

ILO Social Security Scheme Performance Indicators

Sample tables for key indicators

An electronic version (Excel) of these tables is available from the ILO. Please contact behrendt@ilo.org.

ILO Social Security Scheme Performance Indicators:

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ILO Social Security Scheme Performance Indicators: Legal Indicators

(Fiscal)		Number of		Number	of total ecor	nomically	Legislative coverage rate		
Year	legally	target popu	lation ^{*1}	ac	tive populatio	on ^{*2}	for in	sured popu	lation
	Gender	Males	Females	Gender	Males	Females	Gender	Males	Females
	total			total			total		
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	=(2)+(3)			=(5)+(6)			=(1)/(4)	=(2)/(5)	=(3)/(6)
1960							%	%	%
1965									
1970									
1975									
1980									
1985									
1990									
1995									
1996									
1997									
1998									
1999									
2000									
2001									
2002									
2003									
2004									
2005									
2006									
2007									
2008									
2009									

(L-1-1) Legislative coverage rate for insured population

*1 The number of those who should be covered by the scheme according to the legislation. This number might be obtained only by estimation. Please indicate the legislation on coverage, the method and the data for the estimation. The same as the ILO definition.

*2

(L-1-2) Legislative coverage rate for employers

(Fiscal)		Number of		N	umber of who	ole	Legislative coverage rate		
Year	legally	target empl	oyers ^{*1}		employers*2		fo	or employer	'S
	Gender	Males	Females	Gender	Males	Females	Gender	Males	Females
	total			total			total		
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	=(2)+(3)			=(5)+(6)			=(1)/(4)	=(2)/(5)	=(3)/(6)
1960							%	%	%
1965									
1970									
1975									
1010									
1980									
1985									
1990									
1000									
1995									
1996									
1997									
1998									
1999									
2000									
2001									
2002									
2003									
2004									
2005									
2006									
2007									
2008									
2009									

The number of those who should be covered by the scheme according to

*1

the legislation. This number might be obtained only by estimation. Please indicate the legislation on coverage, the method and the data for the estimation.

(L-2-1) Level of contribution ceilings 1

(Fiscal)	Amo	unt of		Average		Level of					
Year	anr	nual		annual				contri	bution		
	contri	bution		insurable)			ceil	ings		
	ceil	ings		earnings							
				per capit	a						
	Min.	Max.	Gender	Males	Females	Ger	nder	Ma	ales	Ferr	ales
			total			to	tal				
						Min.	Max.	Min.	Max.	Min.	Max.
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)
						=(1)/(3)	=(2)/(3)	=(1)/(4)	=(2)/(4)	=(1)/(5)	=(2)/(5)
						%	%	%	%	%	%
1960											
1965											
1070											
1970											
1075											
1975											
1090											
1960											
1085											
1905											
1990											
1000											
1995											
1996											
1997											
1998											
1999											
2000											
2001											
2002											
2003											
2004											
2005											
2006											
2007											
2008											
2009											

(L-2-2) Level of contribution ceilings 2

(Fiscal)	1							Perce	entage				
Year		Total			Insured			Insured			Insured		
		insured			population			population			population		
		population			with			with			with		
					minimum			minimum		minimum			
					insurable			insurable			insurable		
			1		earnings			earnings			earnings		
	Gender	Males	Females	Gender									
	total	(-)	(-)	total	(=)	(-)	total	(-)	(-)	total		(total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)
	=(2)+(3)			=(5)+(6)			=(8)+(9)			=(4)/(1)	=(5)/(2)	=(6)/(3)	=(7)/(1)
1960													
1965													
1970													
1975													
1980													
1985													
1990													
1005													
1996													
1997													
1998													
1999													
2000													
2001													
2002													
2003													
2004													
2005													
2006													
2007													
2008													
2009					-	-						-	-

Insured	
population	
with	
minimum	
insurable	
earnings	
Males	Females
(14)	(15)
=(8)/(2)	=(9)/(3)

