User questionnaire

*Item 11.3 of the agenda*

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What is it?

- Eurostat decided to develop and distribute a ESSPROS user questionnaire.

- **Questionnaire will help us to better understand:**
  - Why and how ESSPROS data is being used
  - Whether data meets the users' needs
  - What users think of the quality of the data and associated products (publications, database and website)
  - Which parts of the system the users think could be improved
Why a user questionnaire?

- To clarify the main ESSPROS strategic developments in the next 5-10 years.

- This is a main objective of the conference in Nov 2014 where the results of the questionnaire will be presented.
Content of the questionnaire

• **Section 1: Basic information**
• **Section 2: Role of ESSPROS data in your work**
• **Section 3: Use of the different elements of ESSPROS data**
  o Section 3.1: Social benefits expenditure data
  o Section 3.2: Social benefits receipts data
  o Section 3.3: Pension beneficiaries data
  o Section 3.4: Net benefits data (restricted approach)
• **Section 4: Future development of ESSPROS**
  o Section 4.1: Net benefits data (enlarged approach)
  o Section 4.2: Data by scheme
  o Section 4.3: Estimates
• **Section 5: Assessment of the quality of ESSPROS data**
Distribution of questionnaire

- **Personalised way (e-mail) to**
  - Selected Commission officials who use ESSPROS data
  - International organisations participating in the Working Group
  - SPC-ISG members.

- **The questionnaire will be made available on-line**
Target population/users

- The main ESSPROS users are the first target of the questionnaire:
  - European Commission (DG EMPL, DG ECFIN, DG SANCO, ...);
  - Other bodies (SPC-ISG, ...);
  - International organisations (OECD, ILO, UNICEF).
Target population/users

- We also aim to:
  - Collect views from national administrations using internationally comparable statistics for national policy reasons.
  - Collect views from the research community (researchers and universities) and from other specific (social partners) or more general users (the press, the general public).
When

• After collecting the comments of the countries, we aim to distribute the user questionnaire end of April / beginning of May 2014.

• The results of the questionnaires should be available end of May/ beginning of June 2014.
Answers and assessment of the EEV

• The questionnaire and three specific questions were submitted to members of the Working group.

• The questions referred to:
  1. Comments on the draft user questionnaire
  2. Comments on the target respondents
  3. Distribution of the user questionnaire
Answers and assessment of the EEV

Box 1: comments to finalise the questionnaire

- 6 countries: BG, ES, IT, PT, UK and CH inserted track changes or have given their specific comments on particular questions.

- 4 countries had no comments (CY, LV, LT, SK)

- 4 countries are making specific reference to the length of the questionnaire. That it should be kept short.
Answers and assessment of the EEV

Box 2: Which users

- 5 countries (BE, DE, IT, CY and UK) had no comments

- 8 countries (BG, ES, LV, LT, AT, PT, RO, SK and CH) presented their specific advice concerning the institutions/areas

Users proposed: Non-governmental organizations, European minimum income network (EMIN), European Anti-Poverty Network (EAPN); Social ministries of member states as Public administrations, universities; political associations / parties; advisors; Central Government and Regions institutions.

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Answers and assessment of the EEV

Box 3: Distribution of questionnaire

- 6 countries were in favour on-line questionnaire of only on-line (DE, LT, AT, RO, UK and CH)

- ES both: mail and on-line

- BG that gives its explicit opinion in favour of personalised approach (e-mail)

- 6 countries had no comments
THANK YOU!