## ESS Extension of Social Security

# The Welfare Fund for Construction Workers in Tamil Nadu

V. Krishnamurthy

R. P. Nair

ESS Paper no. 18

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The study of the Welfare Fund for Construction Workers in Tamil Nadu (the Welfare Fund) is based on both primary and secondary data. Primary data for studying the economic impact of the scheme was collected from construction workers using a structured questionnaire. Secondary data was collected from the The Tamil Nadu Construction Workers' Welfare Board (the Board) and other related government agencies so as to evaluate the administration and operation of the Board.

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## Summary

Although there are some social security schemes of national application in India – such as the Employees Provident Fund Scheme – they focus on the organized sector, whereas there is a need for a national social security policy. Some states, however, have given greater priority to social security through the establishment of non-contributory social assistance schemes, and the national government has in recent years tried to reinforce these efforts through the National Social Assistance programme.

Some states such as Tamil Nadu and Kerala have also given priority to providing social security to unorganized workers through the development of welfare funds based on occupational groups. This study examines the Tamil Nadu experience in this respect with some comparative reference to Kerala. State legislation enacted in 1982 provided the basis for welfare schemes to be set up in Tamil Nadu for specified categories of workers and eight welfare boards have been established with worker, employer and government representatives.

The study focuses on the Welfare Fund for Construction Workers (the Welfare Fund), which commenced in November 1994 and provides a range of welfare measures such as benefits for fatal and non-fatal accidents as well as grants for education, marriage and funerals.

Manual workers over the age of 15 can register with the Board and pay Rs.25/- as an insurance premium to cover accidental death or disability. In practice, however, workers are registered through their trade unions but the level of registration is low – 18 per cent of two million workers in the sector. Of the 90,000 members identified in a survey conducted under the study, only 200 had received any monetary benefit from their membership. Employers pay 0.3 per cent of each construction contract to the Welfare Fund but compliance is a problem and the benefits are too small to make a difference to living conditions.

The study recommends that the contribution rate can be increased to 1 per cent if the following two conditions are met: (i) there is in-depth study done on the reasons for the large current surplus of the fund, and (ii) there is a clear plan about how the current surplus and the increased future resources will be used for greater coverage and improved benefits. Moreover the Welfare Board should take direct responsibility for providing compensation for accidents, such as is done in Kerala. It concludes that there is a need for the various welfare funds to operate on a more uniform basis and that consideration should be given to achieving a greater degree of integration under one single board.

#### 1. Introduction

#### 1.1. Social security in India

India is yet to formulate a social security policy. There is a variety of schemes providing social security but they were created at various times and they do not conform to any overall design or represent a national strategy. There is therefore an obvious need for a social security policy for India.<sup>1</sup>

Social security can be broadly divided into social insurance provisions and social assistance. Social assistance is intended to ensure a minimum level of economic support to those who have no other income. Social insurance schemes on the other hand seek to replace income lost by employees in the organized sector as a consequence of inability to work due to the risk of unemployment, invalidity or old age.

In India, the first social security provision was an employer liability scheme – the *Workmen's Compensation Act of 1923*. This was followed by the introduction of a social insurance scheme with provisions for sickness, maternity, medical and employment injury benefits under the Employees State Insurance Scheme of 1948. The Employees Provident Fund Scheme was established in 1952 as a compulsory savings scheme.

Some state governments then launched social assistance schemes to provide support for the old and the destitute in the late 1960s and early 1970s. These schemes were reinforced more recently by the National Social Assistance Programme (NSAP), which was introduced by the central government to provide an old-age pension, a family benefit on the death of a primary breadwinner and a maternity benefit. This is a major attempt to provide a minimum of social security coverage to the poor.

#### 1.2. Welfare funds

The Welfare Fund plays an important role in providing protection for workers in the unorganized sector. These funds are primarily contributory and cover a wide range of benefits. The welfare funds set up by the Government of India for mine and beedi workers do not include a provision for meeting the expenditure on any of the well recognized items of social security (sickness benefit, occupational injury, maternity, and old-age benefit). The welfare funds functioning in Tamil Nadu and Kerala are worth mentioning in this context.

Tamil Nadu is one of the pioneers in the implementation of social security programmes, especially for workers in the unorganized sector. The first major step was the enactment of the *Tamil Nadu Manual Workers'* (Regulation and Employment and Conditions of Work) Act of 1982. This Act empowers the Government to frame schemes for regulating the employment of workers listed in the schedule to the Act, and also for their welfare. It also empowers the Government to constitute welfare boards to administer these schemes. All these boards are tripartite in character consisting of representatives of employees, employers and government. So far 67 employment categories have been added to the schedule to the Act, all of which are in the

<sup>&</sup>lt;sup>1</sup> R.K.A.Subramanya: Social Security in India – organized sector – a survey: Research project on strategies and financing of Human Development.

unorganized sector. Following this *Act* the Government of Tamil Nadu constituted welfare boards and formulated welfare schemes for the workers in the following employments:

- construction or maintenance of dams, bridges, roads or any building operations,
- driving auto rickshaws and taxis,
- work in laundries and washing clothes,
- hair dressing and beauty parlour salons,
- ♦ tree-climbing,
- ♦ tailoring, and
- making of handicrafts.

Apart from the above welfare boards, a separate welfare board for the remaining employments listed in the schedule was constituted and has been functioning since 1998. Thus in Tamil Nadu eight welfare boards have been constituted to cater to the welfare benefits of workers in the unorganized sector. All the welfare boards so far are in their initial stages of operation and their success in providing social security benefits to the various target groups needs to be objectively evaluated.

In August 1997, the Government of Tamil Nadu constituted two tripartite committees to study the problems and issues of unorganized workers engaged in employments that are covered by the provisions of labour enactments as well as those not covered by them, and to make suitable recommendations. The important recommendations of these committees are summarized below:

- i. Priority should be given to enforcing the labour laws rather than adding further employments to the scheme and fixing of minimum wages.
- ii. The enforcement of the *Minimum Wages* and other allied *Acts* should be the responsibility of the Labour Department.
- iii. The formulation of a strategy for the integration of existing housing schemes which are administered by the Tamil Nadu Housing Board, the Tamil Nadu Slum Clearance Board, the Tamil Nadu Adi Dravidar Housing and Development Corporation and the Rural Development Department. Unorganized workers should be allocated 10 to 20 per cent of the houses in the above schemes. The Committees also recommended that to speed the implementation of this scheme for convergence of services, a separate monitoring unit should be constituted in the office of the Labour Commissioner.
- iv. The Committees recommended an integrated social security scheme for unorganized labour and suggested the development of a comprehensive scheme aiming at a unified approach covering all sectors on a contributory basis. The Committee expressed the view that in the initial stages it is important to concentrate in certain areas where the need is greatest and the scope for success the highest. The objective is to ensure, in the initial stages at least, standard benefits for all categories of workers such as pension, temporary disability and sickness insurance, maternity benefits and survivors insurance. For effective implementation of these recommendations and for the administration of these schemes, the committee suggested the establishment of regional Boards with supporting staff at Chennai, Chingelpet, Thiruchirappalli, Salem, Coimbatore, Madurai

and Tirunelveli. A principal Board with supporting staff would be set up at Chennai to administer and co-ordinate the functions of the various regional Boards.

The Government is considering these recommendations of the Tripartite Committees.

In Kerala, there are 18 welfare funds that cover the majority of workers in the unorganized sector. Three of these are Labour Department funds (lottery agents, document writers, stamp vendors and advocate's clerk welfare Funds). The remaining 15 funds have independent entities and are governed by tripartite bodies. Most of these funds are responsible for specific sections of the unorganized sector like toddy workers, head-load workers and motor transport workers. The funds are based on social insurance principles and the contribution rate varies but workers, on average, have to contribute 10 per cent of their wages. The employer contribution is between 10 to 25 per cent of the workers' wage or 1 per cent of the turn over. There is a wide variety of schemes in Kerala – old-age pensions, provident fund and gratuity, exgratia, disability allowance, funeral allowance, education and medical assistance, marriage and maternity benefit, unemployment insurance and housing loan facility among others.

## 1.3. Objectives and scope of the study

The study had the following objectives:

- i. An independent analysis of the Welfare Fund to determine the extent to which unprotected casual workers in this sector have benefited.
- ii. An evaluation of the performance of the welfare schemes through a micro-level survey. Here the main objective was to assess the direction and magnitude of the actual assistance extended to the workers
- iii. An assessment of the economic impact of the welfare schemes implemented by the Board.
- iv. An identification of the main challenges faced by the Welfare Fund and the development of alternative policy options.