(L-3) Age structure of insured persons

(Fiscal)	A	verage age	of	Average age of				
Year	١	whole insure	b	in	sured perso	ns		
		persons			newly joining	1		
					the scheme			
				d	luring the yea	ar		
	Gender	Males	Females	Gender	Males	Females		
	total			total				
	(1)	(2)	(3)	(4)	(5)	(6)		
1960								
1965								
1970								
1975								
1980								
1985								
1990								
1995								
1996								
1997								
1998								
1999								
2000								
2001								
2002								
2003								
2004								
2005								
2006								
2007								
2008								
2009								

(L-4-1) Average replacement ratio of benefits in payment*1

(Fiscal)		Average			Average		Average			
Year		annual			annual		replacement			
		benefit			insurable			ratio		
		in payment			earnings		of benefits			
	р	er beneficiar	y		per insured		in payment			
	Gender	Males	Females	Gender	Males	Females	Gender	Males	Females	
	total			total			total			
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	
	=(2)+(3)			=(5)+(6)			=(1)/(4)	=(2)/(5)	=(3)/(6)	
							%	%	%	
1960										
1965										
1970										
1975										
1980										
1985										
1990										
1995										
1996										
1997										
1998										
1999										
2000										
2001										
2002										
2003										
2004										
2005										
2006										
2007										
2008										
2009										

*1

Replacement ratio should be established by each category of benefits, e.g. old-age, invalidity, survivors', unemployment, sickness, employment injury etc.

(L-4-2) Average replacement ratio for newly awarded benefits*1

(Fiscal)		Average			Average		Average				
Year		annual			annual			replacemer	nt		
		benefit			insurable		-	ratio	-		
		for powly			oorningo			for nowly			
					earnings						
		awarded			per insured		awarded				
		benefits						benefits			
		during						during			
		the year						the year			
	Gender	Males	Females	Gender	Males	Females	Gender	Males	Females		
	total			total			total				
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)		
	=(2)+(3)			=(5)+(6)			=(1)/(4)	=(2)/(5)	=(3)/(6)		
							%	%	%		
1960											
1065											
1905											
1970											
1975											
1980											
1985											
1990											
1995											
1996											
1997											
1998											
1999											
2000											
2001											
2002											
2003											
2004											
2005											
2006											
2007											
2008											
2000											
2009	1		1	1	1	1	1	1			

*1

Replacement ratio should be established by each category of benefits, e.g. old-age, invalidity, survivors', unemployment, sickness, employment injury, etc.

(E + 0) Atterage contributing period i	(L-4-3)	Average	contributing	period*1
--	---------	---------	--------------	----------

(Fiscal)		Average		Average				
Year		contributing			contributing			
		years			years			
	pe	r benefit in payme	ent	r F	per newly awarded	b		
					benefit			
		-			during the year	-		
	Gender	Males	Females	Gender	Males	Females		
	total			total				
	(1)	(2)	(3)	(4)	(5)	(6)		
1960								
1965								
1970								
1975								
1980								
1985								
1990								
1995		l I						
1996								
1997								
1998								
1999								
2000								
2001								
2002								
2003								
2004								
2005								
2006								
2007								
2008								
2009								

*1

Replacement ratio should be established by each category of benefits, e.g. old-age, invalidity, survivors', unemployment, sickness, employment injury, etc.

(L-5) Real indexation in benefits*1

(Fiscal)	Average	Average	Average	Average	Average
Vear	annual	annual	annual	annual	annual
i cai	indexetion*2	increase	increase	real	real
	indexation	inurease		indevation	indexation
	in benefits	in wayes	INCPI	in benefite 1	in benefite 2
	(1)	(2)	(3)	(4)	(6)
	(1)	(2)	(3)	(4) -(1)-(2)	-(1)-(3)
	%	%	%	_(1) (2) %	=(1)(3)
1960	,.	,.	,.		,.
1961					
1962					
1963					
1964					
1965					
1966					
1967					
1968					
1969					
1970					
1971					
1972					
1973					
1974					
1975					
1976					
1977					
1978					
1979					
1980					
1981					
1982					
1983					
1984					
1985					
1986					
1907					
1900					
1909					
1991					
1992					
1993					
1994					
1995					
1996					
1997					
1998					
1999					
2000					
2001					
2002					
2003					
2004					
2005					
2006					
2007					
2008					
2009					

*1

Replacement ratio should be established by each category of benefits, e.g. old-age, invalidity, survivors', unemployment, sickness, employment injury, etc.

