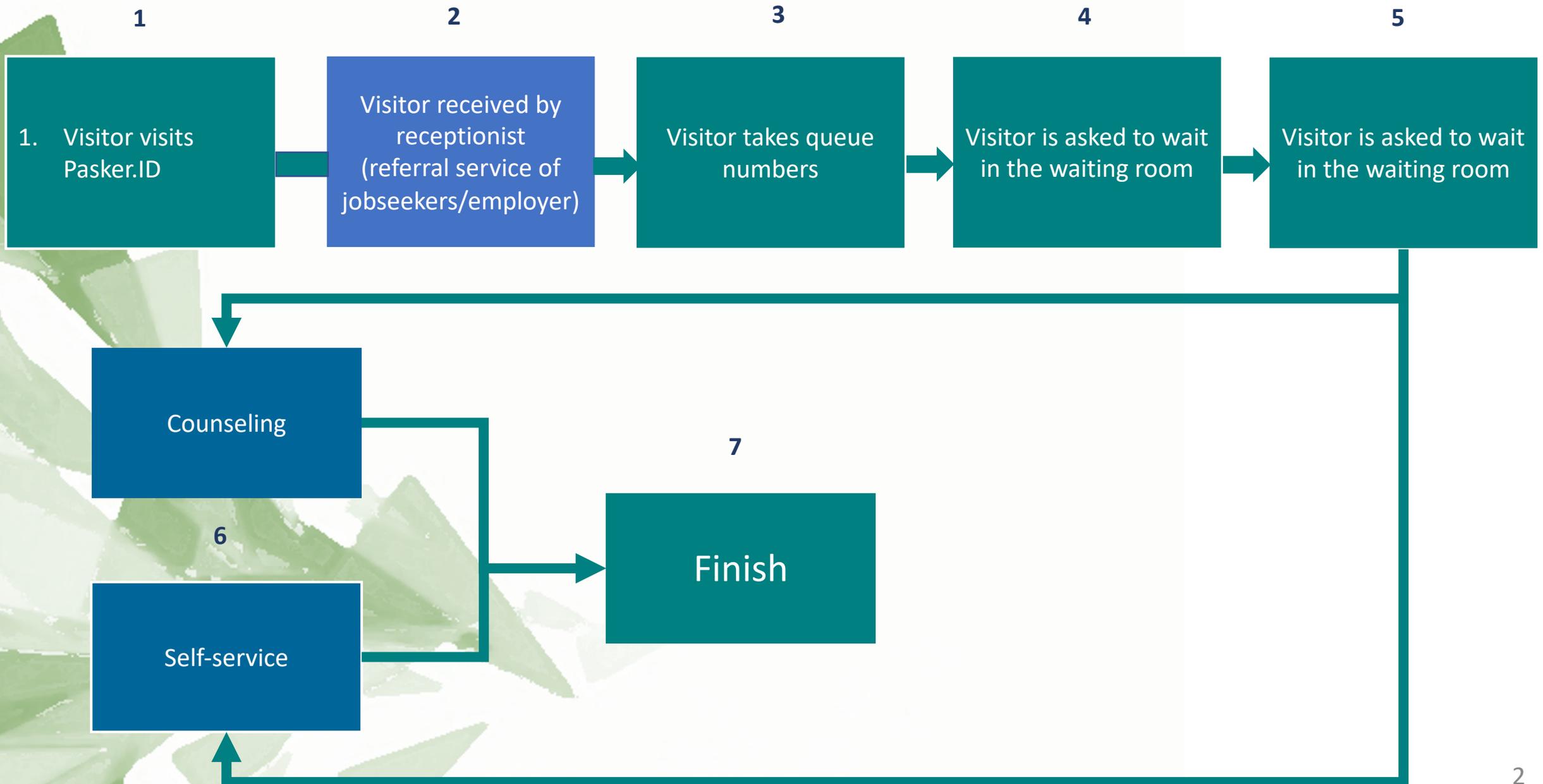




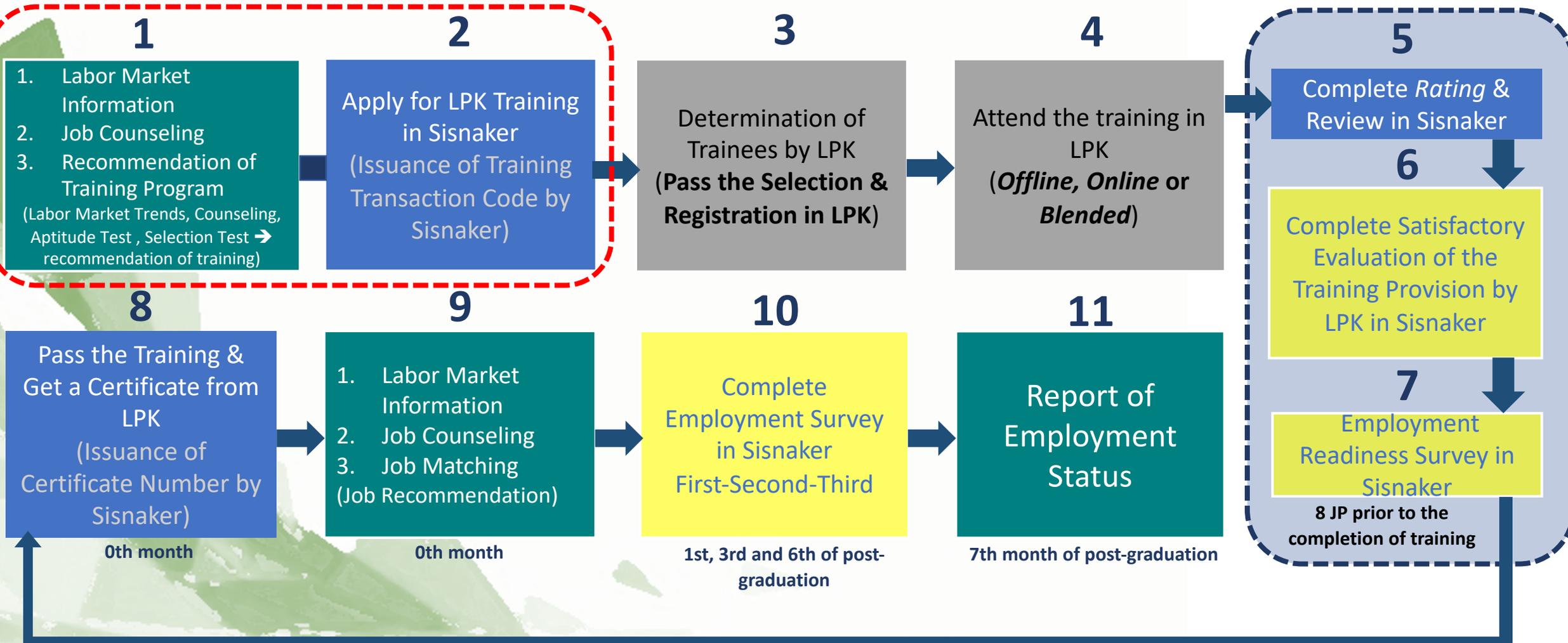
BUSINESS PROCESS

3in1 KIOSK into SIAPKerja KIOSK

BUSINESS PROCESS OF LABOR MARKET CENTER SERVICES



BUSINESS PROCESS OF VOCATIONAL TRAINING OF SIAPKERJA KIOSK SERVICE



Business Processes in SISNAKER: 1, 2, 5, 6 and 11

Business Processes in LPK: 2, 3, 4 and 8

Business Processes in KIOS Layanan SIAPKerja: 2, 9 and 11

Business Processes of Completing Evaluation/Surveys in SISNAKER 5, 6, 7 and 9

Notes:

- Assistance by LPK Officer (admin) : 1, 2, 3, 5, 6, 7, 10 and 11
- Assistance by KIOS Layanan SIAPKerja: 1, 2 and 9
- Assistance by Instructor: 4

REFERENCE SOP – LABOR INFORMATION CENTER SERVICES

1. Receptionis
Services for
Employers and
Jobseekers

2. Receptionist
Services for Guests

3. Labor Market
Information
Services

4. Job Counseling
Services

5. Offline Services
for Employers

6. Direct Complaint
Services

7. Call Center
Complaint Services

PROPOSED SOP - SIAPKERJA KIOSK SERVICES

1. Receptionist Services for Employers and Jobseekers

2. Receptionist Services for Guests

3. Labor Market Information Services

4. Job Counseling Services

5. Information Services of Vocational Training and Certification

6. Online Services for Employers

7. Direct Complaint Services

8. Call Center Complaint Services

ADOPTED SOP - SIAPKERJA KIOSK SERVICES

1. Receptionist Services for Employers and Jobseekers

2. Receptionist Services for Guests

3. Labor Market Information Services

4. Job Counseling Services

5. Information Services of Vocational Training and Certification

6. Online Services for Employers

7. Direct Complaint Services

8. Call Center Complaint Services

PROPOSED ILO-JAKARTA X MOM COLLABORATION - SIAPKERJA KIOSK SERVICES