The study evaluated the working of the Welfare Fund based on a micro-level survey conducted in Chennai City. The approximate number of construction workers in Tamil Nadu is 2,075,000 of which Chennai City accounts for slightly less than 10 per cent. It is interesting to note that only 19 per cent of construction workers in Tamil Nadu are registered, but in Chennai City 74 per cent of workers have registered with the welfare fund. This is the main justification for the selection of Chennai City for the micro-level study. Every effort has been made to cover all the registered workers in the city through a representative sample of beneficiaries and non-beneficiaries and almost 90 per cent of them have been covered in the sample. The pilot study covered 355 construction labour households of the following different categories of construction workers as indicated below:

- registered beneficiaries,
- registered non-beneficiaries, classified into two groups,
  - (a) registered but not applied for any benefits, and
  - (b) registered and applied for benefits but rejected, and
- unregistered workers.

## 1.4. Structure of the report

Following this introduction, Chapter 2 will examine the organization, structure and functions of the Welfare Board. Chapter 3 concentrates on the methodology of the study, sample design and the analysis of data of the micro-level study conducted in Chennai City. The results of this micro-level study are also presented in this chapter. The main challenges faced by the Welfare Fund – its sustainability and alternative policy options – are presented in Chapter 4. Chapter 5 summarizes the findings and sets out the conclusions of the study.

## 2. Organization, structure and functions

## 2.1 Organization

According to the 1991 census, the State of Tamil Nadu has nearly 2.1 million workers engaged in various types of construction activities. The welfare of these construction workers did not engage serious attention till 1982 when the Government enacted legislation called the *Tamil Nadu Manual Workers'* (*Regulation of Employment and Conditions of Work*) *Act*, with a view to regulating the employment of manual workers as well as their conditions of work and security of employment. The schedule to this *Act* covers 67 employments. The powers conferred by Section 3 of the *Act* enabled the Government to start a scheme called the Tamil Nadu Manual Workers' (Construction Workers') Welfare Scheme in 1994 for the benefit of 36 categories of construction workers including the following (for a complete list, see Annex I):

- stone cutter, stone breaker or stone crusher,
- mason or brick layer,
- carpenter,
- painter or varnisher,
- plumber for road pipe work,
- electrician,
- mechanic,
- maistry,
- ♦ blacksmith,
- mosaic polisher.

The scheme started on 1 November 1994 in Chennai, Madurai and Coimbatore. With effect from 15 June 1997 the scheme was extended to the entire State. It provides the following welfare measures for manual workers engaged in the construction industry:

- ♦ crèches,\*
- Group Personal Accident Insurance Scheme,
- ♦ Provident Fund and Employees State Insurance Scheme,\*
- ♦ pension scheme,\*2
- assistance for funeral expenses in the death of a registered manual worker,
- assistance for the education of the son or daughter of a registered manual worker,
- assistance for the marriage of the son or daughter of a registered manual worker,
- assistance for the delivery of a child by a registered woman manual worker,
- assistance for the natural death of a registered manual worker.

#### 2.2 Structure

#### 2.2.1 Constitution of the Board

The Board consists of members representing employers and manual workers in equal numbers - nine each. The Government is represented by six members and it is stipulated in the *Act* that they should not exceed one-third of the total number. The Commissioner for Labour who is one of the members representing the Government is the Chairman of the Board.

## 2.2.2 Staff pattern of the Board

Under the Chairman of the Board all the executive functions are performed by the Secretary of the Board, who holds the rank of a Joint Labour Commissioner. He is assisted by five superintendents and 12 support staff. The main functions performed by the central office are:

- registration of construction workers belonging to four districts,
- issuance of identity cards,
- renewal of registration, and
- issuance of duplicate cards.

Processing of all claims under the various schemes and payments of assistance to beneficiaries is looked after by the central office only, and no financial responsibility is vested with the district level officers. The district level offices now function in 15 centres.

Each district level office is administered by one Superintendent with the rank of Assistant Inspector of Labour, assisted by a Junior Assistant cum typist. At present the district offices look after the work of the registration of construction workers, issuing identity cards to registered workers and dealing with the renewal of registration and issuance of duplicate identity cards. The staff of the Board is financed from its own revenues and not from state funds. The administrative costs incurred by the Board for the latest year 2000-2001 amount to approximately Rs.12,939,000.<sup>3</sup> This constitutes nearly 12 per cent of the total revenue received by the Board as employer contributions, which at present is the only source of income for the Board. Out of total administrative costs, Rs.8.2 million is used as expenditure on the headquarters of the Welfare Board and Rs.4,739,000 is spent on administration of the regional offices.

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<sup>&</sup>lt;sup>2</sup> The benefits marked\* have not yet been approved by the Welfare Board.

 $<sup>^{3}</sup>$  1US\$ = Rs.49.10

#### 2.3 Functions

### 2.3.1 Registration of manual workers

A manual worker who is over 15 but under the age of 60 years is eligible to register his/her name with the Welfare Board. The worker is not required to come in to the Board office at the time of registration – usually representatives of the registered trade unions bring in the application. (Unlike in Kerala, the construction workers in Tamil Nadu are mostly illiterate and unorganized and cannot undertake the formalities involved in obtaining registration). The field survey conducted as part of this study revealed that the workers generally preferred to rely on trade unions for obtaining various benefits accorded by the Welfare Board. At the time of registration Rs.25/- is collected from each worker. After two years a renewal fee of Rs.10/- is also collected from the registered worker. The registration fee collected by the Board is remitted to the United India Insurance Company Ltd. (a Government of India undertaking) as part of the premium under the group insurance scheme. In addition a renewal premium of Rs.25/- per registered construction worker is paid to the company annually by the Board to finance a lumpsum payment in the case of accidental death or disability. Other benefits approved for registered workers (educational, marriage, and maternity assistance, etc.) are met from the levy collected from every local authority, and government departments, undertakings and institutions. Prior to July 1997, the levy collected was of 0.1 per cent of the total estimated cost of the building/construction work. With effect from July 1997 the rate was increased to 0.3 per cent. This amount is collected from the relevant agencies by the Board and invested with M/s. Power Finance and M/s Transport Finance, which are State Government undertakings. As of 30 April 2001, nearly Rs.315.5 million had been invested with the above companies. A proposal to increase the rate of levy collected from employers to 0.5 per cent is under consideration. Details of construction workers registered up to 30 November 2001, as well as insurance premiums paid, benefit payments and fund balance registration fee revenues are given in Annex II. Annex III provides the details regarding compensation/assistance approved.

Any manual worker engaged in any of the 36 categories of trade may register his/her name with the Board in order to obtain future entitlement to benefit. An application for registration must be made on Form 'A' together with a certificate of employment issued by any of the persons or authorities specified below:

- (a) Employers engaged in the construction industry for purpose of trade or business,
- (b) Registered contractors,
- (c) Government organizations or agencies engaged in the building industry, and
- (d) Registered trade unions.

#### 2.3.2 Benefits

Details of the six categories of benefits in operation are set out below.

## (i) Group personal accident insurance scheme

All registered construction workers have been insured with the United India Insurance Company under a group personal accident insurance scheme and the Welfare Board pays the premium and renews the policy every year. In the event of the death of a registered construction worker in an accident arising out of and in the course of employment a sum of Rs.100,000 is paid to the nominee of the deceased. For the loss of limbs, eyes, etc. compensation is paid up to Rs.100,000. Up to 30 November 2001, Rs.14,4 million had been paid to the nominees of 153

construction workers who died in accidents and Rs.1,4 million to 76 workers who sustained injuries.

#### (ii) Education assistance

Assistance for the education of the son/daughter of a registered construction worker is payable as (i) 10<sup>th</sup> Standard – Rs.750/-; and ii) 12<sup>th</sup> Standard – Rs.1,000/-.

This facility is extended to only two children of a registered construction worker. This assistance may be increased from Rs.750/- to Rs.1,000/- and from Rs.1,000/- to Rs.1,500/- shortly. Up to 30 November 2001, Rs.1.34 million had been approved to 1,662 persons for the tenth standard and Rs.1.46 million to 993 persons for 12<sup>th</sup> standard and higher as education assistance.

## (iii) Marriage assistance

To meet the marriage expenses of a son or daughter of a registered construction worker Rs.1,000/- is approved by the Board. This assistance is given only twice and the amount is likely to be increased to Rs.2,000/-. This assistance is also paid to registered construction workers for their marriage. Up to 30 November 2001 Rs.1.82 million had been disbursed to 1,610 registered workers as marriage assistance.

## (iv) Maternity assistance

Rs.2,000/- is paid on not more than two occasions to a female construction worker registered under this scheme. Up to 30 November 2001 Rs.77,000/- had been paid as maternity benefit to 40 registered female workers.

#### (v) Assistance for funeral expenses

In the event of death (either natural or accidental) of a registered construction worker, the nominees are paid Rs.2,000/- to meet the funeral expenses. Rs.2.26 million had been approved to 1,239 beneficiaries up to 30 November 2001.