*2

Fig. 50-3d9, invalidity, survivors, unemptoyment, sickness, employment injury, etc. Annual average should be calculated, for example, even if the benefit is indexed by 4% in a year but concerning the last 3 month, the annual average increase rate is 1% (= 4% * 3/12) for the year; the remaining 3% is carried over to the next year. CPI = Consumer price index

*3

(L-6) Age structure of beneficiaries*1

(Fiscal)	Ave	erage ag	e of	Ave	erage ag	e of	A	verage li	fe	Nor	mal
Year	whole	e benefic	iaries	nev	wly awar	ded	е	xpectanc	cy .	retire	ment
				be	eneficiari	es	at	the avera	age	(pension	able) age
				dur	ing the y	ear		age of	•	(Calculated only	
					• •		nev	wly award	ded	for ol	d-age
							be	eneficiari	es	pensi	ons or
							dur	ing the y	ear	lump	-sum)
	Gender	Males	Females	Gender	Males	Females	Gender	Males	Females	Males	Females
	total			total			total				
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(11)	(12)
							years	years	years		
1960											
1965											
1970											
1975											
1980											
1985											
1990											
1995											
1996											
1997											
1998											
1999											
2000											
2001											
2002											
2003											
2004											
2005											
2006											
2007											
2008											
2009											
1975 1980 1985 1990 1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009											

*1

Should be established by each category of benefits, e.g. old-age, invalidity, survivors', unemployment, sickness, employment injury, etc.

(L-7) Taking-up ratio of benefits*1

(Fiscal)	Number of beneficiaries			Nun	nber of pote	ntial	Taking-up ratio			
Year					needs ^{*2}		of	f beneficiarie	es	
	Gender	Males	Females	Gender	Males	Females	Gender	Males	Females	
	total			total			total			
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	
							=(1)/(4)	=(2)/(5)	=(3)/(6)	
1960										
4005										
1905										
1970										
1975										
1980										
1985										
1990										
1005										
1995										
1997										
1998										
1999										
2000										
2001										
2002										
2003										
2004										
2005										
2006										
2007										
2008										
2009										

*1

Should be established by each category of benefits, e.g. old-age, invalidity, survivors', unemployment, sickness, employment injury, etc. Number of potential needs is defined as follows: *2

Old-age benefit:	number of the national population above the average age of newly awarded pensioners during the year
Invalidity benefit:	number of invalid persons (excluding employment injuries)
Survivors' benefit:	number of widows, widowers, orphans, etc.
Employment	
injury benefit:	number of people with employment injuries
Unemployment	
benefits:	number of reported unemployment
Sickness benefit:	number of reported sickness

ILO Social Security Scheme Performance Indicators: Financial Indicators

(F-1) GDP ratio of expenditure and income

Fiscal		Amount										GDP ratio		
Year	Total			Incor	ne			GDP ^{*2}	Total			Incor	ne	
	expendi-	Total	Contri	butions	Govern-	Invest-	Other		expendi-	Total	Contri	butions	Govern-	Invest-
	ture1*		Employers'	Employees'	ment	ment			ture1*		Employers'	Employees	ment	ment
					subsidies	income							subsidies	income
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)
		=(3)+(4)							=(1)/(8)	=(2)/(8)	=(3)/(8)	=(4)/(8)	=(5)/(8)	=(6)/(8)
		+(5)+(6)												
		+(7)							0/	0/	0/	0/	0/	0/
1960									70	70	70	70	70	70
1965														
1970														
1975														
1980														
1985														
4000														
1990														
1995														
1996														
1997														
1998														
2000														
2000														
2002														
2003														
2004														
2005														
2006														
2007														
2008														
2009														

1* Including administrative cost

2* GDP = Gross domestic product



(F-2) Liquidity ratio

Fiscal		Amount		Liquidity	Liquidity
Year	Total	Total	Total	ratio 1	ratio 2
	income	income	expenditure		
	(including	(excluding	(including		
	investment	investment	administrative		
	income)	income)	expenditure)		
	(1)	(2)	(3)	(4)	(5)
				= (1) / (3)	= (2) / (3)
1960				%	%
1965					
1970					
1975					
1980					
1985					
1990					
1995					
1996					
1997					
1998					
1999					
2000					
2001					
2002					
2003					
2004					
2005					
2006					
2007					
2008					
2009	1			1	

