

# Social protection coordination



Coordination is essential for more transparent, efficient and effective social protection systems

Defining roles and responsibilities of the various stakeholders and coordinating their actions is important to avoid gaps, overlaps and inefficiencies in the development and implementation of social protection floors (SPFs).



Articulating delivery points for people in remote places with the rest of the social protection system guarantees fair, transparent, accountable and efficient social protection floor delivery.

Coordinating different institutions is required to answer people's multiple needs regarding social protection (such as food, education, child support grants, income support and vocational training).



Coordination can happen through:

- ✓ Setting up social protection teams at the national level
- ✓ Using a national dialogue to identify shared priorities and define national social protection strategies
- ✓ Establishing a single entity accountable for the SPF implementation
- ✓ Installing a common monitoring system
- ✓ Installing an integrated management information system
- ✓ Promoting roles and responsibilities of local administration and the principle of subsidiarity
- ✓ Developing a chain of committees from local to national levels
- ✓ Developing reporting mechanisms
- ✓ Promoting the role of local social officers and enhancing their capacities
- ✓ Developing shared identification databases
- ✓ Implementing shared selection systems of beneficiaries
- ✓ Developing simplified delivery mechanisms based on shared front offices or single window service mechanisms

A UNDG toolkit for better coordination



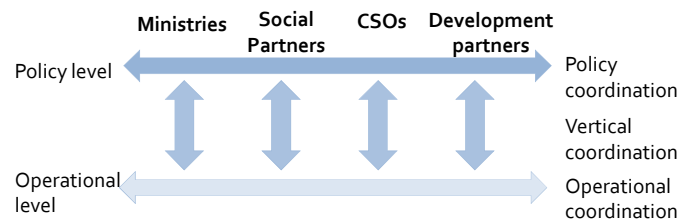
The *UNDG social protection coordination toolkit* provides guidance and practical examples to improve coordination in the field of social protection.

Read ILO country case studies:



Coordination includes three dimensions:

- 1 **horizontal coordination at the policy level** to ensure that all ministries and other stakeholders share the same social protection vision and objectives;
- 2 **vertical coordination** between the policy level and operations to facilitate information and financial flows; and
- 3 **horizontal coordination at the operational level** to ensure that stakeholders' activities are aligned and harmonized.



Learn more at:  
[www.social-protection.org](http://www.social-protection.org)