#### (vi) Natural death assistance

Rs.5,000/-is paid to the nominee of a registered construction worker who dies from natural causes. The Board approved Rs.5.78 million up to 30 November 2001 for providing these benefits to 993 persons.

In addition to the above-mentioned welfare schemes, the Welfare Board intends to offer scholarships once a year to the children of registered construction workers, the details of which are as follows (in Rs.):

		Day scholar	<u>Hostel residence</u>
(i)	Diploma course	1,000/-	2,000/-
(ii)	Bachelor's Degree	1,500/-	1,750/-
(iii)	BE, MBBS, BVSc	2,000/-	4,000/-
(iv)	Master's Degree	4,000/-	6,000/-

Details of income received and welfare benefits approved under various categories as approved by the Board to registered workers from its inception up to 30 November 2001 is given in Annex IV.

## 3. Performance of the scheme: A micro-level analysis

## 3.1 Preparation and background

The welfare schemes for construction workers implemented by the Board have been evaluated in this study with the help of a sample survey conducted in Chennai City. In the State of Tamil Nadu, there are more than two million construction workers, but of this number only 380,000 (18 per cent) were registered with the Welfare Board as of November 2001. The registered workers in Chennai City came to 91,924 in the same period. Though the Welfare Board began functioning in November 1994, only 6,766 workers (1.8 per cent) have claimed assistance under the scheme since. The total amount of benefits approved up to November 2001 by the Board amounted to only Rs.28.53 million. In order to understand clearly the direction and magnitude of actual assistance extended to registered workers and also to assess the economic impact of the welfare schemes implemented by the Board a micro-level sample survey was conducted in Chennai City. Before beginning the main survey, the draft questionnaire was field tested in a few sample households in Chennai City during November/December 2000, and subsequently modified. The main survey was conducted during the period January – March 2001.

## 3.2 Scope

This chapter focuses on the main findings of the survey of construction labour households in Chennai City. Though nearly 83,578 workers have been registered with the Board in Chennai City (up to February 2001) benefits have been approved to only 210 workers (at the time of the survey). A vigorous effort was made to cover all the registered workers in the survey, but only 189 could be contacted, mainly due to the migratory nature of this particular labour force. The survey in Chennai City covered 355 labour households (for the questionnaire, see Annex V).

#### 3.3 Results of the survey

The major findings of the survey are grouped according to the social and demographic characteristics of the construction workers, their economic status, employment and income characteristics, the expenditure patterns of labour households and the benefits extended by the Welfare Board. All these characteristics have been studied separately for the five main groups of workers: registered beneficiaries, registered non beneficiaries (who have not applied for any benefits), registered workers who applied for benefits but were rejected, unregistered workers in large constructions, and unregistered workers in small constructions.

## 3.4 Social and demographic characteristics

The important demographic information collected through the survey related to the distribution of persons in the construction labour households (category wise) by age group and sex. The combined sex ratio for all categories of households from the survey data was 935. The published official figure of sex ratio for Tamil Nadu is 986, according to 2001 Census. The details are presented below.

Table 1. Distribution of persons in the labour households by age group and sex Chennai City, 2001.

Category	Age group	Female	Male	Tota
	Below 15	54	76	130
	15 – 45	278	244	522
D. Material	45 – 60	51	68	119
Registered	60 – 75	5	14	19
beneficiary	Above 75	2	3	Į
	Total	390	405	79
Registered non-	Below 15	22	30	5
beneficiary	15 – 45	51	48	99
	45 – 60	10	9	19
	65 – 75	3	5	8
	Above 75	0	0	(
	Total	86	92	178
Registered, but	Below 15	13	4	1
benefit application	15 – 45	44	36	8
rejected	45 – 60	3	17	2
	60 – 75	2	1	;
	Above 75	0	0	
	Total	62	58	12
Unregistered	Below 15	21	21	4.
workers in large	15 – 45	48	63	11
constructions (more	45 – 60	4	12	1
than Rs.100,000)	60 – 75	1	1	
	Above 75	1	0	
	Total	62	97	17
Unregistered	Below 15	31	25	5
workers in small	15 – 45	59	72	13
constructions (less	45 – 60	9	14	2
than Rs.100,000)	60 – 75	2	2	
	Above 75	1	0	
	Total	102	113	21
Grand total		715	765	1 48

Other demographic information collected through the survey related to the distribution of persons in the labour households by age group and marital status. Out of 1,480 persons in the 355 households surveyed, 48 per cent are in the never-married category (most of them are below the 15 to 45 age group) and 46 per cent are currently married. The remaining 6 per cent come under the group widowed, divorced or separated. The details are presented in the following table.

Table 2. Distribution of persons in the labour households by age group and marital status (Chennai City, 2001)

Marital status/age group	Registered beneficiary	Registered non- beneficiary	Registered but benefit application rejected	Unregistered workers (large constructions)	Unregistered workers (small constructions)	Total
Never married below 15	400		4-	••		000
15 – 45	129	52	17	39	56	293
>45	250	38	37	39	51	415
	1				1	2
Total	380	90	54	78	108	710
Married						
below 15	1			3		4
15 – 45	233	59	40	71	80	483
>45	114	20	19	15	19	187
Total	348	79	59	89	99	674
Widowed/ divorced/ separated below 15					<del></del>	
below 10	39	2	3	1		45
15 – 45	28	7	4	4	8	51
>45	67	9	7	5	8	96
Total	07	3	,	3	0	30
Total	795	178	120	172	215	1 480

Notes: -- = nil.

There is a widely held belief that workers in the unorganized sector are educationally backward, and this actually prevents them from acquiring better skills to improve their income levels. The primary data collected through the survey of construction labour households does not confirm this view since the literacy rate worked out from the survey results was 76 per cent (both males and females combined), whereas the 2001 census data showed the literacy rate for Tamil Nadu as 73 per cent. Therefore, the literacy rate for the construction worker households is slightly better than the State average. The details of educational status obtained from the survey are presented below.

Table 3. Distribution of persons in the labour households by sex and educational status (Chennai City, 2001)

Educational status	Registered beneficiaries	Registered non- beneficiaries	Registered but benefit application rejected	Unregistered workers (large constructions)	Unregistered workers (small constructions)	Total
Illiterate*	156	43	20	64	51	334
Female	116	28	15	38	33	230
Male	40	15	5	26	18	104
Up to SSLC	500	107	73	81	139	900
Female	186	48	36	27	57	354
Male	284	59	37	54	82	516
Graduate and below SSLC Female Male	106 46 60	6 1 5	19 6 13	2  2	5 3 2	138 56 82
Post graduate/ professional degrees and others Female	12 2	 	2	2	 	16 3
Male	10		2	1		13
Total						1 388
Literacy rate						76%

Note: -- = nil; SSLC = Senior school leaving certificate.

Construction workers come from the socially under-privileged and economically poor strata of society. Out of 355 labour households selected at random for the survey, 32 per cent belonged to Scheduled Caste and Scheduled Tribe families, 65 per cent to other under-privileged classes and 3 per cent to other communities including Christians and Muslims, as shown in the table below.

<sup>\*</sup>Illiterate includes children over the age of six who do not go to school.

Table 4. Distribution of labour households by social status (Chennai City, 2001)

Social status	Registered beneficiary	Registered non- beneficiary	Registered but benefit application rejected	Unregistered workers (large constructions)	Unregistered workers(small constructions)	Total
Scheduled caste	48	25	6	14	19	112
Scheduled tribe	2				1	3
Under-privileged classes	136	9	20	32	32	229
Others	3	2		6		11
Total	189	36	26	52	52	355

Note: -- = Nil.

Most of the labour households (68 per cent) have 3 to 5 members. Only 13 per cent of households have less than three members and households having a large family size (six and above) constitute 19 per cent. This is revealed from the following table:

Table 5. Distribution of labour households by household size

Household size	Registered beneficiary	Registered non- beneficiary	Registered but benefit application rejected	Unregistered workers (large constructions)	Unregistered workers (small constructions)	Total
Below 3	20	1	3	16	7	47
3 to 5	131	25	17	31	38	242
6 and above	38	10	6	5	7	66
Total	189	36	26	52	52	355

#### 3.5 Housing standards

The survey provided the following information on the housing and living standards of construction workers and their families:

- one-third of construction labour households live in Kutcha houses (mud walls, mud floor and thatched roof),
- nearly 55 per cent live in their own homes,
- ♦ 90 per cent use electricity for lighting,
- 67 per cent use kerosene for cooking,
- all households have access to safe drinking water (public water supply or wells),
- only 17 per cent of registered households have access to latrines.

