

## SOCIAL PROTECTION REPORTING SYSTEM

## **USER MANUAL**

# Central Database/Dashboard on Social Protection (SDG 1.3.1)





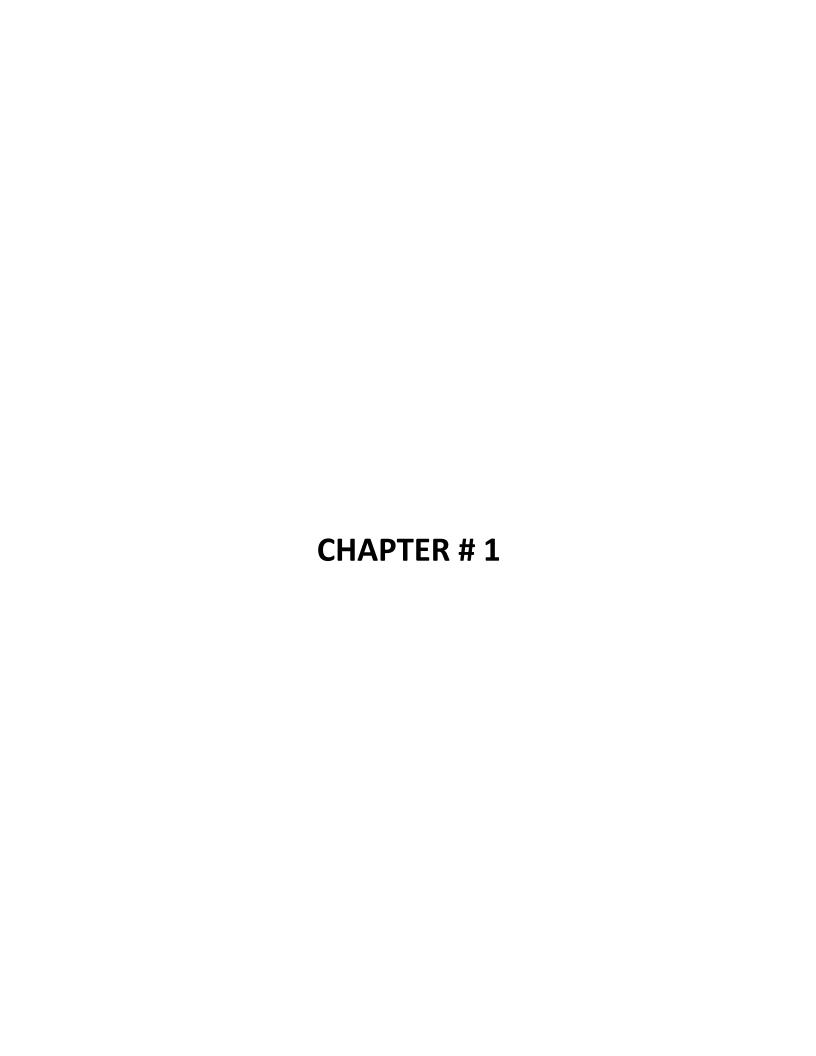
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#### 1.1. Introduction

Social Protection Reporting System is as web based central database with a dashboard on social protection activities by Social protection agencies in Pakistan. This system will be used evidence based policy and Programme development and also to report SDG 1.3. The central database dashboard will collate and summarize data into summary tables, graphs, and design the outputs for the public as specified by federal SDG unit.

There are many provincial and federal level social protection agencies that are responsible for implementing social protection schemes. These schemes fall under two categories of social protection; contributory and non- contributory. Please see the section on definitions to understand the various types of programmes/schemes that fall under each category.

#### **Definitions:**

#### 1. Contributory Schemes:

- Social Insurance
- Occupational Schemes
- National Provident Funds
- Micro-insurance
- Mutual benefit, community based schemes

#### 2. Non-Contributory schemes can be divided into two streams:

- Schemes targeting poor (based on Means Testing)
  - Non-conditional minimum income support and other social assistance programmes
  - Conditional cash transfers
  - Employment guarantee schemes
- Schemes Not targeting poor
  - Universal Schemes (for all residents)
  - Categorical Schemes

Keeping in mind the various type of activities by agencies and their schemes, a comprehensive reporting performa is design by consultation of stakeholders which will cover all information related to social protection in Pakistan. Performa is available in Annex – 1. Agencies will submit scheme wise report on quarter basis and once all agencies submit reports of their every scheme in the database, system will be able to calculate SDG 1.3.1 indicator i.e., SDG 1.3.1: Proportion of population covered by social

protection floors/systems, by sex, distinguishing children, unemployed persons, older persons, persons with disabilities, pregnant women, new-borns, work-injury victims and the poor and the vulnerable

#### 1.2. User Role of System

There are basically two user role;

i. Data Entry Operator

Each agency has been provided user credential of their Data entry operator. Data Entry

Operator will be able to submit report and edit data of agency schemes. For data input there
are two input forms available

a. Social Protection Questionnaire (See Annex – 1)

The purpose of this questionnaire is to collect information related to social protection services provided by agencies under their different schemes. This questionnaire will be filled on quarterly basis against every scheme

b. IT Assessment questionnaire (See Annex – 2)

The purpose of this questionnaire is to collect the information for the type of MIS system is in use to collect beneficiaries' data for regular reporting

Moreover Data entry operator of agencies will be able to configure all the schemes of the agencies

Data entry user will be of two levels

- a. Federal Level
  - Federal level Data entry user will be able to submit reports of scheme of agencies of every province
- b. Provincial/Regional Level
   Provincial level Data entry user will be able to submit report of scheme of agency of only relevant province/region
- ii. System Admin

System Admin user will be responsible of all system configuration related tasks like

- a. Configuration of Agencies
- b. Configuration of Roles and User management
- c. Configuration of Organizational Units
- d. Configuration of Demographics (Federal and provincial level)

#### e. Configuration of Lookups

To use the system, user need to login using their credentials

#### 1.3. Login Page

As the first step to enter into the online SPP system, user will have to login into the SPP software. A user would be required to follow the below given instructions for the Login process;



Figure 1:Login Page (DEO)

## 1.4. Logout from SPP

To logout from the Social Protection Authority you have to click on the first icon on the top right side of the screen;



Figure 2:Logout (DEO)

# CHAPTER # 2 DATA ENTRY OPERATOR

#### 2. Data Entry Operator

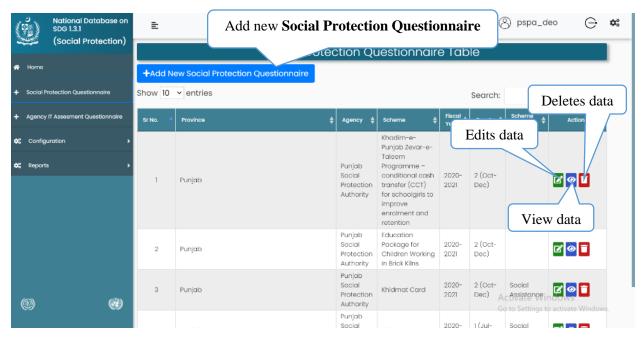
After login to the system, the following screen will appear in your web browser; the top right contains log out link and settings, and the left side will show you the menu bar with various option for your selection and working.



