



**International
Labour
Organization**

Call for expression of interest

Training package on the monitoring of social health insurance schemes

1. Background and objective

The ILO supports social health protection institutions in the design, implementation, monitoring and evaluation of the schemes they manage, with a view to promote ILO international Conventions, Recommendations and their core principles. Over the past decades, major developments in the area of social health protection gave rise to an increasing number of people being protected. While this is true, monitoring this progress and assessing the adequacy and financial sustainability of such coverage as well as the efficiency of SHP schemes has been a challenge for many SHP institutions.

Without adequate monitoring based on solid knowledge of data, SHP institutions are left in a difficult position to effectively implement their schemes, expand coverage and adequacy of benefits, and ensure financial sustainability. More and better monitoring is needed for a multiplicity of purposes:

- Contributing to the monitoring of population coverage extension, revenue collection, and adequacy of benefits at the national level.
- Supporting every day decision making through operational dashboards for the managers of SHP institutions.
- Building an early warning system allowing to identify possible challenges in operations (such as for example utilization rate too low for some population groups indicating barriers of access, suspicion of fraud for certain providers and / or health interventions, etc.).
- Obtaining information of the expenditure drivers of SHP institutions such as the health services costs by providers, by type of services (inpatients, outpatients, emergencies, drugs...), administrative expenditures, insureds claim patterns, etc.
- Feeding an actuarial model that would allow quality actuarial valuations providing regular information on the financial sustainability of the scheme.
- Inform policy decisions: develop necessary data to support evidence-based decisions, for instance in the framework of legal reforms
- Accountability purposes: to be able to regularly publish reports with key information on the progress of the system

- Among others.

In this context, the ILO project "Building robust national social protection systems to cover workers in the informal economy and their families, facilitate their access to health care and enable them to face the challenges of tomorrow" aims to support the extension of social health protection to households dependent on the informal economy, with direct support in a number of countries as well as regional and global components. In particular, the project plans to develop capacity building material with a view to improve the implementation of social health insurance schemes, which is the main objective of this assignment.

2. Expected deliverables

The objective of the assignment is to develop training material on the monitoring of social health insurance (SHI) schemes. The training material will comprise several modules on scheme-specific monitoring of data and indicators, as per the below blocks:

- **Module 1:** Covered population including active contributors (when applicable) and insured members (population entitled to health services);
- **Module 2:** Benefit package, demand for services, utilization and unit cost of health care interventions;
- **Module 3:** Financing sources including contributions, reserve funds, government transfers and other additional sources of income;
- **Module 4:** Expenditure;
- **Module 5:** Reconciliation (how to use scheme specific data for validation checks with financial statements), monitoring dashboard (i.e. building aggregated indicators for a better monitoring) and use of routine data to feed actuarial models.

For each module, the training material will cover the following aspects:

- Definition of the data variables and indicators to be monitored;
- Purpose of monitoring and use of the data;
- Indicators' interpretation and disaggregation;
- Data sources and monitoring tools (in particular MIS);
- Country examples;
- Practical exercise to assess the state of monitoring in the SHI institution concerned for each block.

Each training module will include:

- A short guide in word format;
- A presentation covering the training material in powerpoint;
- A short factsheet with country examples;
- A practical exercise and model correction.

The final training package encompassing the five modules must provide the following information:

- Understand the importance of monitoring SHI schemes for effective risk management and the provision of sufficient data to be able to evaluate whether the benefits package adapted to the needs of the populations covered.

- ▶ Understand the importance of monitoring SHI to make appropriate policy decisions and negotiate effectively with healthcare and other providers.
- ▶ Understand the different types of monitoring indicators and the data that must be collected for their consolidation;
- ▶ Understand how to use monitoring systems and regularly collect data to build and feed robust actuarial models to evaluate the financial viability of schemes and to project the potential impacts of parametric changes;
- ▶ Identify the prerequisites for setting up data collection systems and the skills needed to contribute to data monitoring and analysis;
- ▶ Understand the advantages and challenges of using predictive models to manage SHI.

The deliverables will follow a logical sequencing for the development, review, piloting and finalization of the training material. Namely, for each module:

- Outline of training module finalized integrating ILO comments and including a list of sources.
- Draft module developed.
- Finalized version of training module integrating ILO comments.

3. Expert profile(s)

It is anticipated that different expertise may be needed for the different modules and therefore technical and financial proposals may be received for all or only some of the five modules. The profile of expertise required for this assignment encompasses:

- Proven expertise in social health insurance, especially in the governance of operations (for example affiliation, contribution and other revenue collection, benefit package design and monitoring, provider contracting and payment methods, accounting and financial management, monitoring and evaluation).
- Sound understanding of the operational challenges of SHI in low- and middle-income countries.
- Experience delivering training and / or developing training material desirable.
- Experience in social health insurance systems in different countries would be a plus.
- Proficiency in English or French.

Expression of interest

Send your application to Lou Tessier, tessier@ilo.org and Mathilde Mailfert, mailfert@ilo.org with:

- CV(s);
- A technical and financial proposal, laying out the modules of interest (one, several, all) as well as the proposed rate. As mentioned above, it is anticipated that different expertise may be needed for the different modules and therefore **technical and financial proposals may be received for all or only some of the five modules.**

Deadline for submission: August 22nd, 2022.