#### 3.6 Health care

The survey also covered the medical facilities available to selected sample households. It was found that 99 per cent of labour households both registered and unregistered have a medical

facility at an accessible distance (less than 2 km.). A large majority of construction workers preferred the allopathy system to other branches of treatment.

#### 3.7 Economic status of the construction labour households

The economic status of construction labour households is analysed basically by three main factors, for which data was collected through the survey, namely:

- (i) activity status,
- (ii) source of income, and
- (iii) consumption expenditure by broad groups.

First, the distribution of persons in the selected labour households by activity status is presented in the Table 6.

The information presented in the above table shows that out of 1,480 persons covered by the survey in 355 households, 632 (43 per cent) are gainfully occupied. Of these, 90 per cent are engaged in non-agricultural pursuits (self-employed, helpers or casual labourers). The remaining 10 per cent are in regular (salary/wage) employment. Of the total work force in the surveyed-labour households, 11 per cent are unemployed. Of the total female population in the selected households, students make up nearly 22 per cent and 45 per cent are engaged in household work.

The source of income and the amount received as wages are important factors that determine the economic status of the construction-labour households. The main source of income of labour households is non-agriculture either as self-employed or as casual-wage labourers and slightly more than 80 per cent of their total income is from this source. Other sources are mainly rental, remittances and interest earned. The distribution of persons in labour households by source of income is presented below.

The conclusion that can be drawn from the data in Table 7 is that the monthly per capita income level (for the reference period) is the lowest in the case of registered beneficiaries (Rs.1,406/-), while it is the highest in the case of unregistered workers in small constructions (Rs.1,770/-). The average monthly income of all the earning members in the 355 labour households surveyed amounts to Rs.1,525/-. This income level is relatively high when compared to other employments in the unorganized sector of Tamil Nadu because they tend to find regular daily work and their rate of earning is generally higher than in other occupations.

The third and the most important indicator of economic welfare is the monthly per capita consumption expenditure. In the survey of 355 labour households of various categories conducted in Chennai City, monthly consumption expenditure for food and non-food items was analysed. The details are presented in the table below.

Table 6: Distribution of persons in the labour households by sex and activity status (Chennai City, 2001)

Category	Activity status	Female	Male	Total
	Self-employed in non-agriculture, including helpers and	83	212	295
	casual-wage labourers	65	212	293
	Regular-salary and wage-employed	10	23	33
RB**	Unemployed	10	32	42
	Students	90	117	207
	Household work	178	0	178
	Others	19	21	40
	Total	390	405	795
	Self-employed in non-agriculture, including helpers and casual-wage labourers	17	38	55
	Regular-salary and wage-employed	2	7	9
DNI	Unemployed	5	8	13
RN	Students	15	21	36
	Household work	36	0	36
	Others	11	18	29
	Total	86	92	178
	Self-employed in non-agriculture, including helpers and casual wage labourers	9	35	44
	Regular-salary and wage-employed	3	6	9
RR	Unemployed	0	5	5
KK	Students	8	10	18
	Household work	34	0	34
	Others	8	2	10
	Total	62	58	120
	Casual-wage labourers in non-agriculture	28	66	94
	Regular-salary and wage-employed	2	4	6
	Unemployed	5	5	10
UL	Students	9	6	15
	Household work	19	0	19
	Others	12	16	28
	Total	75	97	172
	Casual-wage labourers in non-agriculture	13	67	80
	Regular-salary and wageemployed	2	5	7
	Unemployed	0	7	7
US	Students	27	23	50
	Household work	52	0	52
	Others*	8	11	19
	Total	102	113	215

<sup>\*</sup>Includes the old, the disabled, those too young to work or attend school, and pensioners.

<sup>\*\*</sup>RB: Registered beneficiary; RN: Registered non-beneficiary; RR: Registered but benefit application rejected; UL: Unregistered workers in large constructions (over Rs.100,000); US: Unregistered workers in small constructions (under Rs.100,000).

Table 7. Distribution of persons in labour households and monthly per capita income (Chennai City, 2001) (in Rs. million)

Category of labour households										
	Registered beneficiaries				Registered but benefit application rejected		Unregistered workers (large constructions)		Unregistered workers (small constructions)	
Source of income	No.	Per capita income	No.	Per capita income	No.	Per capita income	No.	Per capita income	No.	Per capita income
Self- employment in non-agriculture	282	1 510	54	1 611	42	1 690	93	1 624	80	1 800
Regular salaries and wages	49	1 184	11	1 636	13	1 615	7	1 428	7	1 428
Rentals, remittances, interest, etc.	43	977								
Total	374	1 406	65	1 615	55		100	1 610	87	1 770

Note: -- = Nil.

The data in Table 8 reveals that expenditure on food items varied from 62 to 70 per cent in respect of various categories of labour households. Expenditure on non-food items in all categories of labour households is below 30 per cent of the total consumption expenditure. Under non-food items, expenditure on education and health constitute only 9 to 13 per cent of the total. It is interesting to note that among all the categories, registered-beneficiary households incur the maximum amount for medical and education expenses (13 per cent). Monthly per capita consumer expenditure worked out for various categories of labour households revealed that unregistered workers in large constructions have the highest (Rs.752/). Per capita expenditure is the lowest in registered non-beneficiary households (Rs.507/-). The per capita monthly expenditure is often used to decide whether a particular household comes under the poverty line. The group appointed by the Government recommended that for 1993-94 the rural poverty line in Tamil Nadu should be Rs.196.33 per capita expenditure per month and Rs.296.63 per month for urban areas. If this estimate is adjusted for price changes, its equivalent for 2001 will come to Rs.550/- and thus it can be concluded that the five categories of labour households are close to the official poverty line.

Table 8. Structure of consumer expenditure (Chennai City, 2001) (in percentages)

Category of labour households								
Items/consumption expenditure	Registered beneficiary	Registered non-beneficiary	Registered but benefit application rejected	Registered worker (large constructions)	Registered worker (small constructions)			
No. of persons	795	178	120	172	215			
Cereals, pulses, vegetables, etc.	38.8	37.2	43.4	37.5	39.8			
Pan, tobacco, beedi, etc.	1.4	1.8	1.7	2.7	2.6			
Intoxicants and liquor	2.0	4.1	3.4	1.8	3.7			
Other food items	19.7	24.9	21.4	25.5	21.2			
Total food items	61.9	68.0	69.0	67.5	67.3			
Medical expenses	1.7	2	1.7	2.4	1.7			
Education	3.7	1.2	2	1.1	1.5			
Non-food items	32.8	28.8	26.9	31	29.5			
Total non-food items	38.1	32	31	34.5	32.7			
Total consumer expenditure (Rs.)	455 785	90 290	75 998	129 368	135 273			
Per capita consumer expenditure (Rs.)	573	507	633	752	629			

## 3.8 The functioning of the Welfare Board

The primary function envisaged by the Board is to encourage construction workers to register. In practice however, the majority of registrations are sponsored by trade unions who send to the Board the completed applications for registration, in which manner 168 out of 189 workers were registered. It is not compulsory for a worker to be present in the Board office at the time of registration but this non-presence may lead to malpractices, which could affect workers adversely.

Nevertheless the survey revealed that most households contacted (213 out of 251) realized that registration was voluntary and there was a high degree of awareness among construction workers regarding the benefits to be provided after registration.

Table 9. Distribution of registered beneficiaries according to source of information for registration (Chennai City, 2001)

Category	Source of information	No. of families reporting
Registered beneficiary	Contractor	13
	Trade unions	168
	Others	1
	Source not reported	7
	Total	189
Registered non-beneficiary	Trade unions	36
Registered but welfare benefits	Contractor	2
rejected	Trade unions	24
	Total	26

The survey also revealed the excess cost incurred by the construction workers in registration fees, as well as renewal fees collected by trade unions. The fee charged by the Welfare Board for registration of their workers is Rs.25/-. A fee of Rs.10/- has also to be paid at the time of renewal of registration after the expiry of two years. In practice, it is found from the survey data that only 9 per cent of the beneficiaries contacted paid the correct fee of Rs.25/- as is revealed from the Table 11.

Table 10. Distribution of registered beneficiaries according to reason for registration (Chennai City, 2001)

Household reporting reasons				
Category	Compulsion	Voluntary	Reason not reported	Total
Registered beneficiary	27	155	7	189
Registered non-beneficiary	0	36	0	36
Registered but application for welfare benefits rejected	4	22	0	26
Total	31	213	7	251

Table 11. Distribution of registered beneficiaries according to registration fee paid (Chennai City, 2001)

	Category of workers					
Fee paid	Registered Beneficiary Registered no beneficiary					
	No.	Average amount	No.	Average amount	No.	Average amount
Rs.25 or less	17	25	1	25	2	25
Rs.25 to 50	26	48	6	59	5	42
Above Rs.50	135	82	29	70	19	78
Amount not reported	11		-			
Total	189	67	36	66	26	67

Note: -- =Nil.