Figure 3:Home Page(DEO)

#### 2.1. Social Protection Questionnaire

After clicking on Social Protection Questionnaire the following page will appear;



**Figure 4:Social Protection Questionnaire** 

After clicking on Add New Social Protection Questionnaire the following page will appear;

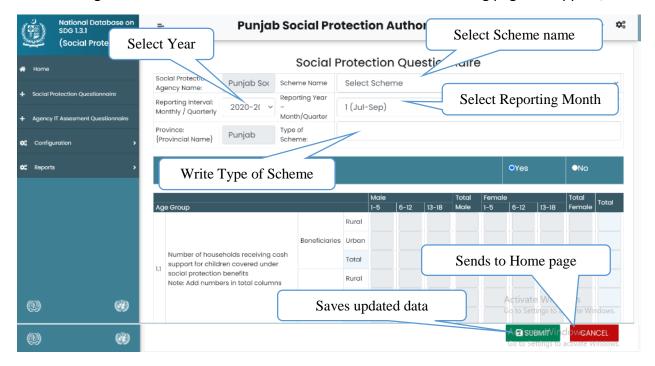


Figure 5:New Questionnaire Form

Edit Reporting Year/Month thority pspa\_deo → \*° (Social Protection Edit Scheme name **Edit Year** Socia ection Questio hadim-e-Punjab Zevar-e-Taleem Programme – conditional cas Punjab Socic Scheme Nam 2020-2021 ~ (Oct-Dec) Monthly / Quarterly Month/Quarter Edit Type of Scheme Scheme: Contributory/Non Non Public/Private Contributory Contributory Statuary/Non Non Statuary Edit Private/Public Sends to Home page o tivate Wi 0 (1) Number of households receiving cas Saves updated data 0 to Setting ota 43: support for children covered unde

After clicking on the Edit icon the following page will appear as follow;

Figure 6:Edit Questionnaire

## 2.2. Agency IT assessment Questionnaire

(1)

After clicking on the Agency IT Assessment Questionnaire the following page will appear;

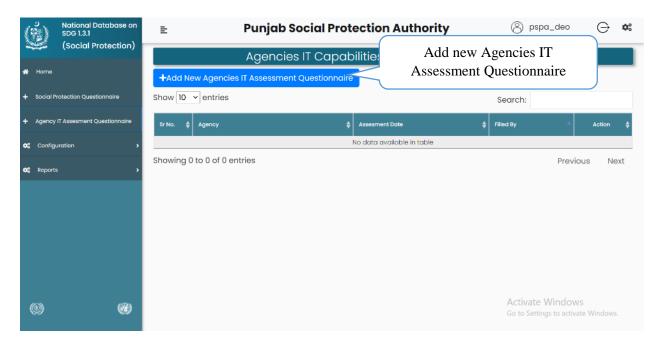


Figure 7:Agency IT Assessment Questionnaire

After clicking on Add Agencies IT Assessment Questionnaire the following page will appear;

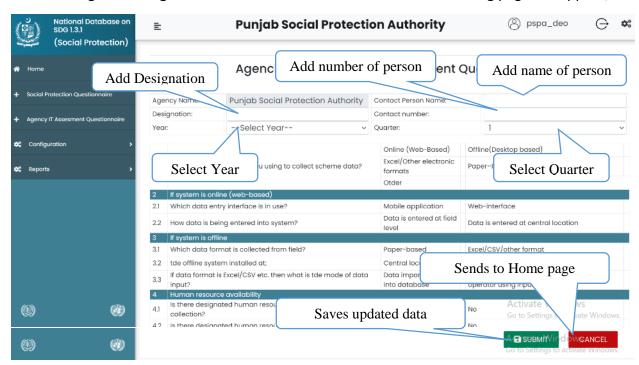


Figure 8:New Agency IT Assessment Questionnaire

#### 2.3. Configuration



Figure 9:

After clicking on Schemes/Programs the following page will appear;

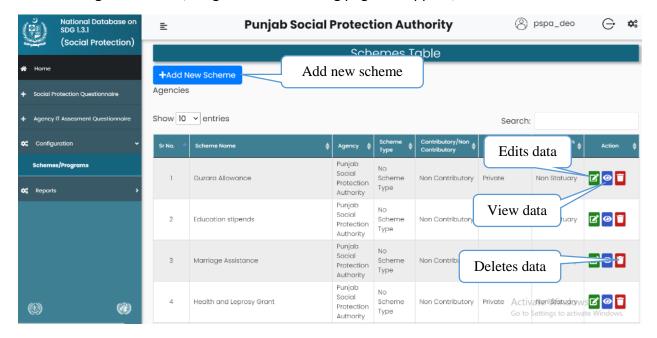


Figure 10:Scheme/Program

After clicking on Add New Scheme the following page will appear as follow;

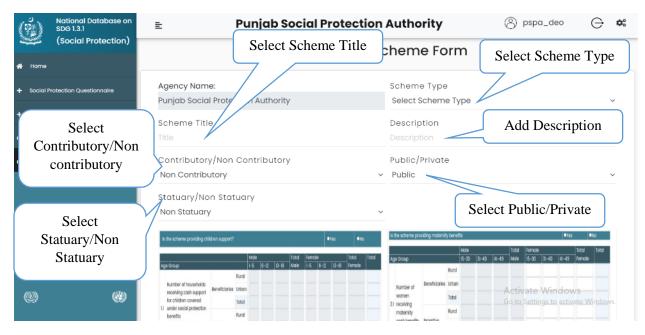


Figure 11:New Scheme Form

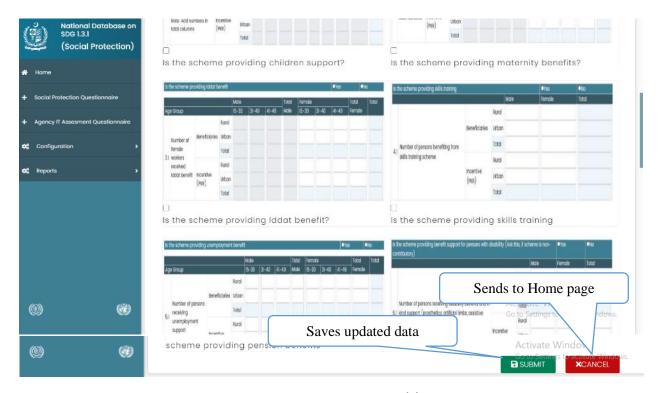


Figure 12:New Scheme Form (1)