(F-3) Pay-as-you-go contribution rate

(with and without government subsidies)

Fiscal		Amount		Pay-as-you-go	Pay-as-you-go
Year	Total	Government	Total	contribution	contribution
	expenditure	subsidies	insurable	rate	rate
	(including		earnings	with	without
	administrative			government	government
	expenditure)			subsidy	subsidy
	(1)	(2)	(3)	(4)	(4)
				=((1)-(2)) /(3)	=(1) /(3)
1960				%	%
1005					
1965					
1970					
1975					
1980					
1985					
1990					
1995					
1996					
1997					
1998					
1999					
2000					
2001					
2002					
2003					
2004					
2005					
2006					
2007					
2008					
2009					

(F-4) Relative level of contribution rate

Fiscal	Contribution rate	Pay-as-you-go	Relative level of
Year		contribution rate	contribution rate
I I		with government subsidy	
		(i.e. calculated in F-3)	
I	(1)	(2)	(3)
			= (1) / (2)
1960			%
1965			
1970			
1975			
1980			
1985			
1990			
1995			
1996			
1997			
1998			
1999			
2000			
2001			
2002			
2003			
2004			
2005			
2000			
2007			
2009			

(F-5) Funding ratio

Fiscal	Amount of reserves	Amount of	Funding ratio
Year	at the end of the previous	Total expenditure	· · · · · · · · · · · · · · · · · · ·
	fiscal vear	during the year	
		(including	
1		administrative expenditure)	
	(1)	(2)	(3)
			= (1) / (2)
			%
1960			
1065			
1905			
1970			
1975			
1980			
1095			
1900			
1990			
1995			
1996			
1997			
1998			
1999			
2000			
2001			
2002			
2003			
2004			
2005			
2006			
2007			
2008			

(F-6) Dependency ratio

Fiscal	Number of beneficiaries					Number	Number	Adjusted	Dependency	Dependency
Year	Total	Old-age	Invalidity	Survivors	Others*1	of	of	number	ratio 1	ratio 2
						insured	active	of		
						population	insured	insured		
							population*2	population*3		
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)
	=(2)+(3)								=(1)/(6)	=(1)/(7)
	+(4)+(5)	-								
1960										
1965										
1970										
1075										
1975										
1090										
1960										
1985										
1000										
1990										
1995										
1996										
1997										
1998										
1999										
2000										
2001										
2002										
2003										
2004										
2005										
2006										
2007										
2008										
2009										

*1 *2 *3

If there are other significant kinds of benefits, please specify. Number of insured population who contributed at least once during the year. Number of total contributing months divided by 12 or number of total contributing weeks divided by 52.



(F-7)	Annual average real	rate of return on	investment (Page 1 of 2)
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-									
Fiscal	Amount	Amount	Amount	Annual	Annual	Annual	Annual	Annual	Annual
Year	of total	of total	of total	rate of	average	average	average	average	average
roai			in total		avoiago	avoiago	avoiago	avolugo	avolugo
	assets	assets	investment	return on	Tale Of	Tale of	Tale of	rearrate	rearrate
	at the	at the	income*1	investment	indexation	increase	increase	of return on	of return on
	beginning	end			in benefits*2	in CPI*3	in wages	investment 1	investment 2
	of the	of the					Ũ		
	C	C							
	fiscal year	fiscal year							
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
				$=2^{(3)}/((1)+(2)-(3))$				= (4) - (5)	= (4) - (6)
				0/	0/_	0/_	0/_	0/_	0/_
				70	70	70	70	70	70
1960									
1961									
1962									
1063									
1903									
1964									
1965									
1966									
1967									
1007									
1968									
1969									
1970									
1971									
1071									
1972									
1973									
1974									
1975									
1076									
1976									
1977									
1978									
1979									
1090									
1960									
1981									
1982									
1983									
1984									
1004									
1985									
1986									
1987									
1988									
1989									
1000				1					
1990				1					
1991				1					
1992				1					
1993				1					
1004				1					
1994									
1995				1					
1996									
1997				1					
1008									
1990				1					
1999									
2000				1					
2001									
2002									
2002									
2003									
2004				1					
2005									
2006				1					
2000				1					
2007				1					
2008									
2009									



