004								
2005								
2006								
2007								
2008								
2009								

1* Including all bonuses and allowances.
2* If there are other significant kinds of personnel costs, please specify.

(G-12) Staffing level

(Fiscal) Year	Number of staff	Number of insured persons	Number of beneficiaries	Staffing level	
				compared with insured persons	compared with beneficiaries
	(1)	(2)	(3)	(4) = (1) / (2)	(5) = (1) / (3)
1960					
1965					
1970					
1975					
1980					
1985					
1990					
1995					
1996					
1997					
1998					
1999					
2000					
2001					
2002					
2003					
2004					
2005					
2006					
2007					
2008					
2009					

(G-13) Salary level of the staff

(Fiscal) Year	Number of the staff	Total amount of staff salaries during the year	Average annual salary of the staff	Adjusted1* number of the insured persons	Total amount of insurable earnings	Average annual insurable earnings of the insured population	Average annual salary of the total national employees	Salary level of the staff	
								compared with the insured persons	compared with total national employees
	(1)	(2)	(3) =(2)/(1)	(4)	(5)	(6) =(5)/(4)	(7)	(8) = (3)/(6)	(9) = (3)/(7)
1960									
1965									
1970									
1975									
1980									
1985									
1990									
1995									
1996									
1997									
1998									
1999									
2000									
2001									
2002									
2003									
2004									
2005									
2006									
2007									
2008									
2009									

1* The same as described in (G-2-1).