More than 80 per cent of the beneficiaries paid Rs.50/- to 80/- to obtain their registration. Other categories of registered workers were also subjected to this high cost as is evident from the above data. The same situation may also be seen in the case of the renewal fee charged by trade unions. The details presented in the table below will reveal the position.

Table 12. Distribution of registered beneficiaries according to renewal fee paid (Chennai City, 2001)

Renewal fee paid	Category of registered workers					
	Registere	d beneficiary	Registered non- beneficiary		Registered but application for benefits rejected	
	No.	Amount	No.	Amount	No.	Amount
Rs.10 or less	70	700			17	170
Rs.10 to 50	3	1 750	5	165	7	169
Above Rs.50	6	4 346	1	2 811	2	159
Total	189	6 796	6	2 976	6	498

Note: -- = Nil.

Of the 251 registered workers only 35 per cent paid the prescribed fee of Rs.10/- for reregistration. The majority of workers had to pay a renewal fee ranging from Rs.35/- to Rs.80/-. This would have been avoided if the Welfare Board had established an effective liaison with construction workers.

#### 3.9 Welfare benefits approved by the Board

Though the total number of registrations in Chennai City was 91,924 as of November 2001, the total number of beneficiaries (those who have obtained any kind of monetary benefit) was only 210 at the time of the survey, which is less than 0.3 per cent. The survey covered 186 beneficiaries and the type and amount of welfare benefits obtained by them are presented in the following table.

The amount of benefits approved to registered workers in Chennai City up to February 2001 as revealed from the survey is meagre when compared to the registration fee and renewal fee collected by the Welfare Board. Furthermore, over 90 per cent of the welfare benefits approved are in three categories: educational assistance, marriage assistance and natural death assistance. Though women workers constitute a large number only one claim for maternity benefit was approved, and other programmes such as providing crèches, a provident fund and a pension scheme have not been implemented.

Table 13. Distribution of beneficiaries according to nature of benefits received and the amount obtained (Chennai City, 2001)

Nature of benefit	Number of persons	Amount obtained (Rs)	Average amount per beneficiary (Rs)
1. Fatal accident	2	202 000	101 000
2. Non-fatal accident	6	395 000	65 833
3. Educational assistance	56	53 750	960
4. Marriage assistance	78	88 000	1 128
5. Maternity benefit	1	2 000	2 000
6. Funeral assistance	5	12 000	2 400
7. Natural death assistance	38	292 500	7 697
8. Other benefits			
Total	186	1 045 250	

Note: -- = Nil.

Nevertheless, nearly 80 per cent of the registered workers interviewed in the course of the survey expressed their satisfaction with the welfare benefits provided. This is revealed as per the data furnished below.

Table 14. Distribution of registered beneficiaries according to the satisfaction of welfare benefits (Chennai City, 2001)

Category	Not satisfied	Satisfied	Not reported	Total
Registered beneficiary	33	151	5	189
Registered non-beneficiary	7	29	0	36
Registered but application for welfare benefits declined	13	13	0	26
Total	53	193	5	251

The registered beneficiaries did point out, however, that there was a delay in receiving the welfare benefits after approval. In the course of the survey, 34 cases were detected and the details are provided in the following table.

Table 15. Registered workers for whom benefits have been approved but not received for the last year (up to February 2001) (Chennai City, 2001)

Name of benefit approved	No. of Beneficiaries	Amount approved but not received (Rs)
i. Educational assistance	10	11 000
ii. Marriage assistance	14	14 000
iii. Maternity benefit	1	2 000
iv. Funeral assistance	1	500
v. Natural death assistance	8	44 500
Total	34	72 000

#### 3.10 Unregistered workers

The survey covered a small sample of unregistered workers working in both large and small constructions. The details presented in the previous sections show that unregistered workers are in no way less privileged in the matter of housing conditions, education, wages and per capita consumption than their registered counterparts. In other words the registered beneficiaries are so insignificant in number and the amount of benefit obtained so small that it does not produce any visible impact on their standard of living.

## 4. The main challenges faced by the Welfare Fund

The need for social security for the workers in the unorganized sector and its justification from the point of view of equity and social justice are well recognized in the current literature on labour welfare. Jobs in this sector are basically unprotected and outside the scope of labour legislation on minimum wages, safety and health and other benefits. Many of these jobs are casual and insecure and the conditions of the workers, in most cases, are quite deplorable. The supplementary income available through social security alleviates bare-minimum living standards during their participation in the labour force, while retirement benefits provide some income support after retirement. This situation necessitated government intervention, and welfare fund schemes for workers in the unorganized sector emerged against this background. The introduction of these schemes necessitated a contribution from employers, workers and government.

After the Welfare Fund for Constructions Workers in Tamil Nadu was established in 1994, a series of welfare funds were started in the late 1990s exclusively for workers in the unorganized sector and nine such funds are now in operation for various categories of workers. The extent to which the welfare fund system provides an effective form of social security for construction workers in Tamil Nadu has been discussed in chapter 3 with the help of primary data generated through a micro-level survey in Chennai City. Chapter 4 is mainly focused on the source of funds available to the Welfare Board for financing various welfare programmes and the problems relating to fund management.

The main sources of funds available to the Welfare Board are the registration fee collected from every worker at the rate of Rs.25/- and the renewal fee of Rs.10/- collected every two years. The registration fee is deposited with the United India Insurance Company as a premium for life insurance of the workers registered. Apart from this, the Welfare Board pays Rs.25/- annually to the insurance company as a renewal premium for the life insurance of the registered workers, even though only Rs.10/- is collected from every registered worker after the expiry of two years from the date of registration. Hence this amount is a recurring additional financial burden for the Welfare Board. Only compensation for fatal and non-fatal accidents is paid by the insurance company. All other benefits such as those for education, marriage, maternity, etc., are paid from a levy collected employer contributions. With effect from 1 July 1997, this levy was increased from 0.1 to 0.3 per cent of the total estimated cost of the building or construction work. Though private constructions and autonomous bodies remit this levy without much difficulty, there are considerable problems in obtaining it from government organizations. The Secretary to the government Labour Department conducts review meetings periodically with heads of departments and other officials involved to expedite the remittance of this statutory contribution to the Welfare Fund. In spite of all these efforts, the Welfare Board could only collect a portion of the employer contribution due to them. Up to 30 November 2001, the amount collected from the employers came to Rs.383.54 million. There is considerable potential to enhance this source of revenue provided the Government takes effective action against defaulters in both the Government and public sector.

The revenue and expenditure figures relating to Kerala and Tamil Nadu are not comparable since the volume of construction activity differs considerably. The employer contributions also differ and the collection efficiency in Kerala is much higher since this state started its welfare fund programme as early as the 1970s.

The limitations in the effective implementation of welfare schemes can be broadly summarized as:

- A very low level of registration among construction workers,
- ♦ Weaknesses in financial management, and
- Failure to collect employers' contribution fully and on time.

## 4.1 Registration

Although there are more than two million workers in the construction sector in Tamil Nadu, only 380,000 (19 per cent) had registered with the Welfare Board by 30 November 2001. The Welfare Board started functioning from 1 November 1994 but its promotional activity among the work force leaves much to be desired. A micro-level survey conducted in Chennai City revealed that very few are aware of its functioning, and out of 250 registered workers covered by the survey more than 95 per cent opted for registration through the sponsorship of trade unions (see Table 16). In addition, workers pay a higher amount as a registration fee (often more than Rs.50/-), since the trade unions charge their operational expenses as well. The survey also reveals that the lack of awareness regarding the welfare benefits offered by the Welfare Board is a contributing factor, which inhibits registration.

Table 16. Distribution of unregistered labour households by reason for not registering with the Welfare Fund Board

		Reasons for not registering				
Category	Lack of awareness	Difficulty in paying registration fee	Unsatisfied with welfare benefits provided	Others	Total	
Unregistered workers in large constructions	45	2	0	5	52	
Unregistered workers in small constructions	40	1	1	10	52	
Total	85	3	1	15	104	

This again points to the urgent need for the Welfare Board to undertake an effective publicity campaign regarding its operation and the benefits it provides. A programme of extension to cover the entire construction labour force within a specified period, should be formulated and implemented as soon as possible.

The Labour Welfare Fund is intended to benefit all workers in the construction sector. There is no distinction between workers employed in the government sector and those in the private sector and data is not available to prove that all workers engaged in Tamil Nadu government construction projects are registered as members of the Labour Welfare Fund. The table below indicates that the level of registration is less among workers who are directly provided by their employers with good conditions of work and welfare benefits.