(F-7) Annual average real rate of return on investment (Page 2 of 2)

Year of total of total of total rate of	average	average	7 11 11 10 101	7	7 4 11 10 04
	arolago		average	average	average
assets assets investment return on	rate of	rate of	rate of	real rate	real rate
at the at the income*1 investment	indexation	increase	increase	of return on	of return on
beginning end	in benefits*2	in CPI*3	in wages	investment 1	investment 2
of the of the	in bonenta 2		in wages	investment i	investment 2
ficeal year ficeal year					
$(1) \qquad (2) \qquad (4)$	(E)	(6)	(7)	(0)	(0)
(1) (2) (3) (4) $-2^{*}(3)/((1)+(2)-(3))$	(5)	(6)	(7)	(0) - $(4) - (5)$	(9) - (4) - (6)
	%	%	%	<u> </u>	<u> (4) (0) </u> %
1980					
1981					
1982					
1983					
1984					
1985					
1986					
1987					
1088					
1000					
1000					
1990					
1991					
1992					
1993					
1994					
1995					
1996					
1997					
1998					
1999					
2000					
2001					
2002					
1998					
1999					
2000					
2001					
2002					
2003					
2004					
2005					
2006					
2007					
2008					
2009					

Net investment income, i.e. (investment income) - (investment expenses) Anuual average should be calculated, for example, even if the benefit is indexed by 4% in a year but concerning the last 3 month, the annual average increase rate is 1% (= 4% * 3/12) for the year; the remaining 3% is carried over to the next year. *1 *2

*3 CPI = Consumer price index



(F-8) Percentage of safe assets

Fiscal		Amount c	of safe assets	s ^{*1} at the e	end of the	fiscal year		Amount	Percentage
Year	Total	Cash	Direct		Private s	ector	Others ^{*2}	of	of
		at hand	loans to	Bank	Bonds	Direct		total	safe
			members	deposit		loans to		assets	assets
						companies		at the	
								end of	
								the fiscal	
		(0)	(0)	(1)		(0)	(7)	year	(0)
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	= (2)+(3)								
	+ (4)+(5) + (6)+(7)								-(1)/(8)
	1 (0)1(7)								<u> </u>
1960									,0
1965									
1970									
4075									
1975									
1090									
1900									
1985									
1990									
1995									
1996									
1997									
1998									
1999									
2000									
2001									
2002									
2003									
2004									
2005									
2006									
2007									
2008									

*1

*2

Safe assets do not include any government sector assets (lending, bonds, securities, etc.) or private sector stocks or shares. If there are other significant assets considered to be safe, please list the amount and nature of them.

(F-9) Liquidity of assets

Fiscal Year	Amount of short-term assets ¹ at the end of the fiscal year				Amount of total	Liquidity of
	Total	Cash at hand	Bank deposit	Others ^{*2}	expenditure during the fiscal year (including administrative expenditure)	assets
	(1) = (2)+(3)+(4)	(2)	(3)	(4)	(5)	(6) = (1) / (5)
1960						%
1965						
1970						
1975						
1980						
1985						
1990						
1995 1996 1997						
1998 1999 2000						
2001 2002 2003						
2004 2005 2006						
2007 2008 2009						

Short-term assets are defined as those which could be liquidated within one month, whenever necessary. If there are other significant ones considered to be short-term, please list the amount and the nature of them. *1

*2

(F-10) Percentage of government assets

Fiscal	Amour	nt of govern	ment asset	s at the end	d of the fiscal	year	Amount	Percentage
Year	Total	Treasury	Bonds	Stocks	Facilities ¹	Others ^{*2}	of	of
		bills					total	government
							assets	assets
							at the end	
							of the	
							fiscal year	
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	=(2)+(3)							=(1)/(7)
	+(4)+(5)							
	+(6)							
1060								%
1960								
1965								
1970								
1975								
1980								
1985								
1990								
1995								
1996								
1997								
1998								
1999								
2000								
2001								
2002								
2003								
2004								
2005								
2000								
2007								
2009								

