Duration: 1.5 hours  Prerequisites: Modules 2, 3, 4, 6

Key questions:

1. What is the objective of World Café?
2. What is World Café?
3. What is the methodology for the activity?
4. What is the role of café managers?
5. What is the outcome of the activity?

Objectives:

World Café is a group activity that aims to identify policy gaps and implementation issues that commonly occur in participating countries. It is a way to facilitate the sharing of experiences.

Overview:

World Café is a group activity in which participants identify policy gaps and implementation issues that are commonly found in various countries. Participants are encouraged to draw from the experiences in their own countries during this activity.

In this session, four cafés are formed, each representing the following guarantees:

- health and HIV;
- working age and maternity;
- children;
- elderly and disabled.

Each café is headed by a café manager who stays in their own café. Participants may volunteer to become café managers or the managers may be selected by the organizers. Participants are organized into four groups. Each of the four groups visits one of the four cafés and spends 15 minutes sharing their experiences and brainstorming to identify possible policy gaps and implementation issues for the guarantee represented at that café. After 15 minutes, all four groups visit the next café to discuss possible policy gaps and implementation issues for that guarantee. This is repeated four times, giving the groups a chance to visit all four cafés.
Once the four groups have finished their discussions at each of the cafés, the café managers make a consolidated list of the policy gaps and implementation issues identified by each of the groups. This is called a World Café report. Each manager then summarizes and presents the issues brought out at their café to the entire classroom. The World Café reports made by the café managers are pinned up on a board so that participants may refer to them during their case study discussions.

**Takeaway message:**

This session enables participants to share experiences from their own countries on common issues and problems faced while developing a comprehensive social protection system. Many common issues may come to light. This group activity makes it easier to identify policy gaps and implementation issues in the case study discussions for Coresia.

**Resources:**

<table>
<thead>
<tr>
<th>textbook</th>
<th>e-box</th>
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<tbody>
<tr>
<td>Master module 7 – World Café</td>
<td>✓</td>
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<tr>
<td>Presentation – World Café</td>
<td>✓</td>
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<tr>
<td>Instruction sheet – How to conduct “World Café”? and commonly identified policy gaps and implementation issues</td>
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<td>Video of the group activity</td>
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