## 4.2 Financial management

The present practice followed by the Welfare Board is to remit the entire registration fee collected as a life insurance premium to the United India Insurance Company. In addition, Rs.25/- is paid annually as a renewal premium to the insurance company for each construction worker. In this context, it should be noted that the Board collects only Rs.10/- per worker as a renewal fee every two years. This is an additional financial burden for the Welfare Board. If an analysis is made of the insurance premium and renewal premium paid by the Welfare Board every year compared with the compensation paid by the insurance company as indicated in the table below, it can be seen that the latter accounted for less than 30 per cent of the amount paid as premium for the period 1995-96 to 1998-99.

Table 17. Unregistered workers: Conditions of work and welfare benefits obtained from the contractor/employer (Chennai City, 2001)

Category	Conditions	ns of work Welfare benefits o		obtained	
	Satisfactory	Not satisfactory	Yes	No	
Unregistered workers in large constructions	48	4	21	31	
Unregistered workers in small constructions	38	14	0	52	
Total	86	18	21	83	

Table 18. Details of insurance premium and renewal premium paid and compensation received for fatal and non-fatal accidents (in Rs.)

Year	Insurance premium and renewal premium paid by the Welfare Board	Compensation for fatal and non- fatal accidents received
1995-96	548 650	77 500
1996-97	656 450	207 000
1997-98	1 801 552	403 750
1998-99	3 520 650	937 500
1999	5 297 550	2 600 000
2001	7 431 400	7 260 000
Total	19 256 252	10 945 000

In this context, the method adopted by the Kerala Construction Workers' Welfare Fund Board is more sensible and beneficial. In Kerala the entire registration fee is kept with the Board and there is no renewal fee charged. Instead every registered worker has to pay a monthly subscription of Rs.20/-. The payment can be made through a commercial bank or cooperative bank offices in each district where an account is opened in the name of a registered worker. Payments made by the worker each month are recorded in a passbook issued by the Board. The registered worker can obtain benefits approved by the Welfare Board only if the monthly contribution is paid promptly. Defaulters may not receive benefits from the Board. Thus, all the remittance made by the registered worker, either as registration fee or as monthly subscription (no renewal fee is charged in Kerala) are deposited in the accounts of the Welfare Fund, and all the benefits paid to the registered workers are from these deposits. There is no life insurance for the workers in Kerala but compensation for fatal and non-fatal accidents is paid directly by the Welfare Board. This arrangement is more beneficial. The Kerala Board collects nearly Rs.130 million annually from members as subscriptions and registration fees. At present, the Board has a deposit of approximately Rs.1,000 million. The Tamil Nadu Welfare Board could similarly charge a monthly subscription of Rs.20/- from every registered worker and keep the entire proceeds of this account instead of remitting the same to the insurance company. The practice of insuring the life of every registered worker followed by Tamil Nadu Welfare Board may be discontinued and the arrangement with the insurance company terminated. Urgent action in this matter is essential for improved financial management of the existing scarce resources.

## 4.3 Effective mobilization of employer contributions

Up to November 2001, Rs.383.54 million has been received as employer contributions and most (70 per cent) comes from corporations, municipalities and panchayats.

The remittances made under section 8A of the *Tamil Nadu Manual Workers Act of 1982* revealed that the amount remitted by government departments and public undertakings for construction work are too meagre when compared with similar remittances made by local authorities and private bodies. The Government of Tamil Nadu convened frequent meetings with concerned officials to explore the possibility of improving collection due from government departments. The objectives of these meetings were:

- (i) To identify the operational difficulties involved in the collection of the amount due to the Tamil Nadu Welfare Board.
- (ii) To discuss and finalize the modalities for ensuring that all the money due to the fund is remitted fully and in time by government departments and government undertakings.

In Tamil Nadu, the levy collected as employer contributions is at present only 0.3 per cent of the total estimated cost of construction, while in Kerala it is 1 per cent. Here too considerable difficulty is experienced in collecting dues from employers and only a portion of the actual potential of this source is being realized. A comparative statement of employer contributions obtained by the Kerala and Tamil Nadu Welfare Boards is presented below.

Table 19. Contributions collected from employers (Rs. million)

Year	Tamil Nadu Board	Kerala Welfare Board
1997-1998	28.30	87.90
1998-1999	62.18	87.17
1999-2000	89.10	120.73
2000-2001	108.02	119.89

It can be gathered from the above data that considering the magnitude of construction activities undertaken in Tamil Nadu only a very small portion of the actual potential from this source is now being realized by the Welfare Board. The possibility of increasing the employer contributions to 1 per cent of the cost of construction (as in Kerala) may also be explored. The Central Act, which came into effect from March 1996 permits collection of 1 per cent as employer contributions and there is no valid reason to forego the additional revenue. The present surplus is inadequate. When the membership of the Welfare Fund increases, unless the rate of contribution is increased as well, it will not be possible to provide adequate welfare benefits to the members. Moreover, the impact of raising the rate of contribution is borne by the contractors/construction agencies that can afford this increase. The Board should also identify the operational difficulties involved in the collection and remittance of the amount due to them. Only a few government agencies and related institutions in Tamil Nadu remit their share partially, which amounted to Rs.383.5 million as of 30 November 2001. Against this collection the benefits offered by the Welfare Board to registered workers amounted to Rs.28.53 million (7 per cent). Annual employer contributions and welfare benefits (other than those paid by the United India Insurance Company for fatal and non-fatal accidents) offered by the Board are presented in the table below.

Table 20. Employer contributions and welfare benefits (in Rs. million)

Year	Employer contributions received	Welfare benefits approved
1.11.1994 to 31.3.1997	9.02	
1997-98	28.30	0.01
1998-99	62.18	0.06
1999-2000	89.10	0.49
2000-2001	108.01	6.78
2001-2002 (up to November)	86.92	5.39
Total	383.53	12.727

The above data shows that the Welfare Board is unnecessarily keeping a huge amount of employer contributions, which represent their statutory obligations for labour welfare. The benefits approved were only Rs.12.73 million, approximately 2.5 per cent of the total amount of employer contributions. The Board can consider extending the range and level of welfare benefits (pensions, crèche, etc.).

The surplus revenue in the fund is invested in fixed deposits in banks yielding a reasonable return, which is added to the accumulated revenues of the fund. In the Indian situation there are very few investment options. Mutual funds and stocks, which are the usual investment avenues in developed countries, are generally not considered safe or dependable in India, especially when the welfare funds include contributions from poor workers. The surplus revenue available with the fund is invested in bank deposits and the returns obtained are added to the revenues of the fund. Interest accrued on investments made by the Board up to 30 November 2001 is indicated below.

◆ Interest earned up to 31 March 2001 - Rs. 23.43 million ◆ From 1.4.2001 to 30 November 2001 - Rs. 19.52 million

Total - Rs. 42.95 million

## 4.4 Future policy options

Welfare funds in future will have to operate on a more uniform basis. The funds should offer benefits in return for specific contributions from workers. In restructuring the benefits, it will be important to find out the priority social security needs of workers. It is also necessary to rationalize the administration of the funds. It may also be considered whether the creation of new welfare funds is the most effective way of providing social security to the unorganized sector in future. Contributions from workers reflect their participation and attract a higher degree of accountability on the part of managers of the fund since members would have a right to demand benefits and services. When the objective is to make coverage universal and target an organized labour force with shifting jobs, it may be better to try out schemes on an area-based approach rather than on a model based on occupation or employment.

The idea of an area-based social insurance scheme stems from the same concern as was experienced in the setting up of labour welfare schemes. The majority of workers in the unorganized sector is not covered by statutory social security programmes because the workers do not have a clear employer–employee relationship. In addition, many workers in this sector have seasonal and temporary jobs. These two problems cannot be fully addressed through the setting up of welfare funds or through social assistance programmes. Welfare funds cater to workers in certain occupations and sectors, while the social assistance programme is appropriate for those below the poverty line. Hence the need for initiating an area- based approach to begin with, on a pilot or experimental basis. The area-based approach is thus suggested as a future policy option. Successful area-based schemes are yet to be established in India.