Buildings, equipment, etc., which belong to government or the institution. If there are other significant ones considered to be government assets, please list the amount and the nature of them. *1 *2

ILO Social Security Scheme Performance Indicators: Governance Indicators

(G-1-1) Percentage of registered population

(Fiscal)	Number of	Number of	Percentage of
Year	registered population	legally targeted	registered population
		population*1	(7)
	(1)	(2)	(3)
			= (1) / (2)
1060			%
1900			
1965			
1970			
1075			
1975			
1980			
1500			
1985			
1990			
1995			
1996			
1997			
1996			
2000			
2000			
2002			
2003			
2004			
2005			
2006			
2007			
2008			
2009			

*1

The number of people who should be covered by the scheme according to the legislation. This number would be based on an estimate. Please indicate the legislation on coverage, the method and the data for the estimation (the same as in L-1-1).

(G-1-2) Percentage of registered employers

(Fiscal)	Number of	Number of	Percentage of
i eai	registered employers		registered employers
	(1)	(2)	(3)
	(.)	(-)	=(1)/(2)
			%
1960			
1965			
1970			
1075			
1975			
1980			
1985			
1990			
1995			
1996			
1997			
1990			
2000			
2001			
2002			
2003			
2004			
2005			
2006			
2007			
2008			
2009			

*1

The number of people who should be covered by the scheme according to the legislation. This number would be based on an estimate. Please indicate the legislation on coverage, the method and the data for the estimation (the same as in L-1-2).

(G-2-1) Percentage of actually contributing insured persons

(Fiscal)	Number of	Adjusted	Number of	Percentage of	Percentage of
Year	insured	number of	legally target	of actually	of actually
	persons	insured	population ^{*1}	contributing	contributing
	actually	persons2		insured 1	insured 2
	contributing				
	at least				
	once a year	(2)	(2)	(4)	(5)
	(1)	(2)	(3)	(4) = (1) / (3)	(5) = (2) / (3)
				%	%
1960					
1965					
1970					
4075					
1975					
1980					
1985					
1990					
1995					
1996					
1997					
1998					
1999					
2000					
2001					
2002					
2003					
2004					
2005					
2000					
2008					
2009					

The number of people who should be covered by the scheme according to

The number of people who should be covered by the solution accessing to the legislation. This number would be based on an estimate. Please indicate the legislation on coverage, the method and the data for the estimation (the same as in L-1-1). Number of total contributing months divided by 12 or number of total contributing weeks divided by 52.

*2

*1

(G-2-2) Percentage of actually contributing employers

(Fiscal)	Number of	Adjusted	Number of	Percentage of	Percentage of
Year	registered	number of	legally target	of actually	of actually
1001	omployorg	registered	- seguiry tangot	contributing	contributing
	employers		employers	contributing	continuuting
	actually	employers ²		employers 1	employers 2
	contributing				
	at least				
	once a vear				
	(1)	(2)	(3)	(4)	(5)
	(1)	(2)	(0)	= (1) / (3)	= (2) / (3)
				= (1)/(3)	= (2) / (3)
1000				70	70
1960					
1965					
1970					
1975					
1575					
1000					
1980					
1985					
1990					
1005					
1995					
1996					
1997					
1998					
1999					
2000					
2001					
2002					
2003					
2003					
2004					
2005					
2006					
2007					
2008					
2009					

*1 The number of employers who should be covered by the scheme according to The number of employers who should be covered by the continue accessing in the legislation. This number would be based on an estimate. Please indicate the legislation on coverage, the method and the data for the estimation (the same as in L-1-2). Number of total contributing months divided by 12 or number of total contributing weeks divided by 52.

*2

(G-3-1) Percentage of employers inspected

(Fiscal)	Number of	Number of	Percentage of
Year	employers inspected	legally targeted employers*1	employers inspected
	(1)	(2)	(3)
			= (1) / (2)
1960			%
1965			
1970			
1975			
1980			
1985			
1990			
1995			
1996			
1997			
1998			
1999			
2000			
2001			
2002			
2003			
2004			
2005			
2006			
2007			
2008			
2009			

(G-3-2) Percentage of successful inspections

(Fiscal)	Number of	Number of	Percentage of
Year	successful inspections ^{*1}	employers inspected	successful inspections
	·		
	(1)	(2)	(3)
			= (1) / (2)
			%
1960			
1065			
1000			
1970			
1975			
1980			
1095			
1905			
1990			
1995			
1996			
1997			
1998			
1999			
2000			
2001			
2002			
2003			
2004			
2005			
2006			
2007			
2008			
2009			

^{1*}

Inspections which have led to enforcement, collection of amount in arrears, etc.