After clicking on edit the following page will appear as follow;



Figure 13:Edit Scheme Form

After clicking on **View** the following page will appear;



Figure 14:View Scheme

## 2.4. Reports

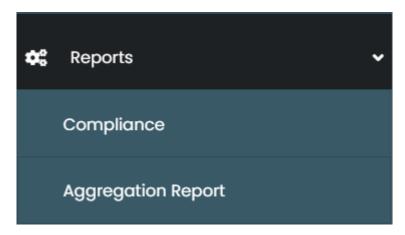
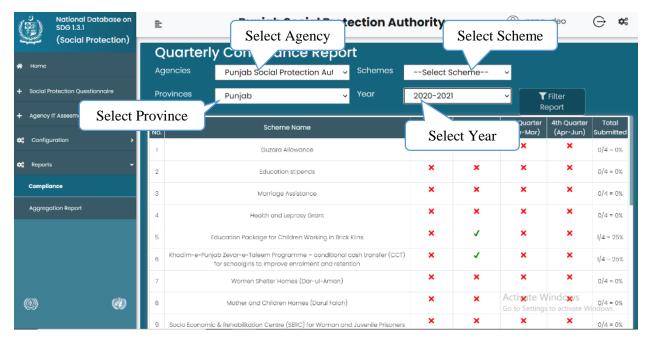


Figure 15:Repots menu

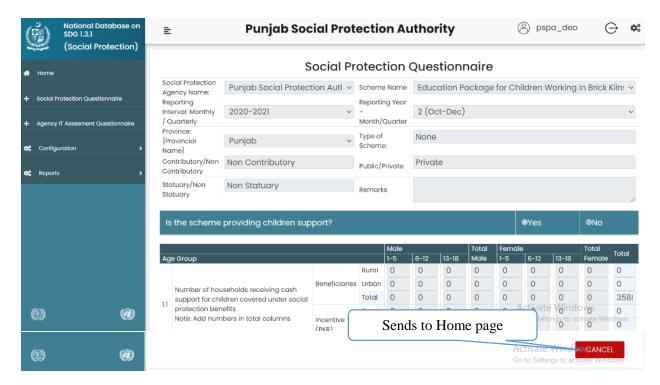
#### Compliance Report

Compliance report will show status of reports submission scheme wise. After clicking on compliance the following page will appear as follow;



**Figure 16:Quaterly Compliance Report** 

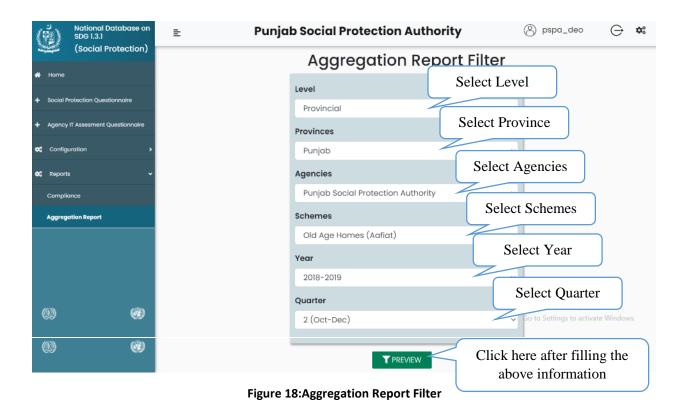
The cross marks show that the report has not been submitted and the tick marks show that the report has been submitted. On clicking the tick mark the following web page will open as follow;



**Figure 17:Social Protection Questionnaire** 

## • Aggregation Report

After clicking on aggregation report the following page will appear as follow;



After clicking on view the following web page will appear as follow;



**Figure 19:Social Protection Aggregation Report** 

# **CHAPTER # 3 SYSTEM ADMIN**

#### 3.1. Login to System Admin

As the first step to enter into the online SPP Admin system, user will have to login into the SPP Admin software. A user would be required to follow the below given instructions for the Login process;

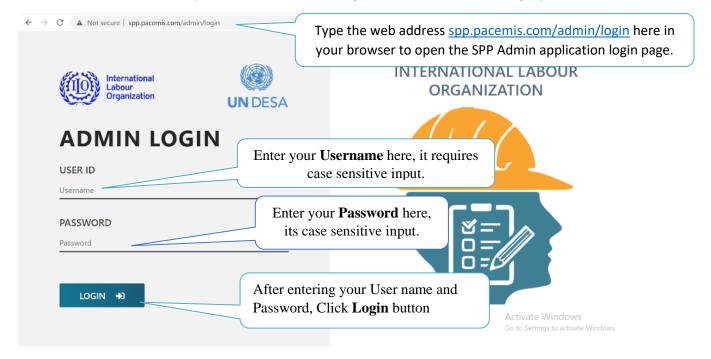


Figure 20:Admin Login

## 3.2. Logout from System Admin

If you want to logout from SPP Admin System, you have to click on the third icon on the upper right side of the screen.

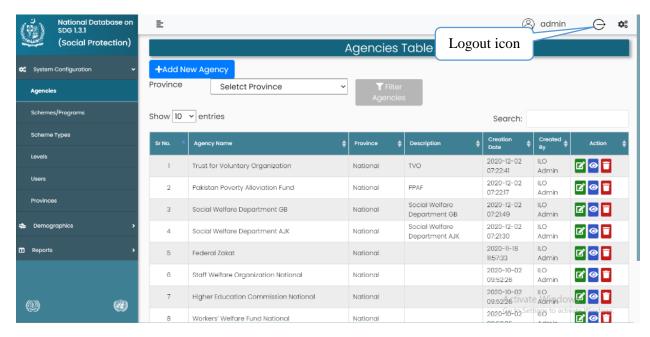


Figure 21:Logout (System Admin)

#### 3.3. System Admin

After login to the Admin system, the following screen will appear in your web browser; the top right contains log out link and settings, and the left side will show you the menu bar with various option for your selection and working.