## 5. Conclusions and recommendations

- (1) The main limitation of The Welfare Fund is its very low coverage of members. Though the Board started functioning from 1994, its total registered membership as of April 2001 was only 380,000 (18 per cent) out of a total of two million construction workers in the State. It may be noted in this context that the Kerala Welfare Board, which began in 1991, had covered 65 per cent of its total work force by early 2001.
- (2) Less than 2 per cent of the registered workers received a benefit (6,761 out of 380,000) up to November 2001. In comparison, out of 980,000 workers registered with the Kerala Board, nearly 80 per cent have received some benefit during its ten years of operation.
- (3) The administrative expenses of the Tamil Nadu Board in implementing its various schemes have been moderate (less than 12 per cent of income) while the administrative expenditure incurred by the fund in Kerala is even lower, at only 8 per cent.
- (4) Applications for registration are presented by trade unions on behalf of workers and it is possible that this might result in the registration of ineligible workers. This might be against the interests of eligible members. In this context, it is recommended that proper care should be taken to screen members for registration, as in Kerala, to avoid possible malpractices. In Kerala, the worker has to appear in person to obtain registration. If the authority concerned is satisfied that the applicant has complied with the provisions of the scheme, the worker is registered and at which time has to make a monthly contribution of Rs.20/- to the Welfare Board.
- (5) Athough women constitute 35 per cent of the construction labour force claims for maternity benefits are negligible.
- (6) Since most members are registered through their trade unions, construction workers have to incur the extra expenditure charged by the unions.
- (7) It is recommended that the present practice of remitting the entire registration fee collected as well as the renewal fee to the United India Insurance Company be discontinued and this amount retained by the Board. As of 30 November 2001, the Board has paid a total amount of Rs.21.37 million as insurance and renewal premiums to the New India Insurance Company, but the compensation paid to registered workers for fatal and non-fatal accidents during the same period was only Rs.15.79 million. The Kerala Welfare Board however, has no arrangement with any insurance company for insuring the life of registered workers. Instead the amount received as registration fees is kept by the Welfare Board, which provides compensation of nearly Rs.10 million annually for fatal and non-fatal accidents. It is suggested that the same practice be followed in Tamil Nadu. The Group Personal Accident Scheme as adopted by the Board at present is not cost-effective since the premium paid is more than the compensation given. If, however, the Welfare Board keeps the entire premium, compensation for death/work injury could be paid from the funds collected.
- (8) The statutory contribution made by employers under *Section 8A of the Tamil Nadu Construction Workers Act of 1982*, is the main source of income for the Tamil Nadu Welfare Board to provide benefits to its registered members. By this *Act*, the Government and private organizations or individuals undertaking construction work must pay 0.3 per cent of the cost of construction to the Board. However, government institutions (both central and the state) only partially pay their share and thus only Rs.383 million has been

collected between 1994 and 2001. (This compares unfavourably with Kerala where, in spite of a lower level of construction activity, the Welfare Board has been able to collect between Rs.110 and 120 million each year annually as employer's contribution). It is therefore suggested that the employer contribution rate could be increased to 1 per cent if the following two conditions are met: (i) there is in-depth study done on the reasons for the large current surplus of the fund, and (ii) there is a clear plan about how the current surplus and the increased future resources will be used for greater coverage and improved benefits. With increased resources, new benefits, such as pensions and house-building advances, may be provided. The impact of raising the rate of contribution will be borne by the contractors/construction agencies that can afford this increase.

- (9) A micro-level survey of construction-labour households in Chennai City revealed that:
  - among registered beneficiaries, 80 per cent had good housing conditions compared with only 65 per cent of the unregistered.
  - nearly all households use electricity for lighting and most use kerosene for cooking.
  - ♦ all households have access to sate water and 75 per cent of registered households have latrine facilities.
  - the literacy rate among registered households is 79 per cent compared with 67 per cent for unregistered households.
  - ♦ of the households surveyed, 45 per cent of the members were gainfully occupied, less than 10 per cent were unemployed, 22 per cent of the occupants were students, 45 per cent of the females were engaged in household work and 8 – 9 per cent were old or disabled.
- (10) As regards the per capita consumption expenditure of labour households, 62 to 68 per cent is spent on food items (a typical feature noticed in lower-income categories or families below the poverty line). There is not much difference between the registered and the unregistered as regards expenditure on food items (between Rs.600/- 700/-). The poverty line estimate for Tamil Nadu for urban areas is a per capita expenditure of Rs.296.63 per month (93-94 price level). If this estimate is adjusted for price changes, its equivalent for 2001 will come to slightly more than Rs.550/-. Thus all labour households are close to the official poverty line estimate.
- (11) The survey revealed that the motivation for a construction worker to register came from trade unions. More than 90 per cent of the registrations are voluntary and the workers are aware of the benefits offered by the Welfare Board. But this awareness is mostly due to the briefing given by the trade unions rather than through publicity by the Welfare Board. Trade unions levy charges from workers for registration and more than 80 per cent of the workers registered had to pay an amount ranging from Rs.50/- to Rs.90/-(against the official rate of Rs.25/-). The same situation exists in the case of payment of renewal fees.
- (12) Regarding welfare benefits approved by the Board, it is revealed from the survey that out of 91,924 registered members (up to November 2001) in Chennai City, less than 200 obtained any kind of monetary benefit (February, 2001). The survey also shows the level of benefits provided is very low compared with the registration and renewal fee collected by the Welfare Board. It is also evident from the survey results that the benefits approved are only of three types: educational assistance, marriage assistance and natural death assistance. In the course of discussion with the survey team, the registered beneficiaries

pointed out the undue delay in getting the welfare benefits approved from the Board. It was found that 34 such cases have been reported in the survey and the benefits approved amounted to Rs.72,000/-. It is concluded that the registered beneficiaries are so insignificant in number and the quantum of benefits obtained too small as to produce any significant impact on their standard of living. In comparison, the Kerala Welfare Board provides benefits to members in respect of pensions, scholarships to children, home building advance, medical assistance, tool purchase and loans etc.

(13) There is a need to integrate the numerous welfare funds in the interests of increased efficiency and cost effectiveness. A single compact Board with representation to major sectors of employees and a unified administration at district level would be able to ensure quicker delivery of benefits and services. The rates of contribution and the levels of benefits would differ from scheme to scheme. In view of this special care would be needed to establish a uniform base of benefits in the integrated scheme. Any proposal for a new welfare fund would have to be preceded by an actuarial study for ensuring its financial viability.

#### Annex I

Categories of construction workers included in the Tamil Nadu Manual Workers' Welfare Scheme, 1994 (Chennai City, 2001)

- 1. Stone cutter or stone breaker or stone crusher
- 2. Mason or brick layer
- 3. Carpenter
- 4. Painter or varnisher
- 5. Fitter including bar bender
- 6. Plumber for road pipe work
- 7. Electrician
- 8. Mechanic
- 9. Well sinker
- 10. Welder
- 11. Head mazdoor
- 12. Mazdoor
- 13. Sprayman or mixerman (road surfacing)
- 14. Wooden or stone packer
- 15. Well driver for removing silt
- 16. Hammerman
- 17. Thatcher
- 18. Maistry
- 19. Blacksmith
- 20. Sawer
- 21. Caulker
- 22. Mixer (including concrete mixer operator)
- 23. Pump operator
- 24. Mixer driver
- 25. Roller driver
- 26. Kalasis or sarang engaged in heavy engineering construction
- 27. Watchman
- 28. Mosaic polisher
- 29. Tunnel worker
- 30. Rock breaker and quarry worker
- 31. Marble/kadappa stone worker
- 32. Road worker
- 33. Earth worker connected with construction work
- 34. Worker engaged in processing lime.
- 35. Worker engaged in anti-sea erosion work.
- 36. Any other category of worker who is engaged in construction or maintenance

Annex II

Tamil Nadu Construction Workers' Welfare Board (Chennai):

Details of insurance premium paid up to 30 November 2001 (revenue from registration and renewal fees in Rs.)

Year	No. of workers	Initial premium paid	Renewal premium	Benefit payments	Fund balance*
1995 – 1996	21 946	548 650			
1996 – 1997	4 312**	107 800	548 650	82 859	
1997 – 1998	45 594	1 139 850	661 702	32 453	
1998 – 1999	68 974	1 724 350	1 796 300	288 191	
1999 – 2000	71 163	1 779 075	3 518 475	479 448	
2000 - Feb.01	83 267	2 081 675	5 439 725		
Feb.01– Nov.01	84 578	2 114 450			
Total	379 834	9 495 850	11 874 852	882 951	20 487 751

<sup>\*</sup>The Fund balance represents the sum total of the initial premium plus the renewal premium, minus benefit payments.

<sup>\*\*</sup>The number of workers though abnormally low was found to be correct with the records of the Board.

Annex III

Tamil Nadu Construction Workers' Welfare Board (Chennai):

Details of compensation/assistance approved up to 30 November 2001 (Rs. million)

Categories	No. of persons	Amount approved	Total amount approved
Fatal accidents 1995 – 2002	153	14 350 000	
Non-fatal accidents 1995 – 2002	76	1 443 550	15 793 550
Education assistance – 10 <sup>th</sup> Std. 1998 – 2002	1 662	1 339 750	
Education assistance – 12 <sup>th</sup> Std. 1998 – 2002	988	1 453 500	
Higher education assistance 2001 – 2002	5	7 500	2 800 750
Marriage assistance 1998 – 2002	1 610	1 823 000	
Maternity assistance 1999 – 2002	40	77 000	
Funeral assistance 1997 – 2002	1 239	2 257 500	
Natural death assistance 1999 – 2002	993	5 785 000	9 942 500
Total	6 761		28 536 800*

<sup>\*</sup>Total amount paid out as benefit under all categories.

