IMPLEMENTING SOCIAL PROTECTION FLOORS CALLS FOR JOINT ACTION

Social protection falls under the responsibility of different line ministries, public organizations, and local governments. The delivery of services and transfers can involve public administration, development partners, non-governmental organizations, and the private sector. To avoid gaps, overlaps, and inefficiencies, roles and responsibilities of the different stakeholders need to be defined and their actions coordinated.

Those in need of protection may live in remote places and lack the necessary education and awareness to claim benefits. Therefore, it is important to establish delivery points at their doorstep. These points of delivery need to be well articulated with the rest of the social protection system through standardized procedures and tools and a well-functioning management information system. This vertical coordination of institutions guarantees fair, transparent, accountable, and efficient social protection floor (SPF) delivery.

People often have multiple social protection needs and require a package of complementary services and transfers (such as food, education, and child support grants; income support and vocational training) that demand coordination between institutions from the policy development stage to the practical implementation of SPF components.

Various delivery, coordination, and monitoring and evaluation mechanisms have been piloted all over the world in an effort to make social protection floors a reality for all.

A STEP-BY-STEP APPROACH

1. Analyse the existing situation

An analysis of a country’s current social protection system and decentralization policies are carried out to assess gaps and issues in the delivery, coordination, and monitoring and evaluation of the social protection system. A participatory approach is adopted to ensure that all views are given due consideration and that the recommendations are based on a national consensus.

2. Design the delivery, coordination, and monitoring and evaluation mechanism

The mechanism’s functions are described in detail and the roles and responsibilities of the various stakeholders at all levels of the sub-national administration are identified. Participatory workshops are organized to ensure that the final design is relevant, acceptable, and feasible.

3. Implement the mechanism

The required changes in the system are identified and an implementation plan is elaborated. The processes are described in detail and the tools (such as manuals, leaflets, IT solutions) are developed, tested, and implemented. National stakeholders receive hands-on training.
THE SINGLE REGISTRY SYSTEM IN PAKISTAN: MAKING SOCIAL PROTECTION ACCESSIBLE AND TRANSPARENT

The ILO is supporting the implementation of the social protection policy of the Khyber Pukhtunkhwa (KP) Province in Pakistan. The policy recommends the establishment of a District Implementation Model based on a single coordinated registry and identification system, a management information system, a monitoring and evaluation framework, and a coordination mechanism (social protection district committees). This approach promotes the creation of linkages between programmes by offering combined benefit packages that better answer the needs of the beneficiaries. The District Implementation Model was tested in two districts (Peshawar and Nowshera) with ILO support and will be further rolled out in other parts of the country.

FROM RIGHT TO REALITY WITH YOUR SUPPORT

Social protection is one of the key priority areas of the United Nations system and a good opportunity to deliver the post-2015 agenda as One. Together, we can assist countries in improving their social protection systems and making the SPF a reality for all those in need.

At the country level, you can support us to:
- Assess gaps and issues in the delivery, coordination, and monitoring and evaluation of the social protection system and formulate recommendations for example by using ISPA tools (www.ispatools.org).
  US$ 150,000 (6-8 months)
- Support national stakeholders in the design of a delivery, coordination, and monitoring and evaluation mechanism, notably through workshops.
  US$ 200,000 (12 months)
- Support national stakeholders in the development of the processes, tools and MIS required for the implementation of the mechanism.
  US$ 250,000 (18 months)
- Support national stakeholders in the development of an implementation plan, identification of the pilot areas, and management of the implementation project.
  US$ 400,000 (2 years)

At the global level, you can support us to:
- Document experiences through briefs and videos.
  US$ 100,000 for 8 countries
- Develop a how-to guide in different languages on implementing SPFs based on ongoing country initiatives.
  US$ 150,000 per year

LISTENING TO YOUR AMBITIONS

As a donor, you receive regular reports on the progress made and have access to ongoing project activities and performance indicators.

To further discuss your objectives and the ways in which you can improve millions of lives, you can contact:

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