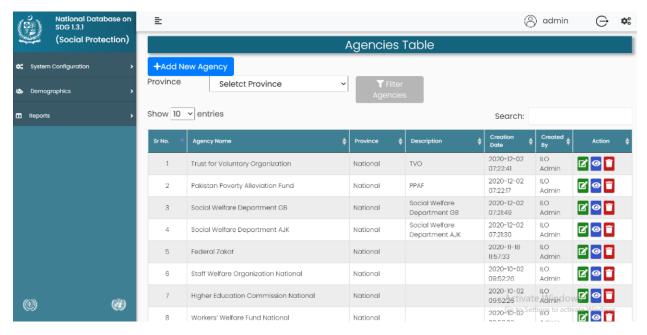


Figure 22:System Admin (Home Page)

## 3.3.1. System Configuration

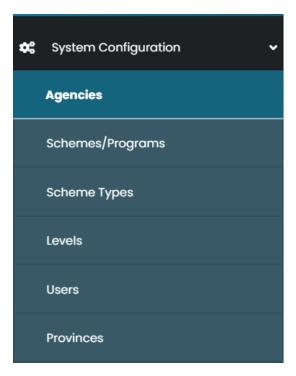


Figure 23:System Configuration Level

## • Agencies

After clicking on Agencies the following page will appear as follow;

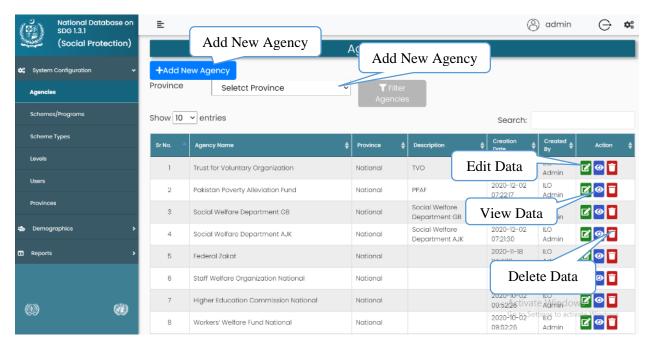


Figure 24:Adencies (System Admin)

After clicking on **Add New Agency** the following page will appear as follow;

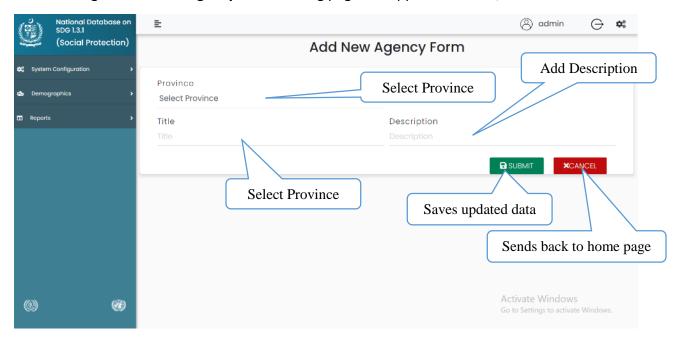


Figure 25:New Agency Form

After clicking on **Edit** the following page will appear as follow;

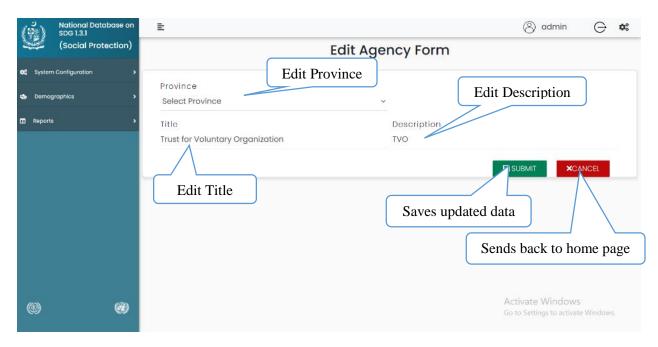


Figure 26:Edit Agency From

After clicking on View the following page will appear as follow;

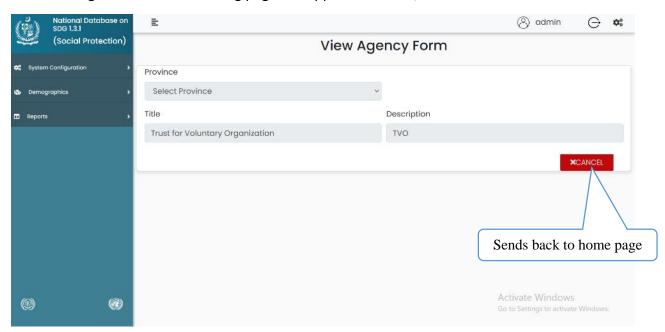


Figure 27:View Agency Form

## • Scheme/Program

After clicking on **Scheme/Program** the following page will appear as follow;

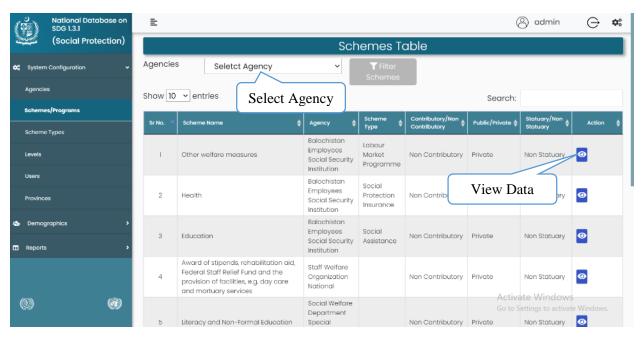


Figure 28:Scheme/Progrma

After clicking on **View** the following page will appear as follow;

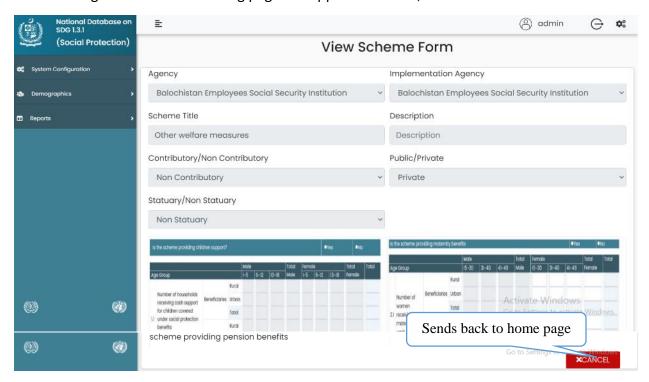


Figure 29:View Scheme Form

## Scheme Type

After clicking on **Scheme Type** the following page will appear as follow;