Annex IV

Tamil Nadu Construction Workers' Welfare Board (Chennai):

Details of income received and welfare benefits approved, 2001 (in Rs. million)

Source of	of Income	Welfare benefits approved  Compensation for fatal and non-fatal accidents		
i) Registration	fee and renewal fee			
Year	Amount	Amount		
1995-1990	0.55	0.08		
1996-1997	0.66	0.21		
1997-1998	1.80	0.40		
1998-1999	3.52	0.94		
1999-2000	5.29	2.06		
2000-2001	7.43	7.26		
Total	19.25	10.95		
ii) Employer	contributions	Other welfare benefits		
11/94 to 3/97	9.02	nil		
1997-1998	28.30	0.007		
1998-1999	62.18	0.06		
1999-2000	89.10	0.49		
2000-2001	108.01	6.78		
2001-2002 (up to Novemb	86.92 per)	5.39		
Total	383.53	12.727		
	istrative expenditure ge for one year)			
	2000-2001			
a) Head o	office	8.20		
b) Region	al offices	4.74		
Total		12.94		

# Annex V

Functioning of the Welfare Fund for Construction Workers: A pilot study in Chennai City, Tamil Nadu

I.	Identification particulars
(1)	District:
(2)	Corporation ward number:
(3)	Sample household number:
(4)	Name of head/informant:

# II. Household characteristics and other particulars

(1) Household size:	
(2) Social group (code):  Scheduled caste – 1; scheduled tribe – 2; other backward classes – 3;  others – 4.	
(3) Type of House (code):  Kutcha – 1; semi pucca – 2; pucca – 3.	
(4) Ownership of House: Owned – 1; rented – 2; others – 3 (specify)	
(5) Primary source of energy for lighting (code):  Electricity – 1; kerosene – 2; gobar gas – 3; others – 4.	
(6) Primary source of energy for cooking (code) :  Electricity – 1; kerosene – 2; gobar gas – 3; LPG – 4; firewood – 5 ; others – 6.	
(7) Primary source of Drinking Water (code):  Public water supply – ; pucca well – 2; tube well – 3; ponds/tanks – 4;  canal, river, spring – 5; others - 6.	
(8) Type of Latrine (code):  No latrine – 0; borehole/septic tank – 1; drainage – 2; other types – 3.	
(9) Major source of household income (code)  Self employment in agriculture – 0; Self employment in non agriculture – 1;  Salaries & wages – 2; rentals – 3; remittances – 4; pension – 5; interest – 6;  other sources – 7 (specify).	
(10) Medical facility available in the locality	Yes /No
(11) If yes, the distance of the hospital / dispensary from your home (in km.):	
(12) Source of treatment (government /private):	
(13) System of medicine (code): Allopathy – 1; ayurveda – 2; homeopathy – 3; others - 4.	
(14) Amount spent for treatment during the month:	
(15) Are you getting any free/concessional medical treatment?	Yes / No
(16) If Yes, give details	

#### III. Demographic particulars of household members

SI. No	Name	Relation to head	Sex	Age	Marital status	Educational status	Activity status	If w	orking:
								Industry	Occupation
1									
2									
3									
4									
5									
6									
7									

<u>Marital Status:</u> Never married -1; currently married - 2; widowed - 3; divorced - 4;

separated - 5; others - 6.

Education: Illiterate - 00; Class 1 to 12 - 01; 02 -12; TTC -13; BA/BSc./B.Com - 14; Bed - 15; MA/MSc./M Com - 16; Med - 17; BE/B.Tech - 18; MBBS -19;

other professional degrees - 20; others - 21.

Activity Status: Self-employment in agriculture - 11; self-employment in non-agriculture - 12; helper in household agricultural enterprise - 21; helper in non-agricultural

enterprise - 22; regular wage/salary paid employment - 31; casual-wage labourer in agriculture - 41; casual-wage labourer in non-agriculture - 51; seeking work - 81; available for work - 82; students - 91; household work - 92; old and disabled - 93; too young to work or attend school - 94; pensioners, renters

and remittance receivers - 95; others - 96.

Industry: Agriculture, forestry allied - 0; mining and quarrying - 1; manufacturing -2; construction - 3; trade - 4; transport - 5; hotel and restaurants - 6; real estate,

financial, insurance and business services - 7; community, social and personal services - 8; others - 9.

# IV. Household Income

Source	No. of persons	No. of days worked during the month	Monthly income
Self-employment/ own-account worker			
Casual-wage labourer in agriculture/non-agriculture			
Salaries and wages			
Rentals			
Remittances			
Pension			
Interest			
Other sources (specify)			
Total			

### V. Household monthly consumer expenditure

Items /group of items	Monthly consumption	Number of participating members			
	expenditure (Rs)	Adults	Children		
1	2	3	4		
A. Food items					
Cereals and cereal substitutes					
Pulses and grams					
Milk and milk products					
Edible oils and Coconut					
Vegetable/tapioca					
Fish and eggs					
Meat					
Fruits					
Sugar, jaggery, etc.					
Salt, condiments and spices					
Tea, coffee, other beverages					
Snacks/refreshments, prepared meals					
Pan/tobacco/beedi, cigarette					
Intoxicants and liquor					
Other food items (specify)					
Total food items					
B. Non-food items					
Fuel					
Electricity					
Water					
Clothing					
Foot wear					
Entertainment					
Medical expenses					
Toilet articles/personal care					
Transport cost					
Education					
House rent/imputed rent					
Otther expenses					
Total non-food items					
Total consumption expenditure					

# VI.a Benefits/financial assistance received from Welfare Fund (registered workers)

Source of information about Welfare Fund (Trade union/contractor/extension-campaign/news-papers/others)	
Whether membership was taken voluntarily or out of compulsion?	
Amount paid as registration fee	
Renewal fee paid, if any, and duration of renewal	
Are you satisfied with the type of welfare benefits offered by the Fund?	Yes/No
(If No, what other benefits to be added)?	
In your opinion, should any training programme for skilled work be organized by the Welfare Fund?	
(If so, the type of training to be organized? Specify the details.)	

VI.b Details of welfare benefits	received and amount	
Name	Amount	Year of receipt
Compensation for:		
Fatal accidents		
Non-fatal accidents		
Educational assistance		
Marriage assistance		
Maternity assistance		
Funeral assistance		
Natural death assistance		
Other benefits (specify)		
Have you applied for welfare assistance that is not yet approved?		
(If Yes, give details of benefits applied for and year)		Yes/No
Why was the application rejected?		
(Give reasons.)		
Have you at anytime applied for any assistance from the Welfare Fund so far?		
(If No, specify reasons)		Yes/No
Are you in receipt of any financial/other assistance from various welfare programmes implemented by State government or the Federal government?		
(If Yes, give details of the programme and also the nature of assistance)		Yes/No

# VII. Details to be gathered from unregistered workers

Reasons for not registering with the welfare fund:  Lack of knowledge – 1  Difficulty in paying registration and renewal fee – 2  Not satisfied with the welfare benefits approved by Board - 3,  Other reasons (specify) - 4.	
Are you satisfied with the conditions of work offered by the employer/contractor?  (If No, give reasons.)	Yes/No
Are you getting any welfare benefits from the present employer?	Yes/No
(If Yes, give details of benefits received during the last one year, by item.)	
Are you in receipt of any financial assistance from other poverty alleviation / employment generation/beneficiary oriented programmes implemented by State Government or the Federal government.	Yes/No
(If Yes, give details of the programme, amount received so far and the year)	

#### VIII. Particulars of field work

Name of Investigator	
Date of interview	
Name of Supervisor	
Date of supervision	
Date of scrutiny	
Remarks of the Supervisor	

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6. Schleberger, E. Namibia's Universal Pension Scheme: Trends and challenges<sup>1</sup> (2002).

5. Bertranou, F.; Grushka, C.O. The non-contributory pension programme in Argentina: Assessing the impact

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<sup>&</sup>lt;sup>2</sup> Pensiones no contributivas y asistenciales: Argentina, Brasil, Chile, Costa Rica y Uruguay. F.M. Bertranou, C. Solorio, W. van Ginneken (eds.). Santiago, Oficina Internacional del Trabajo, 2002.

<sup>&</sup>lt;sup>3</sup> Discussion Text 929 de Instituto de Pesquisa Economica Aplicada); December 2002, sur: http://www.ipea.gov.br.