(G-4-1) Percentage of contributions in arrears

(Fiscal)	Amount of	Amount of	Percentage of
Year	total contribution	total contribution	contribution
	in arrears	due ^{*1}	in arrears
	during the year	during the year	
	(1)	(2)	(3)
			= (1) / (2)
			%
1960			
1965			
1970			
1975			
1980			
1985			
1990			
1995			
1996			
1997			
1998			
1999			
2000			
2001			
2002			
2003			
2004			
2005			
2006			
2007			
2008			
2009			

1*

Total contributions paid plus total contributions in arrears.

(Fiscal)	Amount of total contribution in arrears				Average days	per case
Year	accumulated till the beginning of the year				in the colle	ction of
					contributions	in arrears
			during the	e year		
	Total	collected	collected	non	collected	collected
	accumulated	by	by the	collected	by	by the
	till the	administrative	court		administrative	court
	beginning	action			action	
	of the year					
	(1)	(2)	(3)	(4)	(5)	(6)
	=(2)+(3)					
	+(4)					
1960						
1965						
1000						
1970						
1975						
1980						
1985						
1990						
1005						
1995						
1996						
1997						
1998						
1999						
2000						
2001						
2002						
2004						
2005						
2006						
2007						
2008						
2009						

(G-4-2) Speed of collection of contributions in arrears

(G-5) Record maintenance ratio

(Fiscal)	Number of	Number of	Numl	per of	Record
Year	Total	Incomplete or	Com	plete	maintenance
	returns	inaccurate	retu	irns	ratio
	during	returns	Already	Awaiting	
	the		posted to	posting to	
	year		the record	the record	
	(1)	(2)	(3)	(4)	(5)
	=(2)+(3)+(4)				= (3) / (1)
1960					%
1965					
1970					
1975					
1980					
1985					
1000					
1990					
1005					
1995					
1990					
1997					
1999					
2000					
2001					
2002					
2003					
2004					
2005					
2006					
2007					
2008					
2009					

(G-6) Percentage of outstanding benefits*1

(Fiscal)	Amount of	Amount of	Percentage of
Year	outstanding	benefits	outstanding
	benefits	due ^{*2}	benefits
	during the year	during the year	
	(1)	(2)	(3)
			=(1)/(2)
			%
1960			
1965			
1970			
1975			
1980			
1985			
1990			
1995			
1996			
1997			
1998			
1999			
2000			
2001			
2002			
2003			
2004			
2005			
2006			
2007			
2008			
2009			1

1* 2*

Each different table to be processed for each different category of benefits (e.g. old-age benefit, invalidity benefit, survivors' benefit, employment injury etc.) Number of benefits newly paid during the year plus the number of outstanding benefits during the year.

(G-7) Average claim handling time of benefits*1

(Fiscal)	Average claim
Year	handling time
	of benefits
	decided and paid
	during the year
1000	%
1960	
1965	
1000	
1970	
1975	
1980	
1085	
1905	
1990	
1995	
1996	
1997	
1998	
1999	
2000	
2001	
2002	
2003	
2004	
2005	
2006	
2007	
2008	
2009	

1*

Average lapse of days between the claim and the first benefit payment. Each different table to be processed for each different category of benefits (e.g. old-age benefit, invalidity benefit, survivors' benefit, employment injury etc.). This might be only available by survey.

(G-8) Rate of incorrectness in payment*1

(Fiscal)	Number of in	ncorrect payments du	ring the year	Number of	Rate of
Year	Total	Number of	Number of	total	incorrectness
		overpayments	underpayments	payments	of payments
				during	
				the year	
	(1)	(2)	(3)	(4)	(5)
	=(2)+(3)				= (1) / (4)
1060					%
1960					
1965					
1970					
1075					
1975					
1980					
1985					
1000					
1990					
1995					
1996					
1997					
1998					
1999					
2000					
2001					
2002					
2003					
2004					
2005					
2006					
2007					
2008					
2009					

Each different table to be processed for each different category of benefits (e.g. old-age benefit, invalidity benefit, survivors' benefit, employment injury etc.)