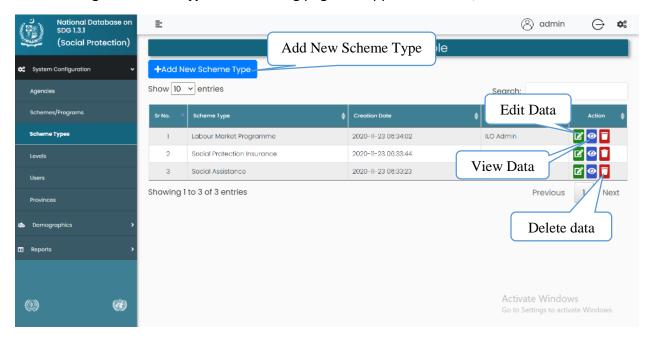


Figure 30:Scheme Type

After clicking on Add New Scheme Type the following page will appear as follow;

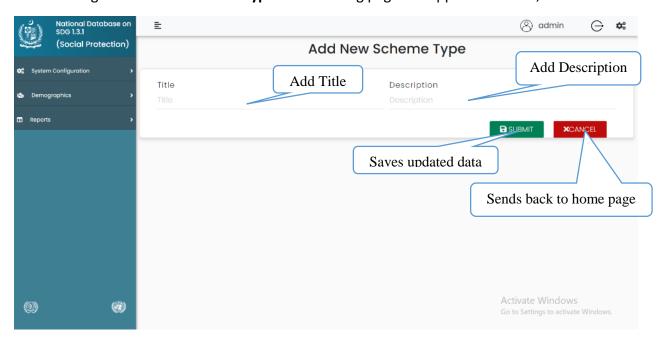


Figure 31:New Scheme Type

After clicking on **Edit** the following page will appear as follow;

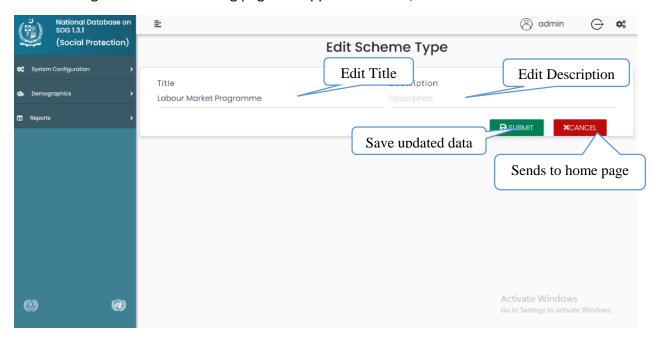


Figure 32:Edit Scheme Type

After clicking on View the following page will appear as follow;

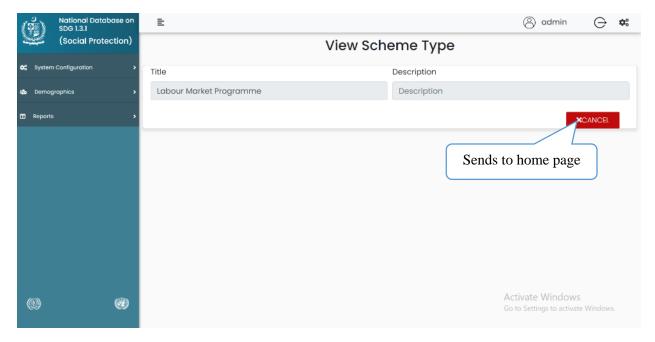


Figure 33:View Scheme Type

#### Level

After clicking on **Level** the following page will appear as follow;

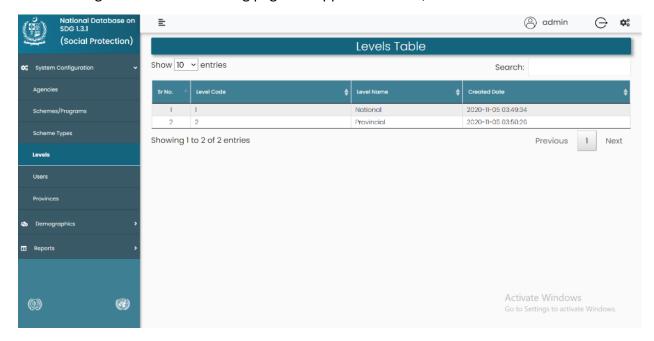


Figure 34:Levels

#### Users

After clicking on **User** the following page will appear as follow;



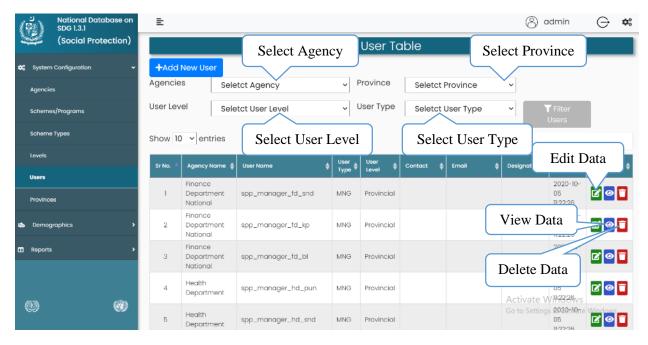


Figure 35:Users

After clicking on **Add New User** the following page will appear as follow;

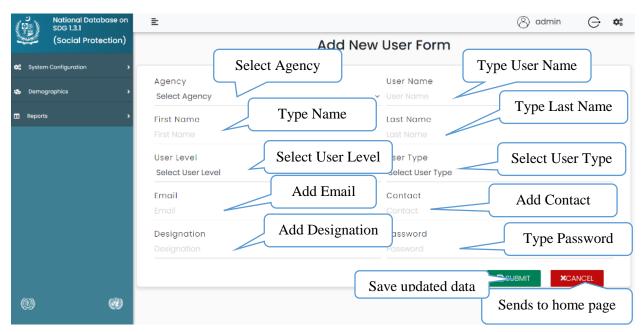


Figure 36:New Form User

After clicking on **Edit** the following page will appear as follow;

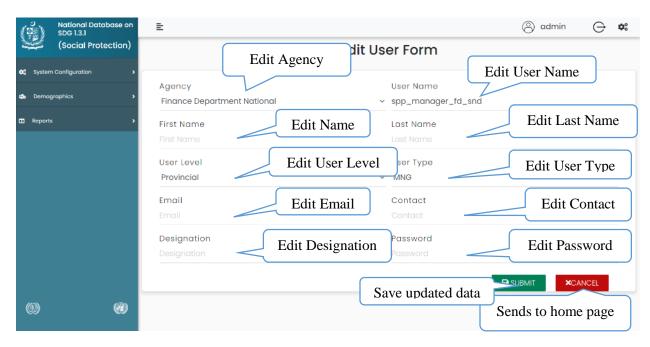


Figure 37:Edit User Form

After clicking on **View** the following page will appear as follow;

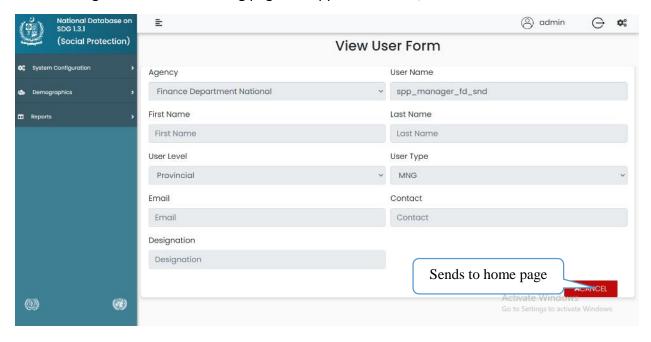


Figure 38:View User Form

#### Provinces

After clicking on **Provinces** the following page will appear as follow;

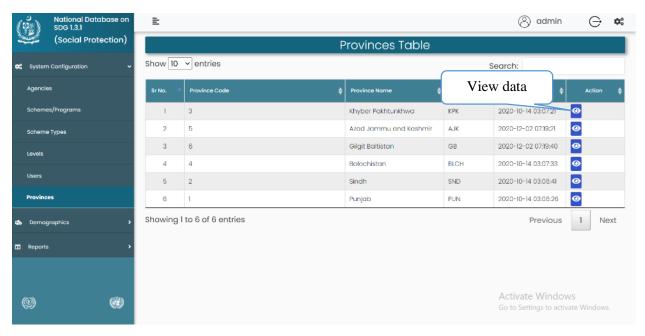


Figure 39:Provinces

After clicking on **View** the following page will appear as follow;

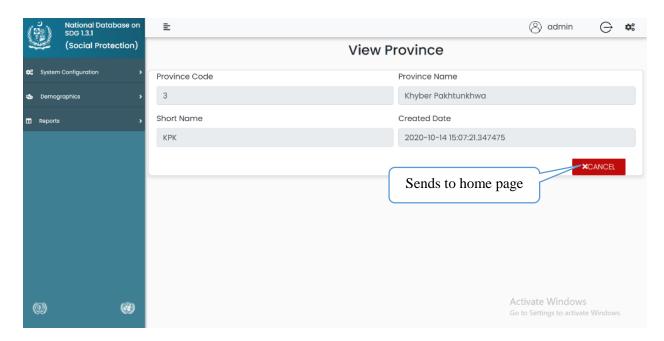


Figure 40:View Province

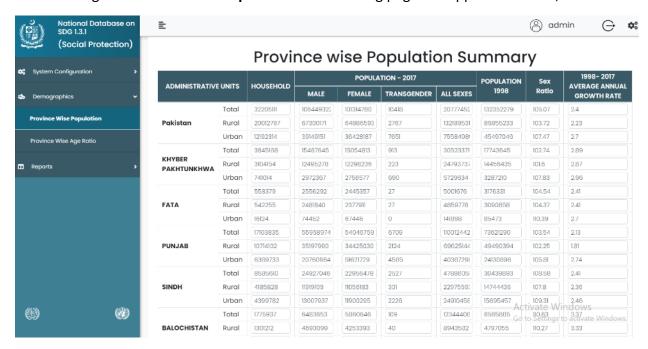
## 3.3.2. Demographics



Figure 41:Demographics Level

## • Province Wise Population

After clicking on **Province Wise Population** the following page will appear as follow;



**Figure 42:Province Wise Population** 

You can edit or add any information in the boxes for your convenience.

#### • Province Wise Age Ratio

After clicking on **Province Wise Age Ratio** the following page will appear as follow;

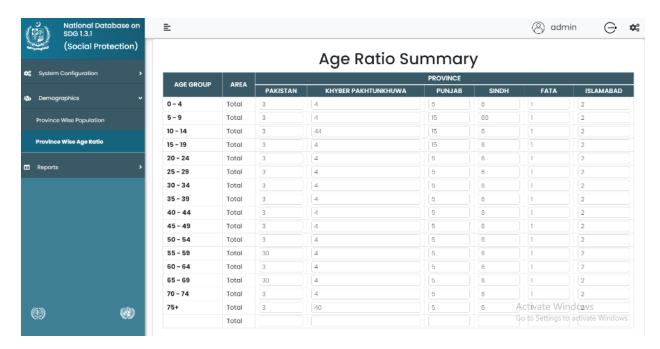


Figure 43:Province Wise Age Ratio

You can edit or ad any information in the boxes for your convenience.

### 3.3.3. Reports

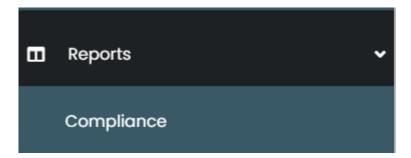
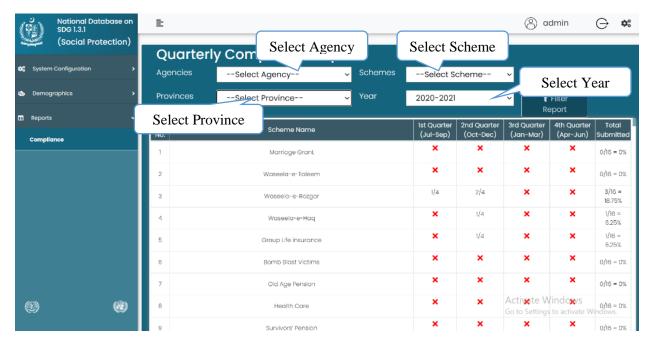


Figure 44:Report menu

## Compliance

After clicking on Compliance the following page will appear as follow;



**Figure 45:Quaterly Compliance Report** 

The above table shows you information about different Schemes and Agencies.

#### Annex – 1

#### **Social Protection Ouestionnaire**

**Note**: This questionnaire is to acquire information on beneficiaries of the scheme governed by the institution/agency and NOT the employees/staff of the agency

#### Instructions:

This questionnaire is to help report on relevant SDG indicators related to Social Protection. To achieve this objective, a standard template in the form of this questionnaire is designed. This questionnaire covers the branches of social security guided by C102 - Social Security (Minimum Standards) Convention, 1952 (No. 102).

Inputs will be required from all provincial and federal level agencies that are responsible for implementing social protection schemes. These schemes fall under two categories of social protection; contributory and non- contributory. Please see the section on definitions to understand the various types of programmes/schemes that fall under each category.