1*

(G-9) Rates of public enquiries and complaints

(Fiscal)		Number of		Number of Number of		Number of			Rates		
. ,	pu	public enquiries public complaints insu			insured and						
	du	during the year			ring the ye	ear	b	eneficiarie	s		
Year	Total	Insured	Benefi-	Total	Insured	Benefi-	Total	Insured	Benefi-	Enquiries	Com-
		persons	ciaries		persons	ciaries		persons	ciaries		plaints
	(4)	(0)	(0)		(5)	(0)	(7)	(0)		(4.0)	(11)
	(1)	(2)	(3)	(4) -(5)+(6)	(5)	(6)	(/) _(9).(0)	(8)	(9)	(10)	(11) -(4)/(7)
	=(2)+(3)			=(3)+(6)			=(0)+(9)			=(1)/(7)	=(4)/(7)
1960											70
1965											
1970											
1975											
1090											
1960											
1985											
1990											
1995											
1996											
1997											
1998											
1999											
2000											
2001											
2002											
2004											
2005											
2006											
2007											
2008											
2009											

(G-10) Level of administrative cost

(Fiscal)	Amount of	Amount of	Amount of	Level of		
Year	administrative	whole	whole	administr	ative cost	
	cost	insurable	benefit	compared with	compared with	
	during	earnings	expenditure	insurable	benefit	
	the year	during	during	earnings	expenditure	
		the year	the year			
	(1)	(2)	(3)	(4)	(5)	
				= (1) / (2)	= (1) / (3)	
1960				%	%	
1965						
1970						
1975						
1980						
1985						
1990						
1995						
1996						
1997						
1998						
1999						
2000						
2001						
2002						
2003						
2004						
2005						
2006						
2007						
2008						
2009						

(G-11) Percentage of personnel cost

(Fiscal)		Amoun	Amount of	Percentage				
Year	Total	Salaries ^{1*}	Employers'	Travel	Staff	Other ^{*2}	total	of
			social	allowances	training		administrative	personnel
			security		cost		expenditure	cost
			contributions				during	
							the year	
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	=(2)+(3)							= (1) / (7)
	+(4)+(5)							
	+(6)							
1060								%
1960								
1965								
1000								
1970								
1975								
1980								
1985								
1990								
1005								
1995								
1990								
1008								
1000								
2000								
2001								
2002								
2003								
2004								
2005								
2006								
2007								
2008								
2009								

1* 2*

Including all bonuses and allowances. If there are other significant kinds of personnel costs, please specify.

(G-12) Staffing level

(Fiscal)	Number of	Number of	Number of	Staffing level		
Year	starr	persons	beneficiaries	compared with	compared with	
		F		insured	beneficiaries	
				persons		
	(1)	(2)	(3)	(4)	(5)	
				= (1) / (2)	= (1) / (3)	
1960						
1965						
1970						
1975						
1980						
1985						
1990						
1995						
1996						
1997						
1998						
1999						
2000						
2001						
2002						
2003						
2004						
2005						
2006						
2008						
2009						

(G-13) Salary level of the staff

(Fiscal)	Number	Total	Average	Adjusted1*	Total	Average	Average	Salar	y level
Year	of the	amount	annual	number	amount	annual	annual	of the	e staff
	staff	10 toff	salary	of the	OT	insurable	salary	compared	compared
		Stall	or the	nsurea	nsurable	earnings of the	or the	the	total
		during	Stall	persons	earnings	incured	notional	incured	notional
		the year				nonulation	mational	noreone	mational
		the year				population	empioyees	persons	empioyees
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
			=(2)/(1)			=(5)/(4)		= (3)/(6)	= (3)/(7)
1960									
1965									
1970									
1975									
1090									
1960									
1985									
1990									
1995									
1996									
1997									
1998									
1999									
2000									
2001									
2002									
2003									
2004									
2005									
2006									
2007									
2008									
2009	1	1	1						

1* The same as described in (G-2-1).