#### **Definitions:**

#### 3. Contributory Schemes:

- Social Insurance
- Occupational Schemes
- National Provident Funds
- Micro-insurance
- Mutual benefit, community based schemes

#### 4. Non-Contributory schemes can be divided into two streams:

- Schemes targeting poor (based on Means Testing)
  - o Non-conditional minimum income support and other social assistance programmes
  - Conditional cash transfers
  - o Employment guarantee schemes
- Schemes **Not** targeting poor
  - Universal Schemes (for all residents)
  - Categorical Schemes

Target 1.3: Implement nationally appropriate social protection systems and measures for all, including floors, and by 2030 achieve substantial coverage of the poor and the vulnerable

• Indicator 1.3.1: Proportion of population covered by social protection floors/systems, by sex, distinguishing children, unemployed persons, older persons, persons with disabilities, pregnant women, new-borns, work-injury victims and the poor and the vulnerable

This questionnaire will be completed separately for each scheme being implemented by the agency.

Socia Nam	al Protection Agency e:	Scheme Name					
(Con	of Scheme tributory/Non- cributory)	Reporting Interval Quarterly	<b>II:</b> Monthly	1			
	orting Year – th/Quarter	Province:  If scheme is national submit report of each					
ı	Is the scheme providing children support?	Yes		П	No		
	If yes, then provide below information						
1		Mala		Eor	nalo		

I	Is the scheme providing	ng children suppo	ort?		Yes				No			
	If yes, then provide below	/ information		•	•				•			
					Male		Total		Female		Total	Total
			Age Group	1-5	6-12	13-18	Male	1-5	6-12	13-18	Femal e	lotai
		Rural										
	Number of households receiving cash support for children covered under social protection benefits	Beneficiaries	Urban									
1.1			Total									
1.1			Rural									
	Note: Add numbers in total columns	Incentive (PKR)	Urban									
			Total									
			Rural									
		Beneficiaries	Urban									
1.2	Number of children		Total									
1.2	benefits (school meals, access to services)		Rural									
		Incentive (PKR)	Urban									
	(PKR)		Total									

2	Is the scheme provid	ling maternity be	nefits		Yes			No		
	If yes, then provide belo	ow information		•			•			
							Female		Total Femal	Total
			Age Group			15-30	31-40	41-49	e	i ocai
			Rural							
		Beneficiaries	Urban							
2.1	Number of women receiving maternity		Total							
2.1	cash benefits		Rural							
		Incentive (PKR)	Urban							
			Total							
3	Is the scheme provid	ling Iddat benefit		Yes	}		☐ No	)		
	If any above and the health									
	If yes, then provide belo	ow information								
	if yes, then provide beio	ow information					Female		Total Femal	Total
	if yes, then provide beio		Age Group			15-30	Female	45-60	Total Femal es	Total
	if yes, then provide beio		Age Group Rural			15-30			Femal	Total
	if yes, then provide beio					15-30			Femal	Total
3	Number of female	,	Rural			15-30			Femal	Total
3.1		Beneficiaries	Rural			15-30			Femal	Total
3.1	Number of female workers received	,	Rural Urban Total			15-30			Femal	Total
3.1	Number of female workers received Iddat benefit	Beneficiaries Incentive (PKR)	Rural Urban Total Rural Urban Total			15-30			Femal	Total
3.1	Number of female workers received Iddat benefit	Beneficiaries Incentive (PKR)	Rural Urban Total Rural Urban Total		es.	15-30		45-60	Femal	Total
	Number of female workers received Iddat benefit	Beneficiaries Incentive (PKR)	Rural Urban Total Rural Urban Total		es	15-30	31-45	45-60	Femal	Total

			Rural										
		Beneficiaries	Urban										
4.1	Number of persons		Total										
4.1	benefiting from skills training scheme		Rural										
		Incentive (PKR)	Urban										
		,	Total										
5	Is the scheme providing	g unemploymen	t benefit			Yes				No			-
	If yes, then provide below	information				1			ı				
						Male		Total		Female		Total	Total
			Age Group	15	5-30	31-45	46-60	Male	15-30	31-45	46-60	Femal e	lotai
		Beneficiaries	Rural										
			Urban										
5.1	Number of persons		Total										
3.1	receiving unemployment support		Rural										
		Incentive (PKR)	Urban										
			Total										
		•				Male		Total		Female		Total	Total
			Age Group	15	5-30	31-45	46-60	Male	15-30	31-45	46-60	Femal e	lotai
	Number of persons	F	Rural										
5.2	registered in		Urban										
			Total										

			Rural									
		Incentive (PKR)	Urban									
			Total									
6	Is the scheme providing with disability (Ask this, i	f scheme is non-	eme is non-contributory)		Yes				□ No	)		
	If yes, then provide below	information										
						ı	Male			Female		Total
				Rural								
	Number of persons receiv	ber of persons receiving		Urban								
6.1	disability benefits and in ki support (prosthetics, artifi	kind		Total								
0.1	assistive devices etc.) –			Rural								
			centive PKR)	Urban								
			•	Total								
7	Is the scheme providing /work injury support (t				Yes				□ No	)		
	If yes, then provide below											
					Male		Total Male		Female		Total Femal e	Total
			Age Group	15-30	31-45	46-60		15-30	31-45	46-60		
			Rural									
	Number of person	Beneficiaries	Urban									
7.1	receiving cash benefit	cash benefit <b>Total</b>										
	for employment injury	Incentive (PKR) Urban	Rural									
			Urban									

			Total									
	N		Rural									
7.2	Number of persons covered for	Person Covered	Urban									
	employment injury	Covered	Total									
8	Is the scheme adminis schemes (for Contribute	ory schemes)	surance		Yes				□ No		<u> </u>	
	If yes, then provide below	v information										
					Male		Total		Female		Total Femal	Total
			Age Group	15-30	31-45	46-60	Male	15-30	31-45	46-60	e	i Otai
		Number of	Rural									
		persons for whom	Urban									
8.1	Contributions received	contributions are received	Total									
	for persons		Rural									
		Incentive (PKR)	Urban									
		(	Total									
					Male		Total Males		Female	·	Total Femal	Total
		,	Age Group	0-15	16-45	46-60		0-15	16-45	46-60	es	lotai
			Rural									
		Insured persons	Urban									
8.2	Number of persons receiving health benefits	F 0. 00.10	Total									
		Dependents										
			Rural									

			Incentiv (PKR)	e	Urban													
					Total													
9	Vulne due to	e scheme providir rable referred here o age, poor health, r his, if scheme is non-c	are individ	uals or g atus etc.				n soc	-		Yes					No		
	If yes,	then provide below	/ information	on					ı				1	1				
		Women		Childre	en				Adole	esce	nts			Olde	r per	sons		
		Persons with disabilities		Minori					Migra	nts				Indig	enous	s peo	ple	
		Unemployed		Dome: worke	stic/home ers				Refug	gees				Inter	nally	displa	aced perso	ns
		Non-nationals		Prison	ers and det	ainee	s		Retur	rnee	S			Sick '	Worl	cers		
		People living with HIV/AIDs		LGBT	Q				Perso	ons l	iving in	poverty		Wido	ow			
		Destitute		Orpha	ıns				Injure	v be	Vorker:	s		Othe	er			
								٢	1ale			Total		Female	е		Total	Total
				Δ	Age <b>G</b> roup		0-30	3	I-60	(	50+	Male	0-30	31-60	6	0+	Fem ale	i otai
					Rural													
0.1		per of vulnerable	Benefici	aries	Urban													
9.1	schem	ns covered by the ne			Total													
			Incentiv (PKR)		Rural													
10		e scheme providir oxy means test/pov			rsons (base	d		Yes	6					□ No	)			
		on proxy means test/poverty scoring) f yes, then provide below information					No. o		ales co usehol		ed in	Total Male		females househ		ered		Total

				Age	e Gro	# of up house holds		-30	31-60	0	60+		0-30	31-4	45	46-65+	Total Femal e	
				Ru	ıral													
	Number of persons /	Bene	eficiaries	Uı	rban													
101	households covered by			To	otal													
10.1	social assistance (UCT/cash			Ru	ıral													
	benefits)	Incer (PKF		Uı	rban													
		(	<del>-)</del>	To	otal													
Ш	Is the scheme p benefits		_		agricu	lture			Yes						No			
	If yes, then provid	le belov	w informat	tion												_		
		1								M	lale				Fe	male		Total
						Rural												
			Benefic	iarie	es	Urban												
11.1	Number of agri workers getting					Total												
11.1	benefit such as fertilizers, seeds,					Rural												
	trainings, microfin		Incentiv (PKR)	⁄e		Urban												
	etc.	ioans	(1 14.1.)			Total												
12	Is the scheme p (Ask this, if scheme	is non-	contributor	y)					Yes						No			
	If yes, then provid	le belov	w informat	tion										-		-		
	Food		[		Electr	ricity				Fue	el			Ot	her			
									Male			Total Male		Fem	ale		Total Femal e	Total
					A	ge Group	0-3	30	31-60	0	60+		0-30	31-	60	60+		

12.1	Number of persons benefiting from subsidy scheme	<b>B</b> eneficiarie	Total								
		Incentive									
13	Is the scheme providi		enefits		Yes	•	-	No	1	•	•
	If yes, then provide below	w information									
							Male		Fema	ale	Total
				Rural							
		Contributors		Urban							
				Total							
	Number of people recei	ving old age		Rural							
13.1	pension (on the event or retirement)	of	Beneficiaries	Urban							
	redirentency			Total							
				Rural							
			Incentive (PKR)	Urban							
			-	Total							
				Rural							
	Number of people recei	ving invalidity	invalidity	Urban							
13.2	pension (In case of perm disability)			Total							
	disability)		Incentive	Rural							
		(BI(B)	Urban								

			Total	
			Rural	
	North and Control of the Old	Beneficiaries	Urban	
	Number of people receiving Old- Age Grant (an insured person		Total	
13.3	attained superannuation age, but does not possess the minimum		Rural	
	threshold for pension)	Incentive	Urban	
		(PKR)	Total	
		Beneficiaries	Rural	
			Urban	
	Number of people receiving		Total	
13.4	Survivor's/family Pension (in case an insured Person is expired)	Incentive	Rural	
	moured reison is expired)	(PKR)	Urban	
			Total	
			Rural	
		Beneficiaries	Urban	
	Number of people receiving early		Total	
13.5	retirement pension		Rural	
		Incentive	Urban	
		(PKR)	Total	
			Rural	
	Number of person receiving	Beneficiaries	Urban	
13.6	disablement pension due to injury		Total	
	at work place		Rural	
		(PKR)	Urban	

	Total		

## Annex – 2

# **IT Assessment Questionnaire of Agency**

Agenc	y name:			
Conta	ct Person Name:			
Design	nation:			
Conta	ct number:			
	is Performa is meant to fill by the social p naire is to collect the information for the			
	M4	Online (Web-Based)	Offline(Desktop based)	
1	What type of system are you using to collect scheme data?	Excel/Other electronic formats	Paper–based system	
		Other		
2	If system is online (web-based)			
2.1	Which data entry interface is in use?	Mobile application	Web-interface	
2.2	How data is being entered into system?	Data is entered at field level	Data is entered at central location	
3	If system is offline			
3.1	Which data format is collected from field?	Paper-based	Excel/CSV/other format	
3.2	The offline system installed at;	Central location	Central and field both	
3.3	If data format is Excel/CSV etc. then what is the mode of data input?	Data import directly into database	Data is entered into system by data entry operator using input interface	
4	Human resource availability			
4.1	Is there designated human resource available for regular data collection?	Yes	No	
4.2	Is there designated human resource available for data entry?	Yes	No	
4.2.1	How many data entry personnel on board?		_	
4.3	Data entry HR is available at	Yes	No	

4.4	Data entry HR is available at central location and all program locations only?	Yes	No	
4.5	Data entry HR is available at central location and all selected remote locations only?	Yes	No	
4.6	How much time required to complete data entry for a	A week or less	2-3 weeks	
	specific reporting interval	3-4 weeks	4+ weeks	
		Real-time	Monthly	
5	What is the frequency of data collection?	Quarterly	Bi-Annual	
		Annual	Other	
6	Is online system provides access to data users and management to generate analytical reports?	Yes	No	
7	Can data user access system on their desktop/laptop computers or mobile/tablets?	Yes	No	
8	Is Online system provides APIs or other formats to share data with other stakeholders?	Yes	No	
9	Is offline system provides electronic formats to share data with other stakeholders?	Yes	No	
10	Is agency allows data sharing with other related organization?	Yes	No	
	If yes, then provide names of	organization:		
10.1				
10.2	How frequently data is being shared with these organizations?	Monthly	Quarterly	
		Bi-Annual	On request only	
11	Is MIS system access is available outside the organization?	Yes	No	
12	Is system developed inhouse?	Yes	No	

	If system developed in-house,
12.1	what is the software
	development team size?